



Daily update
(5 October 2026, 9.50am)

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Public Protection Service: New Public Protection training sessions

October - December 2026

Training sessions will be delivered remotely via MS Teams and can be booked by accessing the online catalogue via eESS: <https://eess.mhs.scot.nhs.uk>. Medical/General Practice staff who do not have an eESS account, please email: ggc.cpadmin@nhs.scot with the course name(s) / date(s) you wish to attend.



All participants will require access to a digital device e.g. laptop or phone with access to MS Teams to join the training session.

An MS Teams joining link will be emailed to you one week before the session. Please ensure that your email address is up to date on eESS as we can only send the joining details to the email address recorded there. Unfortunately, if an email address is not available on eESS we will be unable to provide you with the Teams link.

Please note: If you require support to access or update your eESS account please contact the eESS team via the [HR Connect Portal](#) / tel. 0141 278 2700 (Option 5) or view the guidance on NHSGGC Staffnet Hub.

Child Protection Level 3 – “Your Roles & Responsibilities”

Tuesday 20 October 2026	9.30am – 11.30am
Tuesday 27 October 2026	1.30pm – 3.30pm
Tuesday 24 November 2026	9.30am – 11.30am
Monday 9 November 2026	1.30pm – 3.30pm
Tuesday 1 December 2026	9.30am – 11.30am

Adult Support & Protection Level 3

Thursday 8 October 2026	9.30am – 11.30am
Thursday 22 October 2026	1.30pm – 3.30pm

Thursday 5 November 2026	1.30pm – 3.30pm
Tuesday 17 November 2026	9.30am – 11.30am
Wednesday 2 December 2026	1.30pm – 3.30pm
Thursday 10 December 2026	9.30am – 11.30am

Notification of Concern (NOC) Guidance Training

Monday 26 October 2026 1.30pm – 2.30pm

Chronology Guidance Training

Monday 2 November 2026 10.00am – 11.00am



Six-Week Kindness Challenge: Week 1 - Prepare for this year's event

For this week's challenge, it's time to plan something special to recognise your colleagues, celebrate together, and spread our kindness message.

With six weeks to go until World Kindness Day, now's the time to get together with your colleagues, brainstorm ideas, and talk about how you want to celebrate in November.

This year, World Kindness Day falls on a Friday. To make sure everyone in your team is included, we want you to choose the days that suit you and your team the most. That's **any day from Monday 9 to Sunday 15 November**.

Here are some of the ways that colleagues celebrated last year, for inspiration:

- At Dumbarton Joint Hospital, staff held an event with donated snacks, cakes and drinks, and got colleagues to **write on a kindness board**
- At the Glasgow Royal Infirmary, staff had a **hot chocolate station** as a treat for colleagues
- At the Royal Alexandra Hospital, the team had a **roving 'kindness cart'** where colleagues went from ward to ward spreading the Civility Saves Lives message, as well as a stand in the R&R hub where **staff wrote down kindness pledges**
- At the Beatson, staff were asked to **contribute to a kindness chain**, getting patients to write their experience of kindness in the hospital on a link of the chain and spreading the message that small acts of kindness can have a ripple effect.

If you'd like all challenges in a print-friendly format, [download the Six-Week Kindness Challenge Pack from the NHSGGC website](#).

Civility Saves Lives – Online Champions Training – 2026 Schedule

Our Civility Saves Lives (CSL) campaign aims to promote positive working relationships and raise awareness about how our behaviour with colleagues can have a direct impact on patient care and outcomes, and staff experience and wellbeing.

The role of Civility Champions is to promote and raise awareness of CSL within their own teams/services, helping to bring understanding about why paying attention to how we work together and treat each other matters. Champions can be from any profession, band, or service and have an enthusiasm and interest in supporting positive ways of working.

Staff are invited to join the next online training session for Civility Champions. We have 6 sessions scheduled for 2026. Please use the links below to register.

Registration Link
CSL Champions Training Tues 6 Oct 2026 9.30 – 11.00am
CSL Champions Training Tues 17 Nov 2026 2.00 – 3.30pm

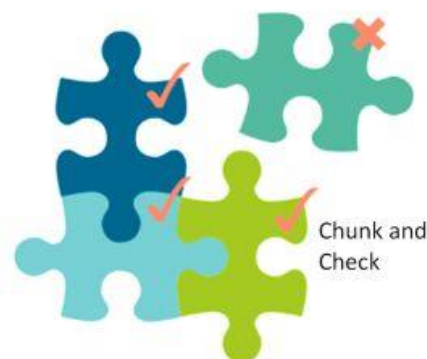
Staff are encouraged to read about Civility Saves Lives before the training, by visiting [the hub on Staffnet](#).

Learn how to Chunk and Check this Health Literacy Month

Health information is everywhere but the language we use, format it's presented in, and a patient's reading ability can limit how they find, understand and use it.

Having good health literacy makes it easier for patients to:

- Manage health conditions
- Follow medical instructions
- Understand test results
- Participate in health discussions and decision making.



One of the best techniques to use is “[chunk and check](#)”.

Breaking down information into smaller parts makes it easier for patients to understand. It's also a simple way to check if a patient has understood your advice by getting them to repeat the information back to you.

Get the confidence to communicate with patients and improve public health at our upcoming training sessions.

- Wednesday 11 November 2026: 11.15am – 12.00noon: [Introduction to Health Literacy](#)
- Monday 14 December 2026: 11.15am – 12.00noon: [Neuro-Inclusive Communication in Healthcare](#)
- Monday 22 March 2027: 11.15am – 12.00noon: [Introduction to Health Literacy](#)
- Wednesday 28 April 2027: 11.15am – 12.00noon: [Neuro-Inclusive Communication in Healthcare](#).

You can also test your own health literacy skills with our [Health Literacy Month Escape Room](#).

Remember, for all your latest news stories, visit the Staffnet Hub:

[GGC-Staffnet Hub - Home \(sharepoint.com\)](#)



Be Phishing and Vishing Aware!



Phishing and Vishing are forms of social engineering, a technique used to gain access to private information, often via email. It can cause a huge amount of damage, disruption and distress. To help prevent social engineering attacks at NHSGGC and at home, **remember N.E.T.**

No Trust

Verify, via alternative means, the identity of those sending unexpected messages, even if the contacts are known to you.

Educate Yourself

Complete the Security and Threat module on LearnPro. Check online sources to see if emails, SMS messages or other forms of social engineering attacks are known or commonplace. Remember, **educating yourself** can protect you in both your work and personal life.

Think First

Successful attacks generally require a sense of urgency. Stop! Take a moment to reflect and investigate, this can show these attacks for what they are.



Managing technology and data safely and securely is **everyone's** responsibility throughout NHSGGC.

For further information, visit: **FAQ---IT-Security-v0.2.pdf**

Staff are reminded to make sure their [personal contact details](#) are up to date on eESS.

It is important to share Core Brief with colleagues who do not have access to a computer.

A full archive of printable PDFs are available on [website](#)