

## Message from Jane Grant, Chief Executive (5 May 2023, 2pm)

Last night we celebrated the achievements of colleagues at our annual Celebrating Success Awards. You will have already received the details of all of our winners, but I would like to personally congratulate everyone who won an award for your fantastic achievement. I would also like to thank everyone who submitted a nomination and recognise everyone who was shortlisted. You have all done a great job and I very much appreciate all of your collective efforts in helping NHSGGC make our awards such a great success. I would also like to thank our Communications team who organised last night's event and made the first in-person awards in three years such a success.

I am pleased to report that there has been an increase in the number of staff who have undertaken their statutory / mandatory staff training, moving our overall compliance to 88.7%. I am pleased to note that two of the nine training elements met the 90% target namely, Health and Safety and Risk of Violence and Aggression, with a further three reporting in excess of 89% in March 2023. I would like to thank staff who have undertaken the training and encourage those of you who are yet to complete all of your training modules to please do so as soon as possible.

Today is the International Day of the Midwife and I would like to use this opportunity to recognise our fantastic teams of midwives, maternity support workers and student midwives who are supporting women right across NHSGGC at their various stages of pregnancy and childbirth. Our midwives are with our patients at one of the most significant times of their lives, they also provide enormous support to families who experience loss, so it is important that collectively, we celebrate their important role each year. International Day of the Midwife has been celebrated for over 30 years and it is wonderful to see that so many of our teams are commemorating the day alongside colleagues and patients. Our Nurse Director, Professor Angela Wallace has recorded a short video to thank staff and mark this special day and you can watch it <u>here</u>.

I am pleased to share with you that we have received confirmation from Channel 4 that the second series of Rescue: Extreme Medics will start on Monday 15 May. This TV series was filmed within the West of Scotland Trauma Network and colleagues at the QEUH will once again feature throughout each of the programmes. I would like to thank staff who took the time to be involved with the filming of the second series and I will look forward to watching it.

I would like to congratulate our team at the RAH for winning Hospital Pharmacy Team of the Year at the Scottish Pharmacist Awards this week. It really is a fantastic achievement and you should all be very proud of being recognised for your collective efforts. Well done.

I am also very pleased to share with staff that our Anticipatory Care Team won the Promoting Planning Award at this year's Demystifying Death Awards, for their work to promote the importance of planning ahead for ill health and death. The awards, which recognise pioneering work that shines a light on death, dying and bereavement in Scotland are held annually and it is great to see the important work of the team being celebrated in this way. I would like to congratulate the Anticipatory Care Team on picking up this award and thank you for your commitment to raising awareness of this issue.

Finally, I would like to share some feedback from one of our Ophthalmology patients who received treatment at the New Victoria Hospital. Our patient writes: "I had a cataract operation at the new Victoria Hospital in Glasgow and would just like to share my excellent experience. Every staff member I met with was very caring, helpful, and very understanding. I would like to specifically mention some staff members I met with: Eva, Morag, Jen and Emma – and Dr. Rotchford himself. They were the ones that I met most in my waiting time and during the operation itself and I would like to give them a 5-star review! Within a day, I can already see much better. I am very pleased and grateful for this experience and wanted to make sure that my story reaches all of them and others in similar situation." It is wonderful to read about successful patient outcomes and I would like to thank the Ophthalmology team for caring for this patient so well while they were with us.

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