

# Core brief

## Daily update

(5 August 2024, 12.10pm)

### Topics in this Core Brief:

- Data Security Spotlight – Business Email Compromise
- NHSGGC Withdrawal of the use of WhatsApp
- 2024 Communications channel audit – Help inform how we communicate with you
- Workforce Strategy 2025-2030: Tell us what's important to you
- The Red Day Review process has changed

### Data Security Spotlight – Business Email Compromise

**A Business Email Compromise is an action a cyber-criminal undertakes to obtain access to a business email account and imitate the owner's identity. This can lead to emails coming into NHSGGC from organisations which have been compromised and in turn leading to compromise of accounts within the organisation. Please see [here](#) for further detail on how to spot this.**

### NHSGGC Withdrawal of the use of WhatsApp

In August 2023, guidance was agreed by the Board's Information Governance Steering Group and communicated to all staff in the Core Brief to set out the strict conditions associated with using WhatsApp within NHSGGC. Since then, a number of technical controls have been added to M365 accounts to allow for the use of MS Teams, Outlook and other M365 applications on personal mobile phones and devices. Due to these developments and the functionality and security they provide, a risk assessment has been carried out on the use of WhatsApp and with the exception of the continued use of the tool in the circumstances of a response to a Major Incident, its use is no longer permitted for any NHSGGC business with immediate effect. This applies to use on both corporate and personal devices.

Please follow this link to find details of how to configure the secure use of M365 applications on personal devices [M365 Management \(sharepoint.com\)](https://sharepoint.com).

## 2024 Communications channel audit – Help inform how we communicate with you

As part of our commitment to communicating effectively with staff, we have launched a communications [audit survey](#) to help provide insight and feedback into how we communicate and what we can do to improve the way we engage with staff across different channels.

The survey should take no longer than five minutes and all staff are encouraged to feedback via the link below.

<https://link.webpolsurveys.com/S/B99A68E3EA632623>

## Workforce Strategy 2025-2030: Tell us what's important to you

NHSGGC currently has a Workforce Strategy that takes us up to 2025. You can see more details of what's in the [current strategy here](#).

We are developing a new Workforce Strategy to take us from 2025-2030 and we are using views, opinions and suggestions from staff across NHSGGC to shape this.

We've been running staff focus groups to complement the feedback already collected from staff via Investors in People, i-Matter and other engagement activities, such as the Big Conversation and Collaborative Conversations.

With our July focus groups already fully booked, we are running more in August. We'll feedback what we've heard so far and give you the opportunity to provide further suggestions or themes for our new strategy.

Sign-up via the links below for one of our engagement conversations. Please note, we've moved the room for the GRI session to a larger space.

Time	Date	Location	Booking Links
1-2.30pm	19 August 2024	RAH Lecture Theatre	<a href="#">Click Here</a>
1-2.30pm	27 August	Lecture Theatre, Second Floor, Lister Building, GRI (New room)	<a href="#">Click Here</a>
10.30am – 12pm	28 August	Online - MS Teams	<a href="#">Click Here</a>

9.30am- 11am	3 <sup>rd</sup> Sept	Room L0007, Teaching & Learning Centre, QEUH	<a href="#">Click Here</a>
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If you are unable to attend any of the sessions, we would still love to hear from you. You can share any suggestions for our strategy via MS Teams using this link:

<https://forms.office.com/e/27v9qT7B21>

or via the QR Code right:



### The Red Day Review process has changed

All healthcare acquired grade 2 and above pressure damage should now be referred to Tissue Viability. This will now include the foot and ankle. Your usual referral process to the Tissue Viability service will remain unchanged.



Referrals should still be made to Podiatry for all other foot and ankle wounds including inherited pressure damage.

Further information can be found on SharePoint: [NHSGGC Pressure Damage Resources](#)

**Remember, for all your latest news stories, visit the Staffnet Hub:**  
[GGC-Staffnet Hub - Home \(sharepoint.com\)](#)

\*\*\*Staff are reminded to make sure their [personal contact details are up to date on eESS](#).\*\*\*

**It is important to share Core Brief with colleagues who do not have access to a computer.  
 A full archive of printable PDFs are available on [website](#)**