

Core brief

Daily update

(31 July 2024, 12.10pm)

Topics in this Core Brief:

- Data Security Spotlight – Password security
- The Health and Care (Staffing) (Scotland) Programme (HCSSA) web page is now live!
- Changes to Taxi and Courier requests from Monday 5 August
- Publication of A Fairer NHSGGC 2024-25

Data Security Spotlight – Password security

Strong passwords and password security are essential to protect the integrity of our systems and our data. Always follow our guidance [here](#) on creating strong passwords and never share your password with anyone else.

The Health and Care (Staffing) (Scotland) Programme (HCSSA) web page is now live!

The NHSGGC web page for the Health and Care (Staffing) (Scotland) Act is now live. Please visit <https://www.nhsggc.scot/health-care-staffing-scotland-act-2019/> to find information, links to the legislation itself, learning and educational resources, information on our programme, and upcoming activities around the Act.

For more information or to be added to the HCSSA Programme SharePoint site where internal resources are held, please contact healthandcarestaffing@ggc.scot.nhs.uk.

Changes to Taxi and Courier requests from Monday 5 August

As issued in Monday's Core Brief staff are reminded that as part of our Sustainability and Value Programme within NHSGGC we have developed a new 6-

month pilot to reduce and minimise use and spend on external taxi and courier services.

From Monday 5 August, all requests for taxis and couriers must be made through the Transport Helpdesk. The service will be available 24 hours a day, 7 days a week.

If you wish to request either a taxi or courier, from 5 August, please use the following contact details:

Main Transport Helpdesk number: 0141 414 6711

Email requests: ggc.transport@ggc.scot.nhs.uk

For the Transport Hub to arrange movement of items

- Phone: 0141 211 3734 or 0141 211 3674

For patient and staff transport

- 0700-1800 Mon-Friday phone: 0141 211 6437
- 1800 Mon to Fri and all weekend phone: 0141 211 3734

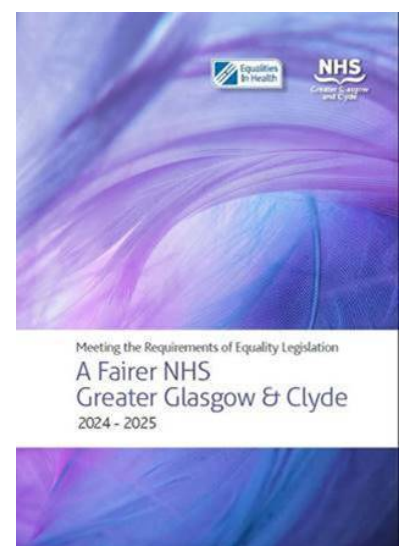
Authorisations currently in place for contacting taxis/couriers directly will be removed, with the transport helpdesk staff being the only staff members who can arrange taxi/courier journeys directly.

All taxis/couriers have been notified of booking process changes from 5 August 2024 therefore no direct bookings will be accepted.

Publication of A Fairer NHSGGC 2024-25

Our 4-yearly 'Fairer NHS Greater Glasgow and Clyde' report sets out how we as an organisation will meet the requirements of equality legislation. This work is not just about legal requirements however - we are committed to making our organisation and all of our services as fair and equitable as possible.

A Fairer NHSGGC 2024-25 has just been published and, due to changes in the national reporting timeline, covers a one year period. The usual 4-year reporting period will re-commence next year and cover 2025-29.



The past four years have been particularly challenging, with the pandemic increasing inequalities in health and creating even more need for action to ensure

our services reach all of the people we serve. Emerging from that period, we have been able to re-focus and move forward with our plans. Some of the ways in which we have made a difference are shown in the image below.

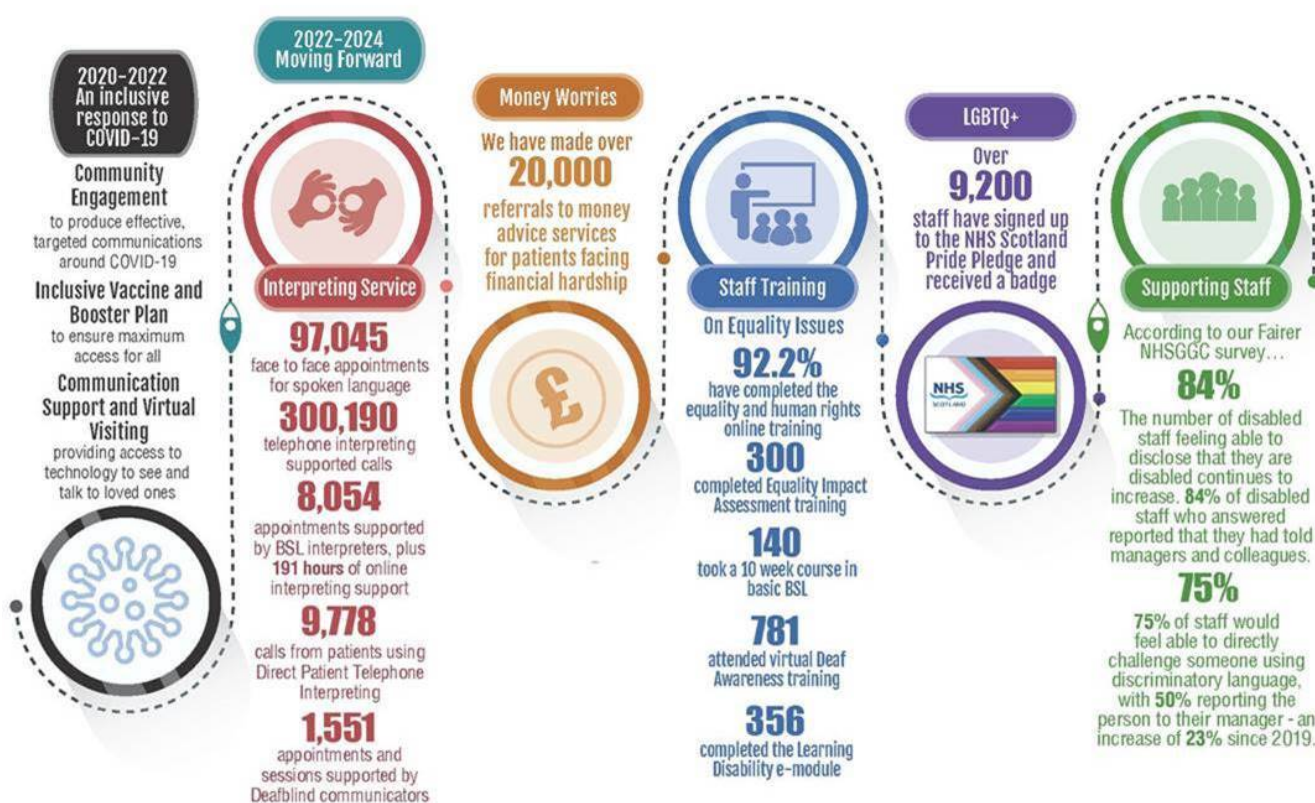
A Fairer NHSGGC 2024-25 highlights the actions around equality which will apply across the whole organisation as well as two specific equality outcomes for the coming year. This is where we have identified a need for action for particular group of patients, based on evidence gathered from research, policy and extensive engagement with patients and staff.

Outcome 1 addresses ageism and aims to ensure that older people are empowered to be involved in decisions about their care.

Outcome 2 involves the application of our new Frontline Equality Assessment Tool which will help identify where we can take positive action for patients with protected characteristics. It will also capture good practice to share across all wards and services.

Further information on NHSGGC's work on equalities can be found on the [Equalities in Health web pages](#).

A Fairer NHSGGC 2020 - 2024: Where we have made a difference



Remember, for all your latest news stories, visit the Staffnet Hub:
[GGC-Staffnet Hub - Home \(sharepoint.com\)](#)



Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on [website](#)