

Core brief

**Daily update
(3 September 2024, 11.45am)**

Topics in this Core Brief:

- Data Security Spotlight – Supplier Email Compromise
- Information Governance and Data Protection Advice
- Death Certification Review Service new website
- Mental Health Strategy staff engagement

Data Security Spotlight – Supplier Email Compromise

Supplier Email Compromises have become much more common in recent times, this in turn can lead to malicious emails coming into NHSGGC from these organisations. Should you be informed of any ongoing Cyber Incidents occurring with your suppliers, including any correspondences where they may advise they have resolved the issue, please raise an urgent incident through ServiceNow.

Information Governance and Data Protection Advice

All staff in NHSGGC have responsibilities to ensure that we process both patient and staff data safely and securely.

The Information Governance Team provide advice and assistance to all staff who require support and guidance on data protection matters including, training, data sharing, data protection impact assessments and how to deal with requests from third parties for access to NHSGGC data.

The IG Knowledge Hub - [Information Governance Knowledge Hub \(sharepoint.com\)](https://sharepoint.com) was launched in October 2023 and has now been visited over 10,000 times by NHSGGC staff, it is continually updated to provide the latest guidance and advice and includes access to IG policies, template documents for information sharing and useful links to other resources.

Recent additions are:

- a new updated application form for Caldicott Guardian Approval which can be found here: [Caldicott Guardian Approval Form.doc \(sharepoint.com\)](#)
- details of updated guidance from the Information Commissioner on how data protection legislation applies to research: [The research provisions | ICO](#)
- full details of all training courses available from the IG Team: [Information Governance Learning Resources \(sharepoint.com\)](#)

If you have any questions or comments on the above or any suggestions to enhance or improve content on the Hub please contact data.protection@ggc.scot.nhs.uk.

Death Certification Review Service new website

The new Death Certification Review Service (DCRS) website is now live.

The website contains useful information for certifying doctors on how to complete the Medical Certificate of Cause of Death (MCCD)

You can view the new website at: [Death Certification Review Service \(DCRS\) – Healthcare Improvement Scotland](#).

Mental Health Strategy staff engagement

Mental Health Services are being redesigned to enable us to respond and better support people experiencing mental illness. We are engaging with staff, the public, patients and service users around inpatient mental health provision, working towards an improved service for the future.

The NHSGGC Mental Health Strategy 2023-28 proposes a system of stepped/matched care, with people entering at the right level of intensity of treatment and allowing for movement through different levels of care.

You are invited to respond to this [staff survey on your views as a member of staff on Mental Health Services in NHS Greater Glasgow and Clyde](#) which looks to understand what matters most to you, as a member of staff, about how we provide mental health services and what is important for people's care when providing mental health inpatient care in NHS Greater Glasgow and Clyde. The survey also gives you the opportunity to suggest questions that might be included in a staff FAQ. You are also welcome to submit any questions for the FAQ via email to: ggc.MentalHealthStrategyCommunications@nhs.scot.

The [Mental Health Services Engagement \(NHSGGC\)](#) page on the NHSGGC website provides summary information on the strategy, feedback from public

engagement to date, and provides dates for upcoming public engagement events. Staff are welcome to attend. The dedicated [GGC - Mental Health Strategy - Staff Engagement](#) site provides more detail and will be updated as the strategy develops, and staff engagement progresses.

If you need the staff survey in a different format, or have any questions please email: ggc.MentalHealthStrategyCommunications@nhs.scot.

Remember, for all your latest news stories, visit the Staffnet Hub:
[GGC-Staffnet Hub - Home \(sharepoint.com\)](#)



Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on [website](#)