## Core Brief Creater Glasgow and Chyde

## Message from Jane Grant, Chief Executive (3 May 2024, 12noon)

I would like to thank clinical staff in INS and Estates and Facilities colleagues this week for their response to an incident at the INS caused by a burst water pipe. Your quick actions ensured limited disruption to patient care and an efficient fix for the situation, swiftly enabling normal service to resume. Thank you once again.

This Sunday, as we celebrate International Day of the Midwife, I want to extend my gratitude to all our midwives for their exceptional dedication and care. You make a significant contribution to the heart of our communities by creating a supportive, safe, and compassionate environment for new parents and babies. Fittingly, our Women and Children's Directorate recently held their own local awards, with the Best Start Alongside Midwife Unit (AMU) Project being recognised as Innovation of the Year. Additionally within Midwifery, QEUH Midwife Nelly Delwani was awarded the Director's Award for her dedication to the service.

Within the wider directorate, RHC Lead Nurse, Janice Heggie, was awarded Leader of the Year. RAH nurse, Katie Cameron, was recognised as Employee of the Year, and the Orthopaedic Trauma Liaison Nurses won Team of the Year. The Schwartz Rounds Team picked up the Volunteering Award. Huge congratulations to every winner.

This week, I'd also like to take some time to recognise a cohort of AHP Health Care Support Workers who have successfully completed a work module through Glasgow Caledonian University to help enhance their training and development. Eleven staff completed the module, which was supported by the AHP Education Fund and a collaboration between our AHP Practice Education Team and the University. Well done to everyone who has undertaken this training, and to the team involved in the organisation of this. We are always very keen to support ongoing career development, and these types of partnerships play a key role in allowing us to do that.



May officially marks the launch of our anti-sexual harassment campaign, 'Cut it Out'. In the coming weeks and months, I would encourage all staff to keep an eye out for campaign messaging and resources. NHSGGC has a zero-tolerance approach to sexual harassment and everyone has a role to play to help build an inclusive and respectful workplace where our staff feel safe, and where appropriate safeguarding is in place for everyone who comes forward.

And finally, my thanks go to ICU staff at GRI for demonstrating exemplary care to this patient and their family.

"The exceptional care and compassion shown to our family over the last few days has been remarkable. From Fiona the consultant who cared for our beautiful relative, to Lorna, Chloe, Eilidh, and Jennifer. Not forgetting Joy and Dawson.

"We couldn't have asked for a better team of heroes to be with us and support us. The dignity, respect, and level of care received were gold standard from start to end. You all went out of your way to get to know our relative and that meant the world to us all. Thank you for making such a difficult few days that little bit easier."

It is important to share Core Brief with colleagues who do not have access to a computer.

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