



Daily update
(3 December 2025, 12.10pm)

Topics in this Core Brief include:

- [Interpreting Support Provision](#)
- [Be the Support That Makes a Difference – New Peer Support Training Dates 2026!](#)
- [Care Home Collaborative – December newsletter](#)

Interpreting Support Provision

By law, we **must** provide professional interpreting or communication support to ensure our patients receive appropriate information and care. This is vital to ensure informed consent and the best possible outcome for everyone.

Who requires interpreting support?

- People whose first or preferred spoken language is not English
- Deaf British Sign Language (BSL) users. For people who are hard of hearing or who have hearing loss you can also book communication support such as lip readers and note takers.
- Deafblind (dual sensory impaired) patients
- Any patient who requests interpreting support

Even if the patient speaks or understands some English they may need an interpreter to explain complicated or clinical information. If someone requests an interpreter, it must be provided.

The range of interpreting support available includes face-to-face, telephone and online services.

For further information on how and when to access interpreting support, go to [NHSGGC Interpreting Service](#). You can also download the [Quick Guide to accessing NHSGGC Interpreting Support](#).

An updated [wall chart](#) is now available online, with printed copies scheduled to be distributed throughout NHSGGC. Additional resources are also available from the [website](#).

Be the support that makes a difference – new peer support training dates 2026!



Bookings are now open to become a Peer Supporter across NHS GGC and our HSCPs. With over 1,000 colleagues already trained (that's around one in every 45 staff) Peer Support is becoming a cornerstone of how we look after each other at work.

This is more than a training session it's a chance to be there for your colleagues, help create a supportive culture and show that it's okay not to be okay. Whether you want to support others, strengthen your own skills or contribute to a healthier workplace this is the place to start.

Staff who have received Peer Support from one of our trained Peer Supporters tell us how much it helped simply to be listened to, understood and supported during challenging moments. Our Peer Supporters consistently report that the training boosts their confidence, wellbeing and connection with colleagues, making a real difference both personally and professionally.

Sign up today for the full day training and help build a workplace where everyone feels supported. Booking links and dates are below:

- 15/01/26- Stobhill ACH - [Book Here](#)
- 28/01/26- Vale of Leven Hospital – [Book Here](#)
- 09/03/26- Stobhill ACH- [Book Here](#)
- 25/03/26 - Royal Alexandra Hospital- [Book Here](#)
- 30/04/26- New Victoria – [Book Here](#)
- 13/05/26- New Victoria – [Book Here](#)
- 26/05/26- Gartnavel General Hospital – [Book Here](#)
- 15/06/26 - Inverclyde Royal Hospital – [Book Here](#)
- 09/07/26 - Vale of Leven Hospital – [Book Here](#)

Want to know more about our Peer Support Network visit [Peer Support Network - NHSGGC](#) or [Peer support in the workplace: putting theory into practice - National Wellbeing Hub](#) or contact the team at ggc.peer.support@nhs.scot.

Care Home Collaborative – December newsletter

The December edition of the Care Home Collaborative newsletter is out now.

In this issue we feature:

- Strength and Balance
- Iris - Milngavie Manor
- Kincaid House Team Success
- Stop the Pressure Week 17 - 21 November and TV Link Network
- Malnutrition Awareness Week - 17 - 23 November



- Red Bag project
- Infection Prevention and Control Update
- Peer Support Webinars for Care Home Staff
- Learning Forum
- Winter Readiness Pack 25-26
- Resources and Learning Opportunities

And much more!

[Click here to view the newsletter.](#)

Remember, for all your latest news stories, visit the Staffnet Hub:

[GGC-Staffnet Hub - Home \(sharepoint.com\)](#)



Getting the right care is as easy as ABC

A

Ask yourself

Do I need to go out?
For information on treating minor illnesses and injuries from home, go to **NHS Inform** or download the **NHS 24 App**.

B

Be aware

There is help on your doorstep.
Your local **GP, pharmacy, dental practice and optician** offer a range of services.

C

Call 111

If it's urgent, or you're unsure, call **NHS 24** on **111**.
They'll get you the care you need.

Unless it's an emergency - think ABC before visiting A&E.
For more information: www.nhsggc.scot/rcrp

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

It is important to share Core Brief with colleagues who do not have access to a computer.

A full archive of printable PDFs are available on [website](#)