

# Core brief

**Daily update**  
**(29 April 2025, 2.40pm)**

Topics in this Core Brief:

- Download and start using Loop from Wednesday 30 April 2025!
- What Matters to You? Day 2025: Save the date
- Glasgow City HSCP staff awards for excellence 2025

**Download and start using Loop from Wednesday 30 April 2025!**

On-site support from RLDatix and StaffBank will be available at the QEUH (Main Foyer) 10.00am – 4.00pm on Wednesday 30 April.

We welcome any questions and will be on hand to support with any issues you may encounter.

Across May, ahead of the decommission of Employee Online (EOL), StaffBank will be hosting some drop-in support sessions across a range of other sites. Locations and dates will be confirmed in due course.

You can find out more information on Loop here;

- [Staffnet Hub](#)
- [HR Connect Portal \(StaffBank & Medical StaffBank\)](#)
- [HCSSA website](#)



## **Important Information!**

Loop will initially be deployed to all **Bank staff** in the first instance (from 30 April 2025).

Whilst **Substantive staff** can download the App, they will not be able to fully utilise the functionality until rostered on Optima (core rostering tool also provided by

RLDatix in replacement for SSTs). The Optima implementation plan will be communicated to all staff in due course.

[NHSGGC Loop launch do's and don'ts.](#)

**Key Contacts:**

**Staff Bank**

Email: [staff.bank@ggc.scot.nhs.uk](mailto:staff.bank@ggc.scot.nhs.uk)

Phone: 0141 278 2555

**Medical Staff Bank**

Email: [ggc.medicalstaffbank@nhs.scot](mailto:ggc.medicalstaffbank@nhs.scot)

Phone: 0141 278 2671

**Substantive Staff**

Email: [ggc.coreerostringteam@ggc.scot.nhs.uk](mailto:ggc.coreerostringteam@ggc.scot.nhs.uk)

Phone: 0141 278 2999

**What Matters to You? Day 2025: Save the date**

'What matters to you?' Day is an annual celebration of putting people at the heart of their care or support. This year celebrations will be held on Tuesday 3 June 2025.

'What matters to you' conversations help teams understand what is really important to each individual person. 'What matters to you?' is an opportunity to stop and think a little more about how we are listening, who we are listening to and what we are doing as a result. When people are involved in decisions about their health and care, it can greatly improve outcomes.



Examples of WMTY conversations, between staff, patients, families and carers throughout NHSGGC, and the positive outcome they have had are available on our [website](#), along with pre-recorded seminars and links to external resources.

Get in touch to tell us what you're planning for this year's WMTY celebrations, or share an example of the impact having a conversation that matters has had: [person.centred@ggc.scot.nhs.uk](mailto:person.centred@ggc.scot.nhs.uk).

If you are looking for resources to help promote WMTY Day or the work your area is doing, please see [Resources – What matters to you?](#).

**Glasgow City HSCP staff awards for excellence 2025**

Dedicated staff and volunteers from across Glasgow City HSCP were recognised at their Staff Awards for Excellence 2025.

Team of the Year went to Glasgow City HSCP Property Team who successfully delivered the new Parkhead Hub Project, while also dealing with competing projects and demands within their team.

Pauline Ward, Advanced Nurse Practitioner (ANP) Care Home Team (HSCP) won Leader of the Year. In just 18 months, Pauline prove herself to be an exemplary leader within the Care Home ANP Team. Pauline's contributions not only redefined the team's structure but also elevated the standards of care and collaboration within our HSCP.

Employee of the Year was awarded to Liam Logue, Social Care Worker, Housing First. Liam brings a brightness to the working environment and is known for going the extra mile for the service users he works with. He was nominated by his whole team!

The Innovation of the Year winner was The Thistle Project Team. The team developed and delivered the UK's first Safer Drug Consumption Facility, The Thistle. A truly unique service, the implementation of which required innovative solutions to many service requirements never previously encountered within UK health environments.

Volunteer of the Year went to Paul Young, Garden Volunteer and Ross Parker, Games Volunteer, Art in the Gart. Paul Young is a Garden volunteer at Gartnavel Royal Hospital Gardens. Paul is committed to the gardens spending most days looking after them, helping all who use and visit them.

Ross Parker is a Games Volunteer situated within the Art in the Gart Hub Cafe project. He enables inpatients, staff and visitors the chance to pause, enjoy a cuppa, play chess, a board or card game, or simply spend time with someone who has experience of the issues that can impact on good mental health and overall wellbeing.

Well done to all!



Remember, for all your latest news stories, visit the Staffnet Hub:  
[GGC-Staffnet Hub - Home \(sharepoint.com\)](https://sharepoint.com)

**Be Phishing and Vishing Aware!**

Phishing and Vishing are forms of social engineering, a technique used to gain access to private information, often via email. It can cause a huge amount of damage, disruption and distress. To help prevent social engineering attacks at NHSGGC and at home, remember **N.E.T.**

**NHS**  
Greater Glasgow and Clyde

<b>No Trust</b>	<b>Educate Yourself</b>	<b>Think First</b>
Verify, via alternative means, the identity of those sending unexpected messages, even if the contacts are known to you.	Complete the Security and Threat module on LearnPro. Check online sources to see if emails, SMS messages or other forms of social engineering attacks are known or commonplace. Remember, educating yourself can protect you in both your work and personal life.	Successful attacks generally require a sense of urgency. Stop! Take a moment to reflect and investigate, this can show these attacks for what they are.

Managing technology and data safely and securely is everyone's responsibility throughout NHSGGC.  
For further information, visit: [FAQ---IT-Security-v0.2.pdf](#)

\*\*\*Staff are reminded to make sure their [personal contact details are up to date on eESS](#).\*\*\*

It is important to share Core Brief with colleagues who do not have access to a computer.

A full archive of printable PDFs are available on [website](#)