

## Message from Jane Grant, Chief Executive (28 June 2024, 2.30pm)

We are currently seeing high numbers of COVID patients across our hospitals, adding pressure to our acute sites. I would like to express my ongoing gratitude to all staff for their hard work during this period, including our Infection Control staff for the support and guidance they are providing to colleagues. We have also issued public messaging urging people not to visit with symptoms and to consider carefully whether they need to attend an ED. We will continue to promote this message across our external channels over the coming weeks.

After completing eight years, Vice Chairs John Matthews OBE and Ian Ritchie, alongside Non-Executive Members Alan Cowan, Jacqueline Forbes, Anne-Marie Monaghan and Rona Sweeney, will all be stepping down from the NHS Board at the end of June. They each brought a wealth of experience from across several fields and made a significant contribution both to the work of the NHS Board and to the Integration Joint Boards where they represented health. I wish them well in their future endeavours.

Tuesday saw the approval of the 2024-2029 Quality Strategy at the NHSGGC Board meeting, and I'd like to thank all the staff involved in the creation of this powerful roadmap to continuous improvement in all that we deliver across NHSGGC. The five-year plan is built on a foundation of evidence, in listening to the voices of our patients and staff, and is fundamental to our aims, visions, and values. You can read the strategy on our website <u>here</u>.

This week marks Armed Forces Week, reminding us of the sacrifices made by the Armed Forces. Many of our staff members have a direct connection to this community, and I extend my gratitude for their dedication and service. I am also proud to acknowledge the number of staff who are veterans or currently serving in the Reserve Forces. Your service is invaluable, and the training and experience you bring are hugely beneficial to NHSGGC. We also recognise the work underway through our partnership with the Defence Medical Welfare Service (DWMS), supporting our patients and service users from the Armed Forces community. Thank you all for your contribution.

We recently celebrated the latest cohort of Project Search interns. The graduation ceremony recognised the hard work and resilience of our young people who completed their programme within the Health Board. DFN Project SEARCH demonstrates how young people with a learning disability can enrich the workforce and meet a real business need. This year, 10 students graduated, among a total of 112 who have completed the programme since it launched, including 61 who have gained permanent employment within NHSGGC. Congratulations to all the graduates and to the Job Coaches, lecturers, local managers, and buddies who support our students. You can find out more about the programme <u>here</u>.



The latest cohort of graduates alongside Head of HR and Organisational Development, Anne MacPherson

I am also proud to spotlight our Investors in People (IiP) accreditation, which we announced formally earlier this week. All acute and corporate site clusters within NHSGGC have now successfully completed the assessment which is testament to our commitment to excellence and continuous improvement within the organisation. This significant milestone provides an important foundation with which we can continue to grow as an employer by providing a great workplace for all our staff. Thanks to everyone who has worked on this project so far and I look forward to seeing how we progress. Finally, I'd like to spotlight the following patient feedback and thank the Ophthalmology team on Ward K at Gartnavel General Hospital for their compassionate care to this anxious patient. Well done all:

"Diagnosed with a detached retina, I wanted to express how good the staff at this hospital are. I cannot remember all their names, but Mr Coxx, nurse Mrs Hind and her team, and Alison and her staff on Ward K, were all exceptional.

"I was extremely nervous, having a needle put into my eye. My blood pressure was recorded at 295/196, and my heart rate was high, but they were brilliant, reassuring, and professional.

"I am normally fit and well and hope to make a good recovery. I will be thanking them in person when I return for my follow-up appointment."

> It is important to share Core Brief with colleagues who do not have access to a computer. A full archive of printable PDFs are available on <u>website</u>