

Core brief

Message from Jane Grant, Chief Executive (28 April 2023, 2.40pm)

Today, I welcomed the Chief Executive of NHS Scotland and Director-General Health and Social Care for the Scottish Government, Caroline Lamb, to the QEUH and Clydebank Health and Social Care Centre. Ms Lamb visited the Biochemistry and Haematology Laboratory at the QEUH to meet the team. We then spent some time with the teams working at the Major Trauma and Flow Navigation Centres. The final element of the visit took us to Clydebank, where our HSCP team were able to show Ms Lamb around the new Health and Social Care Centre and visit the Queens Quay residential Care Home. I would like to thank all of the staff who took the time to support the visit.



Caroline Lamb meeting with staff at the QEUH

I would also like to mention my visit to the Leverndale Hospital last week, when I went with the Chief Officer for Glasgow City HSCP, Susanne Millar, to meet staff and speak with them about the important work they undertake. I was very impressed with the work of the team, and in particular, the dedication paid to ensuring services are entirely person-centred. I would like to thank the Leverndale team for taking the time to meet with me and showcase your work, you should all be very proud of your efforts.

Our Mental Health team at Inverclyde Royal Hospital received an unannounced inspection from Healthcare Improvement Scotland this week. I would like to thank staff from all five wards inspected for their professionalism and support to the inspection team. I look forward to receiving the report from the HIS team in due course.

I would also like to congratulate our Recruitment Service on their recent successes in attracting new staff to join NHSGGC. Our team have been working hard to recruit new staff to join us, using a mix of new and more traditional approaches. New dedicated webpages and social media accounts are making it easy for people to find out about the vacancies on offer, as are the current adverts running on radio stations. Open days have also been held at a number of our sites, including the Vale of Leven this week. Our Newly Qualified practitioners recruitment is also underway, with more than 1100 applications having already been received.

Our international recruitment is also progressing well with more than 200 candidates having accepted offers of employment. We have also had some positive results from our mass recruitment events to bring on board more people to our Domestic teams and we have been able to recruit a good number of people to this service area.

This week, I would like to share some feedback we have received about the care one of our patients received at the Burns and Plastic Surgery Unit at the GRI: "My mum was treated like royalty and felt in very safe hands under Mr Kirkpatrick and his medical team including the nursing staff Liz and Johnny for her plastic surgery day case procedure. The setting was well organised and each individual was so focused on my mum's wellbeing. I also felt reassured leaving her as Mr Kirkpatrick told me they would take good care of her which they all duly did. Liz and Johnny were so attentive as she came out making sure she had everything and was comfortable whilst reiterating to me Mum's post-surgical care and follow up, even wanting to get her a cuppa. Thank you so much everyone. Mum was transported home and cosy in her high back chair about 30 mins later with tea and toast as if nothing had happened, that was all down to your exceptional care. Thank you again." This is great feedback for the team at the GRI Unit. My thanks to you all for the great support and treatment you provided this patient and her family.

Finally, I would like to give my thanks to all staff who will be working over the forthcoming Bank Holiday weekend, enabling us to continue providing vital services to our patients. For colleagues who are able to have some well-deserved leave, I hope you enjoy your time off. Thank you.

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