

Core brief

Daily update

(27 October 2022, 5.30pm)

Topics in this Core Brief:

- AHP Healthcare Support Workers – learning and development opportunities
- BSL Online Interpreting Service
- HEPMA Business Continuity
- Evening webinar - Frailty and Polypharmacy
- Active Staff – New online class



HP Healthcare Support Workers – learning and development opportunities

As part of the investment in the learning and development of our AHP Healthcare Support Workers (HCSWs) and to support career pathways and transforming roles, the Director of Allied Health Professions and the AHP Education Fund Group are delighted to advertise a variety of upcoming funded opportunities for AHP HCSWs:

- Trauma Informed Practice Webinar (November 2022)
- HNC Occupational Therapy (OT) Support (January 2023)
- Effective Listening Skills Course (March 2023)
- Work-based Learning Module (May 2023)

The first in this exciting range of free development opportunities, the Trauma Informed Practice Webinar, is to be held on the 15 November 2022, 11:00am – 12:00pm. Places on this one hour webinar are available to book now, closing at 4:00pm on Friday, 4 November. Application is via an email to the AHP Practice Education (PE) Team requesting a place, confirming that line manager support has been granted and that this webinar meets individual PDP needs. Places are limited to 20 and applicants will be informed if they have been allocated a place by 8 November. The AHP PE Team email address is:

gqc.qinhahpepl@nhs.scot

Further information about the HNC OT, Effective Listening Skills and Work-Based Learning Module, including the application process, will be communicated via the AHP Practice Education Team, AHP Senior Team, Core Brief and NHSGGC Twitter from November 2022.

An information session with course tutors from these three courses will be held in November. Delivered live over Teams, this session will also be recorded and made available for AHP HCSW colleagues unable to attend. Information regarding this session will be communicated as soon as possible.

Additional information can also be found here: [summary of AHP HCSW learning & development opportunities 2022/23](#)

We encourage all AHP HCSWs to discuss these exciting free opportunities with line managers in the first instance and to look out for further information via email, Core Brief and NHSGGC Twitter.

The AHP Education Fund Group are also looking for AHP HCSWs to join and contribute to the group. Please email the AHP Practice Education Team gqc.ginhahpepl@nhs.scot to find out more.

BSL Online Interpreting Service

The British Sign Language (BSL) Online interpreting service is now available via the NHSGGC Communication Support iPads.

The iPads are available across NHSGGC and contain a range of apps to help communicate with patients.

The BSL Online service is available 24 hours a day, seven days a week. This means that in an unplanned or emergency situation, staff can quickly link up to an interpreter at any time and communicate with their deaf patient. It can also be used during hospital stays, or to enable deaf patients to communicate with staff if waiting for a face-to-face interpreter to arrive.

The service is quick to access and easy to use. A short instruction video can be viewed on the [BSL Online web page](#). The web page also contains a list of sites where you can access the Communication Support iPads.

The iPads also provide access to the AVA app, which provides a written caption of what you are saying in real time for the patient to read. This is for patients with a hearing loss who would normally lip-read and cannot because of the use of masks.

NHSGGC policy states that we **must** provide formal interpreting support for all out-patient appointments and at least once a day for an in-patient stay.

This support can be provided via the BSL Online interpreting Service or by booking a face-to-face interpreter.

For more information on using BSL Online, face-to-face interpreting support or the AVA app, please contact Paul.hull@gqc.scot.nhs.uk.

EPMA Business Continuity

HEPMA business continuity laptops enable prescribing and administration of medicines to continue safely even if HEPMA is unavailable. These are **safety critical** devices.

Clinical services are responsible for ensuring that these devices are plugged in, switched on and functioning at all times. The following checklist should be assessed **on a daily basis**:

- Is the orange folder (containing HEPMA Business Continuity process details) readily available to ward staff?
- Is the location of your HEPMA BC laptop correctly recorded in the orange folder?
- Is the laptop in the correct location?
- Is the power plugged in?
- Is the laptop connected to the network port on the wall?
- Is the laptop switched on?

- Does the laptop show the network login screen when opened?

In the event of business continuity measures being enacted, login details will be provided to clinical areas.

If any of the above checklist items are NOT correct, please report **immediately** to nhsggc.hepma@ggc.scot.nhs.uk with details of the ward involved and which item on the check list was the failure.

A report will be issued to General Managers of clinical services on a regular basis, indicating HEPMA business continuity laptops that are not functioning correctly.

Evening webinar - Frailty and Polypharmacy

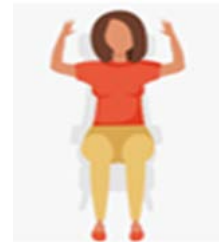
Our next evening webinar will take place on **Tuesday 1 November at 7.30pm**. Dr Jude Marshall and Dr Lesley Anderton will host and present this time on **Frailty and approaches to polypharmacy review**.

[Click here to book onto Polypharmacy webinar](#)

We will be basing this webinar on the new NHSGGC Guideline 'Polypharmacy review in Adults Living with Moderate to Severe Frailty' which is an excellent resource for all staff. To view the guidance visit:

<https://covid19app.nhsggc.org.uk/media/2276/polypharmacy-review.pdf>

active >> **staff**



Active Staff are bringing you a new and exciting online activity. Chair exercise will be starting on Monday 14 November from 5.30-6.30pm until Christmas.

These exercise sessions are accessible to all staff, being suitable for all levels of fitness with adaptations to suit everyone whether you are new to a class or slightly fitter.

This chair based class will offer a whole body workout and yoga style stretching to finish off.

If you would like to participate please click the following link to register and scroll through to the last option [Active Staff Registration Form 2022*Bootcamps at QEUH and Inverclyde are not running at present*: Survey Powered by Webropol \(webropol-surveys.com\)](#).

Please keep up-to-date with the latest guidance on our dedicated web pages at: www.nhsggc.scot. If you have any questions about the current situation please check the FAQs first. If you have any further questions, please visit the [HR Self Service Portal](#).

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on [StaffNet](#)