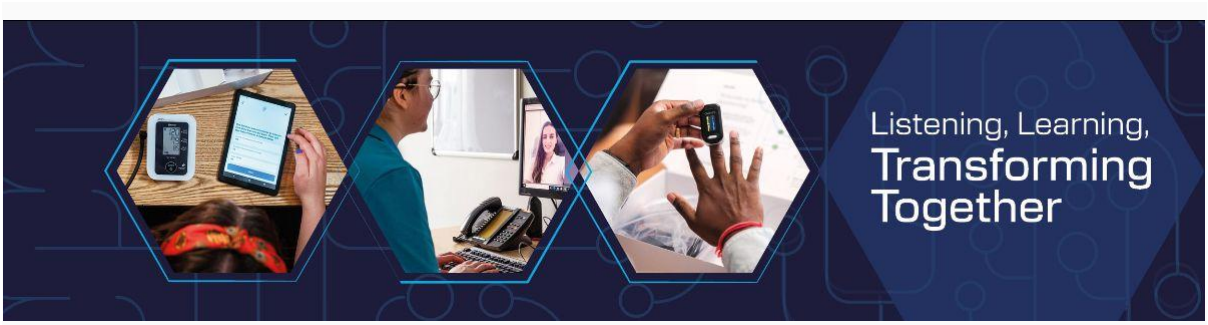


System Reset

30 November - 13 December

System Reset: maintaining our whole-system focus

System Reset will run from 30 November to 13 December, providing an intensive, coordinated focus on improving patient flow and maximising capacity across our whole health and care system.

While some actions have already been accelerated in response to current system pressures, the priority for the next two weeks is to maximise our collective impact, remove barriers to flow and make the best use of capacity across hospital, community and other care settings. This will be particularly important as we anticipate increased winter and flu-related pressures.

System Reset is also being taken forward as a coordinated Scotland West approach, bringing Health Boards, HSCPs and partners together around a shared focus on patient flow. By working collectively across organisational boundaries, we aim to reduce avoidable admissions and unnecessary delays, support timely discharge and make the best possible use of capacity across the whole health and care system.

During the System Reset period, there will be a particular focus on:

- additional senior clinical input and enhanced ward rounds
- targeted weekend planning and earlier identification of patients who can safely be discharged
- additional diagnostic, pharmacy, AHP and HCSW capacity to support timely discharge

- maximising ambulatory and virtual pathways, providing alternatives to hospital admission and supporting care closer to home

- close working with SAS, HSCP and community colleagues to prevent avoidable admissions, resolve barriers and support timely discharge

The overall message remains clear: **improving patient flow is a whole-system responsibility**. No single service, team or organisation can achieve this alone. We need teams across acute, community, primary care, HSCPs and partner services to work together with pace and purpose, identifying and resolving barriers quickly and directing our collective resources towards the actions that will make the greatest difference to patient flow and system capacity.

System Reset gives us a focused two-week opportunity to bring additional pace, discipline and collective action to this work, creating capacity, improving flow and ensuring patients receive safe, timely care in the most appropriate setting.

Keep an eye on the Core Brief and our new System Reset page on Staffnet for updates.

System Reset Staffnet page

Remember, for all your latest news stories, visit the Staffnet Hub:
GGC-Staffnet Hub - Home (sharepoint.com)

Staff are reminded to make sure their personal contact details are up to date on eESS.

It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on the website