



Daily update
(27 January 2026, 3.50pm)

Topics in this Core Brief include:

- [Your voice continues to shape our future: NHSGGC Staff Experience Boardwide Action Plan 2025-26](#)
- [Staff Mental Health and Wellbeing Support Z Card](#)
- [Public Protection Service: New Learning and Education Training Sessions](#)

Your voice continues to shape our future: NHSGGC Staff Experience Boardwide Action Plan 2025-26

Thank you once again for sharing your experiences and feedback through iMatter and other staff engagement programmes. Your input is at the heart of our improvement journey, and together we're making a real difference across NHSGGC.

Natalie Smith, Interim Director of Human Resources and Organisational Development said: "Your feedback continues to shape how we lead, communicate and improve. We're now turning your feedback into action, focussing on the areas you've told us matter most."

We've agreed the Boardwide plan in partnership. Below is a summary of the actions, and you can view the full plan on [Staffnet](#):

Leadership Visibility

- We're introducing new communication protocols so you'll always know who your key contacts are in senior teams.
- Each Directorate and HSCP will determine local approaches to ensure management is visible and accessible.
- A new staff guide will provide clear guidance on responding effectively the questions about your line manager in iMatter.

Communication and Engagement

- We're relaunching our Communication Etiquette guidance, tailored to different methods and meeting types, to keep everyone informed and connected.
- A new three-year Internal Communications and Employee Engagement plan will drive further improvements in how we listen and respond to staff.
- The Collaborative Conversation programme will focus on involvement, listening, and support.

Celebrating Our Staff

- The Success Register is being revitalised to better recognise achievements and encourage innovation.

- Feedback from the 2025 Culture Audit, and recent Culture Hackathon, will help us build a framework for a positive, inclusive culture – one that's shaped and owned by all staff.
- We'll continue to promote the array of initiatives and programmes, which continue to be in place to support staff. Some examples are below, but you'll find more on [HR Connect](#):
 - [Peer Support](#)
 - [Occupational Health](#)
 - [Staff Forums and Networks](#)
 - [Speak Up!](#)
 - [Staff Hardship Fund](#)

Supporting Accessibility

- We're creating a central repository for site maps and making it easier to report signage issues, ensuring everyone can navigate our sites confidently.

Chief Executive, Professor Jann Gardner, adds: "Thank you for your continued commitment to living our values and putting patients, service users, and colleagues at the centre of everything you do. Your feedback drives our progress, and together we're building a workplace where everyone feels engaged, respected, and celebrated."

Stay tuned for updates on the action plan and opportunities to get involved. Your voice matters – let's keep shaping the future of NHSGGC together.

Staff Mental Health and Wellbeing Support Z Card

This fantastic resource offers information including: money and debt advice, mental wellbeing, Occupational Health information, spiritual care and peer support. You can order your Z cards through the PHRD by clicking this link [Resource Details for id 1263 \(durham.gov.uk\)](#)



Please remember if you have not already set up an account with the PHRD you will need to do so to order. This requires your email address and setting up a password.

This resource can be ordered in batches of 50.

You can view/download a live copy, visit our web page [Staff Mental Health and Wellbeing Support - NHSGGC](#) or click on the QR code right:



For more information on other staff health and wellbeing support available please click here [Staff Support And Wellbeing - NHSGGC](#) or click on the QR code right:



By printing off this information and placing it in staff areas or pinning to staff notice boards it will allow those who do not have regular access to a PC or laptop at work to access our webpages.

Public Protection Service: New Learning and Education Training Sessions

February – March 2026



Training sessions will be delivered remotely via MS Teams and can be booked by accessing the online catalogue via eESS:

<https://eess.mhs.scot.nhs.uk>. Medical/General Practice staff who do not have an eESS account, please email: ggc.cpadmin@nhs.scot with the course name(s) / date(s) you wish to attend.

All participants will require access to a digital device e.g. laptop or phone to join the training session. An MS Teams link will be sent directly to you one week prior to the session.

Please ensure that your email address and contact details on eESS are up-to-date in order that the link can be sent.

Please note: If you require support to access or update your eESS account please contact the eESS team via the [HR Connect Portal](#) / tel. 0141 278 2700 (Option 5) or view the guidance on Staffnet.

Child Protection Level 3 – “Your Roles & Responsibilities”

Wednesday 11 February 2026	2.00pm – 4.00pm
Wednesday 25 February 2026	10.00am – 12.00 noon
Wednesday 4 March 2026	2.00pm – 4.00pm

Adult Support & Protection Level 3

Wednesday 18 February 2026	2.00pm – 4.00pm
Thursday 19 March 2026	2.00pm – 4.00pm

Remember, for all your latest news stories, visit the Staffnet Hub:

[GGC-Staffnet Hub - Home \(sharepoint.com\)](#)



Staff are reminded to make sure their personal contact details are up to date on eESS.

It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on [website](#)