

## Message from Jane Grant, Chief Executive (26 May 2023, 4pm)

As staff will be aware, the 75<sup>th</sup> anniversary of the NHS will take place on Wednesday 5 July and planning is currently underway to mark the event across our sites. As part of the celebration, we have secured funding from the Greater Glasgow and Clyde Healthcare Charity to enable staff to carry out your own local celebrations. These could range from afternoon tea for staff, patients and visitors through to decorations for your local reception areas, or you may have some great ideas of your own! If you and your team would like to mark the occasion, please contact our Communications team via <u>email</u> with details of the activity you would like to undertake, including approximate cost, and they will provide support regarding how to access funding. All requests will be managed on a first come, first served basis, so please send in your request as soon as you can. The anniversary is an important opportunity to showcase the great work that our staff do every day, while also celebrating our heritage, so I would like to encourage you to please get involved.

This week, Healthcare Improvement Scotland (HIS) undertook a two-day unannounced safe delivery of care inspection at our Gartnavel General site. I would like to thank staff who were able to take the time to speak with our HIS colleagues and I am pleased to report that initial feedback has been positive. It is really important that we support the hospital inspection process, so that we can ensure we continue to learn and improve where we need to. I look forward to receiving the formal report from HIS concerning the inspection in the coming weeks.

I would like to advise staff in the second iMatter cohort, that the survey is now open for you to complete. Cohort two is made up of staff working in Women & Children's, the South and North Sectors, the Board Nurse Directorate, West Dunbartonshire HSCP, Diagnostics, Regional Services and eHealth. If you work in any of these areas, you should have received your invitation earlier this week and I would encourage you to complete it as soon as you are able. It is really important that we hear your views, so if you are yet to receive your questionnaire link or you have any questions about responding, please contact your line manager, who will be able to provide support. As staff will be aware, our international nursing recruitment programme supports nurses from overseas to move to NHSGGC and join one of our teams. This part of our wider recruitment programme is very important as it provides increased opportunities to share knowledge, skills and experience with one another to the benefit of our services and patients. To support this work, this week, we have been publicising the international recruitment opportunities with the help of nurses who have recently joined us from other countries. One of our international nurses is <u>Esther Gikonyo</u>, who is originally from Kenya, and joined NHSGGC to work in the Urology Ward at the Royal Hospital for Children. I would like to thank Esther and her colleagues who have supported our international recruitment campaign, it has been great to hear about your experience.

I am delighted to share with staff that our Neonatal Team at the Princess Royal Maternity (PRM) Unit have been named Team of the Year by the Scottish Neonatal Nurses Group. Each year the Group name their top team at their annual conference, and this year, the ongoing work of the PRM team to provide the highest standard of patient centred care was recognised. To be named the best team in Scotland by your peers is a significant achievement, particularly as the plaudit recognises the care and support provided to the babies in our care as well as their families. Congratulations and very well done to the entire team.

Continuing with the theme of maternity care, this week, our patient feedback is about the team at the Maternity Care Centre at the West Glasgow ACH. Our patient's spouse writes: "Your staff member Lindsay has presented the last three antenatal classes at Yorkhill hospital in Glasgow. The last class happened recently and she has been fantastic. Lindsay was a funny, logical, clear and concise teacher. Each class was worthwhile and educational. As a couple, we are not from Scotland originally, and we are pregnant with our first child so it was the first time we heard a lot of this information unique to parenting, and to this country. I genuinely did not know a lot to do with basic labour and childcare but feel a lot more informed about what to look out for, how to support my wife, and what will hopefully be the best for our child. During our second class, my wife was feeling unwell and very hot and Lindsay stayed behind after the class to ensure that my wife was feeling well again. It was a small gesture, but it was another example of Lindsay's kindness. We just wish she could be the midwife during the labour. Thank you Lindsay." My thanks also to Lindsay and the team at the Maternity Care Centre for this great example of patient centred care.

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