

Core brief

Daily update
(26 June 2023, 1.00pm)

Topics in this Core Brief:

- Welcome to your new look Core Brief!
- New phone line for concerns about bullying and harassment

Are You Ready? From 1 July Scottish Fire & Rescue Service (SFRS) will no longer attend automatic fire alarm activation in Non-Sleeping buildings, unless there is a confirmed fire, or signs of fire.

This effects all staff and structures, So, will you be ready? Do you need additional assistance? Is your programme in place? [Click here](#) for more information.

Welcome to your new look Core Brief!

As you will have [read last week](#), from today, your Core brief has been refreshed and will now focus on pan-organisational information or stories, which are core to the business of NHSGGC.

This will also enable us to ensure that we have a dedicated space on our new StaffNet Hub for all of the great stories about the achievements of our colleagues and the role our teams play across NHSGGC.

We hope you will agree that your updated Core Brief will help to streamline our communications and ensure that you are able to access the information you need in the right place at the right time.

We are very keen to hear feedback, so if you have anything you would like to bring to the attention of the Communications team, or you have any stories for Core Brief or StaffNet Hub, please contact us at DirectorOf.Communications@ggc.scot.nhs.uk. Thank you.

New phone line for concerns about bullying and harassment

Human Resources Support and Advice Unit (HRSAU) are pleased to be launching a new telephone line to provide additional help to any staff member wishing to raise concerns about Bullying or Harassment. This new service was created, following feedback from the [Staff Led Equalities Groups](#) that, when reporting these kinds of issues, staff members often need support beyond the traditional HR advice provided via the HRSAU. This new helpline will ensure that, as well as staff receiving advice on the HR policy and processes, there will also be dedicated support provided and sign-posting to other support services that staff can be directed to during what can be a difficult time. You can access the new helpline by calling 0141 201 8545.

As part of this work, the HRSAU has also improved their reporting facilities within the Service Now system to allow us to better monitor the number of staff with protected characteristics reporting issues and ensuring that we are resourced appropriately to support staff who are unfortunately experiencing these difficulties.

Other services available to support any member of staff who feel that they are being bullied or harassed include:

- **Line Management**
- **Bully & Harassment Confidential Contacts – selected from areas and roles across NHSGGC**
- **HR Support & Advice Unit -[HR Self Service Portal](#)** or calling 0141 278 2700 (Option 2) if your enquiry is urgent or you would prefer to talk to an HR Assistant
- [Contact HR Support & Advice Unit - NHSGGC](#)
- **Trade Union/Professional Body Representative**
- **Speak Up Campaign - [Speak Up! - NHSGGC](#)**
- **Spiritual Care Services - [Spiritual Care and Chaplaincy Service - NHSGGC](#)**
- **Occupational Health Services - [Mental Health and Wellbeing - NHSGGC](#).**

An information note is also available on HR Connect which provides some further information relating to [Employee Support – Bullying, Harassment, Discrimination at Work](#).

Remember, for all your latest news stories, visit our new Staffnet Hub: [GGC-Staffnet Hub - Home \(sharepoint.com\)](#)



Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on [website](#)