NHS Greater Glasgow and Clyde

Daily update (26 June 2020, 3.50pm)

Topics in this Core Brief:

- New arrangements for patients giving blood samples
- Attend Anywhere Staff Sessions
- Test and Protect Leaflet
- Optometry Service Update

New arrangements for patients giving blood samples

People due to attend out-patient clinics to give blood samples will now be directed to our Acute Phlebotomy Hubs.

As part of our response to COVID-19, we have made it possible for patients to give blood samples again by creating Hubs away from our main clinic waiting areas at our hospitals.

We want to thank staff who have are supporting the new Hubs who have been redeployed from each site's outpatient workforce.

The Hubs are designed to maintain social distancing and protect patient safety in outpatient clinics. Appointments have been scheduled at 20 minute intervals to reduce contact.

The Hubs are prepared for demand for its services and have capacity for over 650 appointments per week across NHSGGC sites. The Hubs have been up and running since 8 June 2020.

Patients will be offered an online consultation through Attend Anywhere with their consultant after samples have been taken.

These are interim arrangements. In future, patients will be able to give blood samples in the community, such as health centres, as we try to make the process more convenient for patients.

Acute Phlebotomy Hubs are now located:

- Stobhill Ambulatory Care Hospital
- Lightburn Hospital
- New Victoria Hospital
- West Glasgow Ambulatory Care Hospital
- QEUH
- Gartnavel General Hospital
- Inverclyde Royal Hospital
- Royal Alexandra Hospital
- Vale of Leven Hospital

Attend Anywhere Staff Sessions

Attend Anywhere, also known as NHS Near Me, is a secure NHS video consultation service available to staff in Boards across Scotland. It is designed to allow people to have health and social care appointments from home or wherever is convenient.

In order to support staff who have undertaken rapid implementation of video consultation during the pandemic and those now preparing to return to routine service delivery, eHealth are providing a series of online drop-in sessions. These sessions will demonstrate how the system works, explain the implementation process and provide an opportunity for questions and answers.

The sessions will take place on Microsoft Teams at the following dates and times: For 9:00am session please click here <u>Join Microsoft Teams Meeting</u> For 12:00 noon session please click here <u>Join Microsoft Teams Meeting</u> (Please note that all sessions will be recorded)

Monday 29 June 9:00 - 9:30	Jane Ankori
Monday 29 June 12:00 - 12:30	Jane Ankori
Tuesday 30 June 9:00 - 9:30	Segun Ibigbemi
Tuesday 30 June 12:00 - 12:30	Segun Ibigbemi
Wednesday 1 July 9:00 - 9:30	Jane Ankori
Wednesday 1 July 12:00 - 12:30	Jane Ankori
Thursday 2 July 9:00 - 9:30	Segun Ibigbemi
Thursday 2 July 12:00 - 12:30	Michael Reilly
Friday 3 July 9:00 - 9:30	Jane Ankori
Friday 3 July 12:00 - 12:30	Michael Reilly

There is no need to book - please just log on. All welcome!

Test and Protect leaflet

Every household in Greater Glasgow and Clyde will receive a leaflet explaining Test and Protect this week.

People with symptoms - which include a new, persistent cough, high temperature or loss or change in taste or smell – are being urged to book a test immediately as part of the national effort to continue to supress the virus.

Make sure a Test and Protect call is genuine. <u>More information on how to verify a call can be found on our website</u>.

People can book a test at <u>www.nhsinform.scot/test-and-protect</u> or call 0800 028 2816 if they can't get online.

Optometry – Service update.

Community optometrists across NHS Greater Glasgow and Clyde will reopen to provide essential and emergency face-to-face consultations from Monday (29 June). This is in line with phase 2 of recovery as set out in the national route map and in the NHS mobilisation plan.

Emergency Eyecare Treatment Centres, set up during COVID-19, will cease to operate from 28 June and the Acute Referral Centres across NHSGGC will no longer provide this function, reverting to previous criteria.

It is important to share Core Brief with colleagues who do not have access to a computer. A full archive of printable PDFs are available on <u>StaffNet</u>