

Core brief

Daily update
(25 September 2025, 1.55pm)

Topics in this Core Brief include:

- Procurement Department - new Helpdesk arrangements
- QI Network September 2025 Event Recordings and Resources
- Important notice: Staffnet Legacy – Page Owners and Editors

Procurement Department - new Helpdesk arrangements

On 1 October the new way to request help and support from the Procurement team is via our new Office365 Power App - [Paragon](#)

Please navigate to the app and click 'Create New Ticket' and then select 'Procurement' and choose the appropriate form to complete

From this date we will no longer be using the Zendesk platform. All of the Zendesk email addresses will be phased out although we will retain recent ticket history in case of any retrospective queries. Please now visit the Paragon app to get in touch with the Procurement team for all support queries

Further information is available via our Staffnet page:
<https://scottish.sharepoint.com/sites/GGC-Procurement>

Quality Improvement Network September 2025 Event Recordings and Resources

We are delighted to share the recordings and resources from our quarterly QI Network event held on Thursday 11 September.



We heard from local QI leaders about their journeys in Quality Improvement and also had speakers from NHSGGC L&D department and NES advising members what QI training pathways are available locally and nationally to develop QI skills.

Part 1 featured GGC's Barry Johnstone, Dr Gautam Ray, and Shona Ballentyne, who reflected on their own QI leadership journeys and experiences throughout their careers.

Part 2 followed with Alison Keast, Claire Riddall, and Runima Kakati, who highlighted the QI training opportunities available both locally and nationally, with a particular focus on the new QI pathways recently launched by NES.

Part 1:

 [NHSGGC QI Network Event September 2025-20250911_100032-Meeting Recording.mp4](#)

Part 2:

 [NHSGGC QI Network Event September 2025-20250911_112650-Meeting Recording.mp4](#)

PowerPoint Presentation September 2025:

 [Slide Deck QI Event September 2025.pptx](#)

Our next Network Event will take place on **Wednesday 10 December 2025, 10:00 – 12:00**.

This year, we will have a **Christmas “Die Hard” theme** 🏠👶 – exploring the world of hostage negotiations in a fun and interactive way.

Stay tuned on our Teams channel for more details coming soon – you won't want to miss this exciting end-of-year event!

The QI Network Teams channel is just a click away for your colleagues to join, please circulate the below link with your team:

[Join the NHSGGC QI Teams Channel](#)

Important notice: Staffnet Legacy – Page Owners and Editors

The old StaffNet site listed as Staffnet Legacy in your browser is closing, and access will be withdrawn on 30 September 2025.



The new Staffnet site, launched in June 2023, has replaced the old site.

eHealth are currently engaged with page owners to relocate the remaining content and documents however if you are a page owner and are not currently working with eHealth to relocate content, please contact the Staffnet Admin Team at StaffnetAdmin@ggc.scot.nhs.uk,

Please ensure that any content and documents are relocated to Teams, a Shared Drive, or the new M365 Staffnet as soon as possible.

If you do not relocate your content by 30 September, you will lose access to it.

Remember, for all your latest news stories, visit the Staffnet Hub:
[GGC-Staffnet Hub - Home \(sharepoint.com\)](#)

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on [website](#)