

# Core brief

**Daily update**  
**(25 May 2022, 1.45pm)**

Topics in this Core Brief:

- HR Self-Service Portal
- Clyde Tunnel works
- Young Lives vs Cancer Come and Sing Messiah

## **HR Self-Service Portal**

The HR Self-Service Portal is launching in June 2022 and it will change the way that staff connect with the HR Support and Advice Unit (HRSAU), Learning and Education (L&E) and eESS teams within NHSGGC.

### **What will change?**

Instead of contacting us via e-mail, you will use the HR Self-Service portal, where you will be able to view the progress of requests and access additional resources, FAQ's, user guides and case studies. This will streamline contact between our HR team and staff, enabling us to provide you with quicker and more efficient service. You will still be able to contact all teams via the phone for urgent enquiries on 0141 278 2700.

### **How will the portal work?**

You will be able to search our range of knowledge articles if you have a specific query or concern.

If you require further information or support, you will then be able to select which team to contact from the following;

- HR Enquiry: We can answer any policy related questions, advice on terms and conditions of employment and support with HR processes.
- Request for HR Support: We can assist with the following: Attendance Management, Employee Relations Cases, Change Initiatives, Training Requests, Flexible Working Appeals, Project Support, Redeployment and Job Description Support.
- L&E Enquiry: Assistance with LearnPro, Turas Appraisal, Training & Events, Qualification, Induction, Work Experience, Staff Bursary and general L&E enquiries.
- eESS Enquiry: Assistance with eESS Payroll Transactions, Proxy, Hierarchy and general eESS enquiries.

### **How do I access the HR Self Service-Portal?**

You will be able to access the HR Self-Service Portal via HR Connect and GGC Shortcuts.

Implementation for the new HR Portal will be split in to three implementation groups and the first of these will include;

Clyde Sector  
Diagnostic Services  
North Sector  
Regional Services

Inverclyde HSCP  
Glasgow City HSCP

Further details will be provided in due course to enable the first implementation group access to the new self-service portal.

### **Clyde Tunnel works**

To allow for essential maintenance, the Clyde Tunnel will be reduced to one bore from 20:00 on Saturday 28 May to 12:00 noon on Sunday 29 May. Traffic management will be in place during this period. Access to the pedestrian tunnels will not be affected by this extended closure.

### **Young Lives vs Cancer Come and Sing Messiah**

Well done to everyone who took part in the recent Young Lives vs Cancer Come and Sing Messiah concert, organised by conductor, Alistair Digges and the Glasgow Hospitals' Christmas Concert Committee.

The event raised a fantastic £3450 for Young Lives vs Cancer – an amazing amount!

To put the fundraising into context, £3,450 could pay for three families to stay for 91 nights at Marion's House, Glasgow. Marion's House is a Young Lives vs Cancer 'Home from Home', located near to the Glasgow Children's Hospital, where families can stay, for free, close to their child while they are receiving cancer treatment in hospital.

You can watch a video of the Hallelujah Chorus on the @YoungLivesvsCancerScotlandFundraising Facebook page.



Please keep up-to-date with the latest guidance on our dedicated web pages at: [www.nhsggc.scot](http://www.nhsggc.scot). If you have any questions about the current situation please check the FAQs first. If you have any further questions, please email: [HR.Support@ggc.scot.nhs.uk](mailto:HR.Support@ggc.scot.nhs.uk).

\*\*\*Staff are reminded to make sure their [personal contact details are up to date on eESS](#).\*\*\*

**It is important to share Core Brief with colleagues who do not have access to a computer.  
A full archive of printable PDFs are available on [StaffNet](#)**