



Daily update
(25 August 2026, 11.45am)

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Spotlight on Discharge Without Delay: Proactive Discharge Huddles

This week, we're celebrating the impact of **Proactive Discharge Huddles**.

These huddles provide dedicated time for teams to review patients who have been in hospital for more than 14 days, helping identify barriers, agree actions and support timely discharge planning.

By bringing key colleagues together to focus on longer-stay patients, Proactive Discharge Huddles can help reduce unnecessary delays, improve patient experience and free up capacity for those who need it most. Regular reviews also support shared learning and collaborative problem-solving across teams.

Visit the [Discharge Without Delay SharePoint](#) for guidance and supporting resources.

One small thing to make our workplace kinder - recognition and appreciation

In our recent Civility Survey, we asked you for one small thing that would help to improve kindness or civility where you work. In this series, we'll share the top themes you highlighted for us all to spread kindness across NHSGGC and our HSCPs.

Another key theme in your responses was **recognition and appreciation**, with 95 colleagues noting that words of kindness, acknowledgement or encouragement can give them a lift.

Here were some of your comments:



Acknowledge when staff do well, even for the simple things. Being told you made a difference can be huge to people who are working under immense stress and pressure



Showing kindness and civility doesn't need to be big or grand gestures but the small aspects can be even more appreciated



People need to feel appreciated. I feel over worked and overwhelmed a lot of the time. Sometimes just a wee "I appreciate how hard this is" would help



That one word of kindness, acknowledgement or encouragement can give me a lift for the whole week



This week, why don't you tell a colleague you appreciated their efforts or acknowledge something they've done to help the team? Recognising each other's hard work can make a real difference in making our workplace kinder.

Want to find out more about Civility Saves Lives? Head to [our hub on Staffnet](#) for helpful resources and information.

Remember, for all your latest news stories, visit the Staffnet Hub:

[GGC-Staffnet Hub - Home \(sharepoint.com\)](#)



Getting the right care is as easy as ABC

NHS
Greater Glasgow and Clyde

A
Ask yourself
Do I need to go out?
For information on treating minor illnesses and injuries from home, go to **NHS inform** or download the **NHS 24 App**.

B
Be aware
There is help on your doorstep.
Your local **GP, pharmacy, dental practice and optician** offer a range of services.

C
Call 111
If it's urgent, or you're unsure, call **NHS 24** on **111**.
They'll get you the care you need.

Unless it's an emergency - think ABC before visiting A&E.
For more information: www.nhsggc.scot/rcrp



Staff are reminded to make sure their personal contact details are up to date on eESS.

It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on [website](#)