



Daily update
(24 November 2025, 2.25pm)

The role of the Interface Division in NHSGGC

At last week's Hackathon, Director of Interface Lorraine Cowie spoke about how new digital pathways will be transformative for NHSGGC and our HSCPs.

In the context of our [System Reset](#) currently underway, the [Interface Division](#) will continue to play a growing key role in reducing pressure on the whole system as they develop and launch new pathways through the Flow Navigation Centre Plus (FNC+Plus) and Virtual Hospital.

These new pathways will ensure that we can provide the right care to patients, in the right place, at the right time.

Find out more about the [Interface Division](#)'s work and hear the team's November update in Lorraine's presentation from the day below.

<https://youtu.be/Fcg7BRRR9Hk>



Remember, for all your latest news stories, visit the Staffnet Hub:
[GGC-Staffnet Hub - Home \(sharepoint.com\)](https://sharepoint.com)

Be Phishing and Vishing Aware!

Phishing and Vishing are forms of social engineering, a technique used to gain access to private information, often via email. It can cause a huge amount of damage, disruption and distress. To help prevent social engineering attacks at NHSGGC and at home, remember **N.E.T.**

No Trust

Verify, via alternative means, the identity of those sending unexpected messages, even if the contacts are known to you.



Educate Yourself

Complete the Security and Threat module on LearnPro. Check online sources to see if emails, SMS messages or other forms of social engineering attacks are known or commonplace. Remember, educating yourself can protect you in both your work and personal life.



Think First

Successful attacks generally require a sense of urgency. Stop! Take a moment to reflect and investigate, this can show these attacks for what they are.



Managing technology and data safely and securely is everyone's responsibility throughout NHSGGC.
For further information, visit: [FAQ---IT-Security-v0.2.pdf](#)

Staff are reminded to make sure their personal contact details are up to date on eESS.

It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on the [website](#)