

Core brief

Daily update
(23 May 2022, 12.50pm)

Topics in this Core Brief:

- Changes to COVID-related restrictions at our sites – reminder
- iMatter 2022 – every voice matters
- New direct patient access to our Interpreting Service
- Scottish Bus Week

Changes to COVID-related restrictions at our sites – reminder

Staff are reminded that an announcement was made on Friday with regards to hospital visiting and physical/social distancing. If you haven't already, please ensure that you familiarise yourself with this update. For further information please read [Friday's Core Brief](#).



Why iMatter?
Because your voice matters

If you work in the Chief Executive's Office, Acute SMT, HR & OD, Corporate Communications and Public Engagement, Public Health, Specialist Children's Services, Oral Health or East Dunbartonshire HSCP - the survey officially opens in...

Open now!

The survey will be open for three weeks to allow everyone an opportunity to take part.
For further information, visit [HR Connect](#) or email us at: imatter@ggc.scot.nhs.uk

The banner features several cartoon avatars of diverse people in medical and professional attire, arranged in a grid-like pattern around the text.

iMatter 2022 – every voice matters

Thank you to everyone who has already taken the time to complete the **iMatter** survey so far. iMatter makes a positive difference to our workplace and to patient care. This is a great opportunity for colleague to share views and influence positive change.

Cohort One iMatter survey is underway with a positive **37%** in the first week and **Cohort Two** and **Three** start the survey soon. See below for details and timescales.

Cohort One	Cohort Two	Cohort Three
37% response rate so far	Survey coming 30 May	Survey coming 13 June
Chief Executives Office Acute SMT Human Resources & Organisational Development Corporate Communications and Public Engagement Public Health Specialist Children's Services Oral Health East Dunbartonshire HSCP	Women & Childrens South Sector Board Nurse Directorate West Dunbartonshire HSCP Diagnostics Regional Services eHealth North Sector	Estates and Facilities Glasgow City HSCP Renfrewshire HSCP Finance Clyde Sector Board Medical Directorate Board Admin Inverclyde HSCP Out of Hours East Renfrewshire HSCP

This is an excellent opportunity for you to feedback regarding your employee experience at NHS Greater Glasgow and Clyde, designed to help continuously improve our overall staff experience.

Please be assured that your responses are anonymous, all feedback received will be treated in strictest confidence. Results and general themes will be communicated and robust action plans will be developed throughout June to September.

Please share your views, and help to continuously build a Better workplace.

New direct patient access to our Interpreting Service

Patient leaflets on how to use our telephone interpreting service to contact any NHS Greater Glasgow and Clyde service are now available on the [NHSGGC website](#).

This is an important resource to share with patients as it allows them direct access to an interpreter. For example, patients can use the telephone interpreting service to call from home and make an appointment with their GP, discuss medications with their Pharmacy, book a Maternity appointment or contact NHS 24.

The leaflet, produced in 30 languages, explains how to use the service by calling or by using a mobile app. It provides codes specific to patients using NHSGGC services so can only be used for this purpose.

Please note that Acute services should still use their own codes when using telephone interpreting to communicate with their patients by phone or on the premises. For more information on how to do this, go to the [Interpreting Service web page](#).

Please make this available to your patients who need this support. If you have any questions or require a language not yet produced, please contact us at equality@ggc.scot.nhs.uk

Scottish Bus Week

To celebrate [Scottish Bus Week](#), First Glasgow staff will be at the Main Atrium at QEUH on Wednesday 25 May from 1130-1330. Please come along to find out more about flexible ticket options, sustainable travel, information on annual season tickets and travel tools with First Glasgow. More information on active and sustainable travel is also available from the [Travel Plan Office](#).

Always report your LFD result - even if it's negative



Remember to report your results at:
<https://nhsnss.service-now.com/covidtesting>

Please keep up-to-date with the latest guidance on our dedicated web pages at: www.nhsnss.scot. If you have any questions about the current situation please check the FAQs first. If you have any further questions, please email: HR.Support@ggc.scot.nhs.uk.

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

**It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on [StaffNet](#)**