

Message from Jane Grant, Chief Executive (23 June 2023, 12.40pm)

Today our Chair, Professor John Brown CBE, welcomed Michael Matheson MSP, Cabinet Secretary for NHS Recovery, Health and Social Care to the topping out ceremony at the site of our new North East Hub in Parkhead. The ceremony signifies the next stage in construction of the site which is being developed in partnership with Glasgow City Council and Glasgow City HSCP. The new Hub is located on the site of the former Parkhead Hospital and will bring together community health and social services, ranging from children's services through to GP and pharmacy and mental health services, which are currently located across nine different sites. The facility will also provide community spaces including a library and café, making it a focal point for the local community.

Earlier this week, the Chair and I welcomed John-Paul Marks, Permanent Secretary to the Scottish Government and Caroline Lamb, Chief Executive of NHS Scotland and Director-General Health and Social Care to the Queen Elizabeth University Hospital. Our visitors spent some time at the QEUH Major Trauma Centre. Mr Marks and Ms Lamb also spent some time in Wards 2A and 2B at the Royal Hospital for Children, where they met with staff and visited the areas dedicated to patients, including the play zone and our teenage unit. The final element of the visit was to the Neonatal Intensive Care Unit (NICU), for a presentation on vCreate digital clinical services followed by a tour of the Unit and the opportunity to meet families and staff using vCreate services. The visit went very well and I would like to thank all of our staff who were involved on the day.

On Monday we took part in the NHS Scotland annual event, which focussed on the theme of Recovery and Renewal in our Health and Care Services. The event was a great opportunity for us to showcase some of the fantastic work of our teams, and I am pleased to inform you that our presentations were very well received. I would like to thank all of our staff who were involved with developing our submissions and those of you who took part on the day.

On Tuesday, I was pleased to open our first Workforce Equality, Diversity and Inclusion Conference. The event was an opportunity to bring staff together to discuss how we can further develop an inclusive, person centred approach to the ways in which we support and manage colleagues. From the day, there was a real sense that the organisation was making good progress but recognition that there is still more to do and that we will continue to work with staff and managers on making NHSGGC a great workplace for everybody. I would like to thank the Staff Experience team for delivering the event.

Also on Tuesday, like the ground staff at Hampden, our colleagues had to battle the torrential rain which caused some water damage at Glasgow Royal Infirmary. Thanks to a speedy response from our onsite Estates and Facilities team who worked through the night, supported by clinical colleagues, there was limited disruption, with services returning to normal operations the following day.

The RCN Scotland annual awards took place on Wednesday evening, and I am delighted to share with you that NHSGGC and our HSCP colleagues were recognised across a number of categories. Congratulations go to the ADRS Crisis Outreach Service who won the top award for Nursing Team of the Year (pictured) and Michelle Dalgarno from East Dunbartonshire HSCP, winner of the award for Clinical Leadership.



Congratulations also go to the other finalists:

- Public Protection Service and Unscheduled / Intensive Child and Adolescent Mental Health Service - Highly Commended (Nursing Team of the Year)
- Stuart Wilson from the Care Home Collaborative team Highly Commended (Nursing Support Worker of the Year)
- Brenda Kirk from the Paediatric Disability team in Renfrewshire HSCP Highly Commended (Children's Nursing & Midwifery)
- Neil Cree from Inverclyde HSCP Runner-Up (Adult Nursing Award)
- Linda Doonan from the Glasgow Alcohol and Drug Recovery Service Highly Commended (Mental Health Nursing)
- Natalie McLelland from the Specialist Children's Services team based at our West Glasgow Ambulatory Care Hospital - Runner-Up (Mental Health Nursing).

I would like to congratulate all of our well deserving colleagues who were recognised at the Awards ceremony on Wednesday. You are all a credit to your profession. Well done! This week, I would also like to congratulate Professor Tom Evans, of the University of Glasgow who carries out his clinical work at the QEUH, who was awarded the honour of Commander of the Order of the British Empire (CBE) in the King's Birthday Honours list for services to healthcare during the pandemic.

Finally, this week, I would like to share some feedback we have received about a member of the team working at our Art in the Gart Hub Café at Gartnavel Royal Hospital. The feedback reads: "I just wanted to highlight the amazing work Fiona does in running this cafe and several other projects within the hospital. Her commitment to her job and the patients is outstanding and worthy of so much praise. She is a ray of sunshine who engages so well with patients and their families. This is a vital link for many patients with complex mental health conditions. Fantastic Fiona!" I would like to personally thank Fiona and the wider team for the work that you all do to provide these vital services to our patients and their loved ones.

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