

Core brief

Daily update

(23 June 2022, 12.20pm)

Topics in this Core Brief:

- HR Self-Service Portal
- Blended Working Guide: Display Screen Equipment (DSE) online module
- 999 BSL: The new life-saving emergency app for British Sign Language (BSL) users
- Myeloma Awareness Week
- Katie Sharp shares her story for Pride month

HR Self-Service Portal

HR Self-Service Portal is available from 27 June 2022 for the following areas who are part of Implementation Group two:

South Sector

Women's & Children's Services

East Dunbartonshire HSCP

West Dunbartonshire HSCP

East Renfrewshire HSCP

This innovative new portal will change the way that staff connect with the HR Support and Advice Unit (HRSAU), Learning and Education (L&E) and eESS teams within NHSGGC.

How do I access the portal?

Instead of contacting us via e-mail, you will use the HR Self-Service portal. Within the portal, you will be able to view the progress of requests and access additional resources, FAQ's, user guides and case studies. This will streamline communications enabling us to provide you with quicker and more efficient service. You will still be able to contact all teams via the phone for urgent enquiries on 0141 278 2700. The link to the HR Self Service Portal will soon be available on HR Connect or you can access it via the following link: https://nhsnss.service-now.com/ggc_hr

Please note that from Monday 27 June 2022 the link and system will only be accessible to those in Implementation Group 2, and those already with access from Implementation Group 1.

Please ensure that you add the link to your favourites for easy access.

User videos have also been created in order to provide a clear demonstration of how to log an enquiry or request for HR support (case management). The videos can be accessed via the links below:

How to submit an enquiry:

[Click here to view the 'Submitting an Enquiry' video](#)

[Click here to view the 'Request for HR Support' Video](#)

Blended Working Guide: Display Screen Equipment (DSE) online module

The NHSGGC Blended Working Guide is available on HR Connect here: [Blended-Working-Guide-May-2022.pdf \(nhsggc.scot\)](#), as support to the Once for Scotland Flexible Working Location Policy. Contained in the guide is a Hybrid Working Self-Assessment form which is the initial stage in determining suitable working arrangements from home. This should be discussed with your manager and mutually agreed where possible.

If you are identified as a Display Screen Equipment (DSE) User, the DSE module and risk assessment must also be completed. The module is available on our digital learning platform LearnPro, under the module name: GGC 291 Display Screen Equipment. The module is available at: [LearnPro NHS - Login \(learnprouk.com\)](#)

999 BSL: The new life-saving emergency app for British Sign Language (BSL) users

A new app is now available which will allow deaf BSL users to make free calls to emergency services through a BSL interpreter.

The service connects the caller to a BSL interpreter via the **999 BSL** app or webpage. The interpreter will then relay the conversation with the call handler and emergency authorities.

This is an important development and ensures that the deaf community are not excluded when needing to make an emergency call. Please share this information with your patients.

More information is available from the [999BSL webpage](#).

Myeloma Awareness Week

This week, Myeloma UK is raising awareness of the 24,000 people in the UK living with myeloma, a form of blood cancer. One of those is Laura Laing, a Prescribing Support Pharmacist with Glasgow City South Sector Prescribing Team. Laura is passionate about raising awareness of the disease with the public and with health professionals and has gathered a group of friends and colleagues to raise funds as part of the charity's Challenge 24 where everyone is walking, running or cycling 24 miles and donating £24.

Laura is particularly keen to highlight resources available for health professionals; the Myeloma UK academy <https://academy.myeloma.org.uk/> has a range of resources for GPs, nurses and others.



Laura's colleagues are delighted that she is back at work and continuing to challenge them to get involved. It is no surprise to those that know her that Laura has taken such an incredibly difficult personal experience and turned it into a way to help others.

Katie Sharp shares her story for Pride month

Every June, staff and patients across NHSGGC join in for Pride celebrations. Pride is for sharing stories from LGBTQ+ (lesbian, gay, bisexual, trans and queer) history, bringing us together to learn and have fun in a safe environment.

Katie Sharp is a Senior Research Nurse at the Glasgow Clinical Research Facility, and a Co-Chair of our LGBTQ+ Staff Forum. Katie shared her story for Pride Month:



“My name is Katie Sharp (She/Her/They/Them). I have worked in the NHS for nine years, and in my current post for almost four.

“My favourite thing about my role is the feeling that what I do on a daily basis makes a tangible difference not just to my individual patients, but to healthcare provision as a whole. For example, in the first wave of the pandemic we were delivering trial drugs to COVID-positive patients. This made an immediate difference during their admission and has since been introduced as standard care throughout the NHS.

“Universal access to healthcare matters as everyone has a right to life, liberty, and security of person, and a standard of living adequate for the health and well-being of themselves and of their family. Quite simply, this cannot be guaranteed without universal access to healthcare.”

Lateral Flow Tests - available to staff who work with patients and service users in face-to-face settings

Speak to your line manager about where to collect your test kit, then:

		
Register your kit	Test twice per week	Record your results

Keep your colleagues and patients safe from COVID-19
Help stop the spread!

Visit: www.nhsggc.scot/staff-recruitment/lft-staff

Please keep up-to-date with the latest guidance on our dedicated web pages at: www.nhsggc.scot. If you have any questions about the current situation please check the FAQs first. If you have any further questions, please email: HR.Support@ggc.scot.nhs.uk.

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

**It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on [StaffNet](#)**