

Core brief

Daily update
(23 August 2022, 9.15am)

Topics in this Core Brief:

- NHSGGC Community Falls Integrated Pathway Improvement Project
- Upcoming Postal Disruption
- iMatter 2022 – every voice matters
- Active Staff – Bootcamp

NHSGGC Community Falls Integrated Pathway Improvement Project

NHS Greater Glasgow and Clyde, in collaboration with key partners, have recognised the opportunity to improve the service response to our community patients sustaining a fall. We are scrutinising the existing community falls pathway with a view to reducing the current conveyance rate to our acute sites, by providing alternate routes for clinical consultation. **The key aim is to safely reduce the current demand to our emergency departments**, and improve outcomes and experience for patients and their families.

A refreshed NHSGGC pathway has been developed in partnership with SAS, NHS24, NHSGGC Administration Hub, Flow Navigation Centre (FNC) and health teams involved in falls triage and those alternative exit routes to conveyance.

Key changes to the pathway can be seen in the [full communication brief](#).

This new pathway will be launched in two phases:

Phase 1 commenced on 22 August 2022 in East Renfrewshire Health and Social Care Partnership and will be followed by Glasgow City on the 5 September with all other HSCPs across NHSGGC participating from 3 October 2022.

Phase 2 will deliver a 24-hour, 7 day a week service and include the development of a local HSCP Responder Service.

Supporting materials relevant to this improvement are available via the links below:

[NHSGGC Community Falls Integrated Pathway](#)
[West Dunbartonshire SAS crew video](#)
[Learning package](#)

If you have any comments regarding this communication please contact:

Kim Campbell, NHSGGC Unscheduled Care Change & Improvement Manager (HSCPs):
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Upcoming Postal Disruption

Royal Mail have confirmed that there will be strike action taking place on the following dates: Friday 26 August, Wednesday 31 August, Thursday 8 September and Friday 9 September.

While Royal Mail is continuing to hold further discussions with the Communication Workers Union (CWU) in an attempt to avert industrial action; there is no guarantee that these talks will be successful.

In order to minimise disruption as much as possible you are advised to post items as early as possible in advance of the strike dates.

iMatter 2022 – every voice matters

Thank you to everyone who has taken the time to complete the **iMatter** survey in 2022. iMatter makes a positive difference to our workplace, our experiences and to patient care.

The questionnaire stage in **all** cohorts is now complete, and there are over **800** action plans created in the system already, which equates to around one quarter of all teams.

Please take the opportunity to engage in your team action planning discussions. This is such an important part of the iMatter journey, where you can provide feedback on your employee experience, and help to continue building a Better Workplace together.

Support and guidance around the action planning phase can be found on [HR Connect](#) or by contacting the [iMatter mailbox](#).

Active Staff - Bootcamp

Active Staff are delighted to announce our newest FREE fitness class for all staff.



From Wednesday 7 September 2022 at 5:15pm one of our brilliant instructors Michael Rogan will be taking you through your paces at the 'Bootcamp' on site at Royal Alexandra Hospital.

Bootcamp is open to all fitness levels. A fun hour of varied exercises effective in burning calories and increasing fitness and stamina

Just click on the link to book yourself a place or check to see if there are any Bootcamps closer to you: [Active Staff - NHSGGC](#)

With a mixture of early morning and evening classes, outdoors or streamed by instructors over [Microsoft Teams](#) to the comfort of your home we hope we have something on offer for all levels and for you to enjoy.

To book in, it couldn't be easier. All you need to do is [register online](#). We hope you're looking forward to getting active, having fun... and all for **FREE!**

This bootcamp will meet in the grassy area next to the main carpark.

Please note that the Wednesday night bootcamp at Stobhill Hosital has its last meeting on Wednesday 31 August.

Note: Could managers/supervisors please print out this notification for staff who do not have regular access to a PC/Laptop thank you.

Always report your LFD result - even if it's negative



Remember to report your results at:
<https://nhsnss.service-now.com/covidtesting>

Please keep up-to-date with the latest guidance on our dedicated web pages at: www.nhs.gov.uk. If you have any questions about the current situation please check the FAQs first. If you have any further questions, please email: HR.Support@ggc.scot.nhs.uk.

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

**It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on [StaffNet](#)**