

NHSGGC

Core Brief



Daily update
(22 July 2026, 2.30pm)

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Civility Saves Lives

Your voice is shaping a kinder workplace – what we learned from our latest Civility Survey

As part of our [Civility Saves Lives campaign](#), we created an anonymous Civility Survey for staff on kindness, appreciation, and rudeness at work.

Back in April, we asked you to share your personal experiences of civility and incivility, your examples of best practice, and one small thing that would make your workplace kinder. This was our second Civility Survey, following the first sent out in September 2025.

[Read the full story on Staffnet](#) and see what our next steps are to promote kindness and civility across NHSGGC and our HSCPs.

You can also find the full report on April's Civility Survey [here](#).

Team NHSGGC celebrates Glasgow Pride

Colleagues from across NHS Greater Glasgow and Clyde came together at the weekend to take part in Glasgow Pride, joining thousands of people from across Scotland in a vibrant celebration of inclusion, equality and community.



Staff from a wide range of services marched alongside colleagues from other public sector organisations across the West of Scotland, including the Scottish Ambulance Service and Scottish Fire and Rescue Service, showing a shared commitment to creating workplaces where everyone feels valued and respected.

The event was also an opportunity to celebrate the contribution of LGBTQ+ staff across NHSGGC and to demonstrate visible support for our commitment to equality, diversity and inclusion.

The NHSGGC LGBTQ+ Staff Forum thanked everyone who took part in the march, including a number of senior leaders, whose support helped demonstrate the importance of inclusion at every level of the organisation.

Andrew Wyllie, Chair of the NHSGGC LGBTQ+ Staff Forum, said:
"Pride is about visibility, community and belonging. It is a chance to celebrate who we are, reflect on the progress that has been made, and recognise that there is still more we can do to ensure everyone feels safe, supported and included. It was wonderful to see so many NHSGGC colleagues taking part this year and I would like to offer my sincere thanks to everyone who joined us. I am particularly grateful to our senior leaders and Non-Executive Board Member

Ketki Miles for marching alongside staff and showing such visible support for our LGBTQ+ community. That presence matters. It sends a clear message that inclusion is everyone's responsibility and that LGBTQ+ colleagues are valued members of Team NHSGGC."



New resource available for people supporting someone experiencing depression or emotional distress: Sarah's Helping Hand

Staff are invited to make use of Sarah's Helping Hand, a patient and carer information resource for people supporting someone experiencing depression or emotional distress.

Developed by the family of a member of staff who sadly passed away, the leaflet provides practical guidance on how to respond when a loved one is struggling, focusing on the value of listening, empathy and acceptance. It also highlights common responses that, while well-meaning, may unintentionally increase feelings of guilt, shame or isolation.

Sarah's Helping Hand is intended for family members, friends and carers and can be shared during consultations where additional support and reassurance may be beneficial. The accompanying poster can also be displayed in waiting areas and community settings.

You can [find the poster here](#).

Are you volunteering at the Commonwealth Games? We want to hear from you!

We're looking for members of staff across NHSGGC and our HSCPs who are volunteering in the upcoming Commonwealth Games!

We would love to share your experiences and photos in our communications, so if you would be happy to be involved please fill in our form and the team will be in touch.

[Are you volunteering at this year's Commonwealth Games? We want to hear from you! – Fill in form](#)

Remember, for all your latest news stories, visit the Staffnet Hub:

[GGC-Staffnet Hub - Home \(sharepoint.com\)](#)

Be Phishing and Vishing Aware!

Phishing and Vishing are forms of social engineering, a technique used to gain access to private information, often via email. It can cause a huge amount of damage, disruption and distress. To help prevent social engineering attacks at NHSGGC and at home, remember N.E.T.

No Trust

Verify, via alternative means, the identity of those sending unexpected messages, even if the contacts are known to you.



Educate Yourself

Complete the Security and Threat module on LearnPro. Check online sources to see if emails, SMS messages or other forms of social engineering attacks are known or commonplace. Remember, educating yourself can protect you in both your work and personal life.



Think First

Successful attacks generally require a sense of urgency. Stop! Take a moment to reflect and investigate, this can show these attacks for what they are.



Managing technology and data safely and securely is everyone's responsibility throughout NHSGGC.
For further information, visit: [FAQ---IT-Security-v0.2.pdf](#)

Staff are reminded to make sure their personal contact details are up to date on eESS.

It is important to share Core Brief with colleagues who do not have access to a computer.

A full archive of printable PDFs are available on the [website](#)