

## Daily update (22 February 3.55pm)

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Today we are highlighting those shortlisted in the last two categories of the Excellence Awards.

## Nursing

#### **Tissue Viability Team**

The Tissue Viability Team have set the highest standards of care while managing the challenges of having part of the team redeployed to the ITU due to COVID. During a time where referrals increased the team created and implemented 42 service development initiatives to improve patient care. This approach led to successes such as a 100 per cent reduction in patients developing moisture damage and an 82 per cent reduction in the need for advanced wound care for radiotherapy.

#### **Elective Orthopaedic Nursing Team GRI**

As the COVID-19 pandemic took hold, the Elective Orthopaedic Nursing Team adapted to turn an elective surgical ward into a COVID-19 ward, quickly learning new skills and knowledge which underpinned the delivery of excellent care to all patients. The team continually proved themselves to be invaluable to NHSGGC, tackling the enormous challenge of COVID-19, while bonding and carrying each other through the most difficult time of their nursing careers.

### Ward 5C and D nursing staff QEUH-Infectious Diseases

In January 2020, it became clear to the infectious diseases inpatient service at ward 5C of QEUH, that they would need to be prepared to manage potentially significant numbers of patients with COVID-19. The infectious diseases nursing staff, put patient's health before their own before it was clear just what the impact of COVID-19 would be, while helping to inform the patient pathways and clinical care for the first COVID-19 patients, while emotionally supporting isolated patients and their families.

### Gorbals Health Centre Treatment Room Nursing Team

The team at the Gorbals Health Centre Treatment Room, particularly Gayle, provided an exceptional treatment plan for a patient, who believed she was facing a possible amputation because of damage to her legs. This transformed her quality of life in just 12 weeks, following four years of frustration and trying to manage pain.

#### Volunteer

#### **RAH Volunteer COVID Response Team**

At the height of the COVID-19 restrictions, the RAH Volunteer COVID Response Team played a crucial role in delivering essential items to inpatients, with visiting restricted.

The Befrienders service has supported patients and their loved ones throughout the pandemic, with volunteers being continually praised for their reassuring and caring nature, hard work and professional manner, at a time when the community needed them most.

#### **R&R Hubs Volunteers**

Staff R&R Hubs were set up at the start of the pandemic to support staff and help them unwind from the pressures they were facing as frontline workers. Volunteers organised by the Volunteering Service, including 100 volunteer airline staff from 'Project Wingman', joined staff in operating the Hubs 24/7, providing a friendly ear and cup of tea whenever needed.

#### Chiara Galimberti

Chiara came forward as one of the first COVID Pandemic Response Volunteers to offer support to NHSGGC in March 2020. Chiara, who is from the North of Italy had watched the catastrophic impact of the pandemic there and wanted to help as a thank you to the people of Scotland for their hospitality.

Chiara has become a key member of the RAH Pandemic Support Volunteer team supporting staff and patients and did all this while not being able to see her family for 18 months.

Don't forget you can tune in and watch the ceremony tomorrow (Wednesday 23 February) night at 7pm, visit: <a href="http://www.nhsggc.scot/celebratingsuccess">www.nhsggc.scot/celebratingsuccess</a>

# Message from Caroline Lamb, Chief Executive NHSScotland and Director General Health and Social Care

The fifth annual <u>Digital Health and Care Awards</u> are taking place in Edinburgh tonight (Tuesday 22 February 2022). These awards will recognise the enormous effort and innovation of our digital teams over the last year.

I want to take the opportunity to wish all those shortlisted well for the awards ceremony. Each and every one of you has shown incredible innovation in the work you do and how you care for people. As a judge I saw many excellent examples that didn't make it onto the shortlist and I want to thank you all for your commitment and creativity. What has been achieved in the digital field across health and social care in recent times is unprecedented.

The work that has been done has helped to shape the course of how our services are provided and how they are meeting the challenges and opportunities that we face.

As we look ahead and begin to work through the backlogs, we will continue to build and develop our digital services.

To this end, the <u>Digital Health and Care Strategy</u> was updated in October last year and sets out the key priority areas that we need to take forward. These include: an increased focus on enabling digital inclusion and access to services; building our digital leadership and workforce skills and capabilities; building the foundations and infrastructure to increase resilience across services and traditional boundaries and; ensuring that we make better use of data.

I know you will join me in congratulating each and every one who was nominated.

Once again, I would also like to say thank you to all those who have done so much to put us on the digital front foot as we continue to support health and social care across Scotland.

Click here to view a full list of shortlisted nominations for the Digital Health and Care Awards.

#### Census 2022 message to all hospitals

When it is time for the national Census to be undertaken, our approach for enumerating residents of communal establishments is to courier deliver packs of individual questionnaires for them to complete, as well as a communal establishment questionnaire which contains a small number of questions about the nature of the establishment and those who live there. Our Census Area Managers are acting as a point of contact for communal establishment managers, to provide support and answer any queries managers may have.

Census packs will be delivered to all communal establishments between 28 February and 4 March, by courier. When these arrive, we'd ask that a manager or other such person distribute an individual questionnaire to anyone that usually resides at the establishment (that is someone who has lived there or will live there for at least six (6) months). CE managers are also responsible for assisting with the completion of a questionnaire for anyone under the age of 16 or who is otherwise incapable of doing so, or arranging for another person to complete on their behalf. All questionnaires (both for individuals and the establishment questionnaire) can be completed online.

Our Census Area Managers will be in touch with establishments directly around Census day itself, to answer any queries and provide support to communal establishment managers.

Any completed paper questionnaires will be collected by a courier between 4-15 April, and our Census Area Managers will be in touch with establishments individually to advise the collection date closer to the time.

#### Active Staff classes

We are pleased to announce that we are now able to offer Active Staff classes for March 2022, available to book via our website: <u>ActiveStaff2022</u>



Including outdoor Bootcamp sessions (unfortunately indoor activities and classes are still suspended) spread over Gartnavel, Leverndale, New Victoria, QEUH and Stobhill sites and open to all fitness levels, we hope you can come join the fun, get fitter and enjoy the fresh air with seven classes to choose from.

We look forward to seeing you and we've put together some helpful <u>guidance</u> on our website to read in advance of making any bookings for our outdoor classes.

Don't forget, Active Staff is also online. You can access seven live classes per week, Monday – Thursday, with a mixture of live early morning and evening classes streamed by a team of instructors over <u>Microsoft</u> <u>Teams</u> to the comfort of your home we hope we have <u>something on offer</u> for all levels and for you to enjoy.

You can book all your fitness classes until the end of March via our website by clicking <u>here</u> it's all completely FREE!!



Please keep up-to-date with the latest guidance on our dedicated web pages at: <u>www.nhsggc.org.uk/covid19</u>. If you have any questions about the current situation please check the FAQs first. If you have any further questions, please email: <u>HR.Support@ggc.scot.nhs.uk</u>.

\*\*\*Staff are reminded to make sure their personal contact details are up to date on eESS.

It is important to share Core Brief with colleagues who do not have access to a computer. A full archive of printable PDFs are available on <u>StaffNet</u>