

NHSGGC

# Core Brief



## Daily update

(21 October 2025, 1.55pm)

Topics in this Core Brief include:

- Data Security Spotlight – Password security
- Price Revision at Catering Outlets – November 2025
- Pharmacy Technician Day: Tuesday 21 October 2025
- NHSGGC AHP Staff Census

### Data Security Spotlight – Password security

**Strong passwords and password security are essential to protect the integrity of our systems and our data. Always follow our guidance [here](#) on creating strong passwords and never share your password with anyone else.**

### Price Revision at Catering Outlets – November 2025

NHS Greater Glasgow and Clyde will introduce a price increase across all in-house retail catering restaurants and cafés from Saturday 1 November 2025. This includes Aroma Cafés and restaurants at Queen Elizabeth University Hospital, Leverndale, Inverclyde Royal Hospital, Royal Alexandra Hospital, and Vale of Leven Hospital.

This decision follows careful consideration of rising food and operational costs, which have continued to impact catering services since the pandemic. A 3% uplift across all retail products will be applied to help maintain service quality and financial sustainability.

This change comes after a targeted price adjustment in November 2024, which addressed significant inflationary pressures following five years without any increase. During that period, prices remained at 2019 levels, resulting in a substantial trading deficit.

Looking ahead, NHSGGC plans to reinstate an annual 5% inflationary uplift from April 2026, and at the start of each financial year thereafter, to ensure pricing remains aligned with market trends and cost pressures.

We understand that price increases are never welcome, and we want to reassure staff and visitors that our catering outlets will continue to offer good value compared to similar services in hospitals and the wider community.

To support affordability and healthy choices, Catering Services will also introduce a Soup and Sandwich Meal Deal, providing a nutritious and cost-effective option every day.

If you have any questions or concerns about these changes, please contact [eileen.orourke2@nhs.scot](mailto:eileen.orourke2@nhs.scot), and we will do our best to assist.

Please note: This change does not apply to independent providers operating within our hospitals.

## 🌟 Pharmacy Technician Day: Tuesday 21 October 2025

This week, we proudly celebrate the outstanding contribution of our Pharmacy Technicians across NHS Greater Glasgow and Clyde.

Pharmacy Technicians are essential to the safe, effective, and timely delivery of medicines to patients in hospitals, community services, and specialist units. Their technical expertise, dedication, and collaborative approach underpin the success of our pharmacy teams and support the delivery of compassionate, person-centred care every day.

From aseptic services and medicines distribution to clinical support and patient education, Pharmacy Technicians demonstrate exceptional professionalism and precision. Their roles span purchasing, dispensing services, clinical trials, public health, operational leadership, education and training, medicines information, clinical pharmacy, GP practice, community pharmacy, and care homes.

With a proactive approach to problem-solving and close collaboration with pharmacists, pharmacy support workers, nurses, doctors and other members of the healthcare team, Pharmacy Technicians promote medicines optimisation, and improve patient outcomes.

We are privileged in NHSGGC to work alongside some of the most skilled and committed Pharmacy Technicians in the country. Your work not only keeps our pharmacy services running smoothly but also plays a direct role in reducing medication errors, enhancing continuity of care, and improving the lives of our patients.

Thank you for your professionalism, dedication, and unwavering commitment to excellence.

## NHSGGC AHP Staff Census



Thank you to over 1130 AHPs who have already completed the NHSGGC AHP staff census, this represents an amazing 36% of our AHP workforce. We've decided to be even more ambitious and would like to achieve a completion rate of 50% of our workforce,

so the **census closing date has been extended until Friday 31 October.**

This census, commissioned by the Director of Allied Health Professions (AHP), Fiona Smith, is pivotal to gather essential information to directly shape:

- Workforce planning
- Advancing practice and the transforming roles agenda
- Education, training and funding opportunities

The survey is for all AHP staff, bands 2 to 8 (i.e. Registered AHPs and AHP HCSW), and every response is vital to ensure we represent all professions and grades. This is your opportunity to shape and direct AHP services across NHSGGC.

The census takes around 5-7 mins to complete, and can be [accessed here](#).

Thank you all for your contribution.

**Remember, for all your latest news stories, visit the Staffnet Hub:**

[GGC-Staffnet Hub - Home \(sharepoint.com\)](#)



**Getting the right care is as easy as ABC**

<p><b>A</b></p> <p><b>Ask yourself</b> Do I need to go out? For information on treating minor illnesses and injuries from home, go to <b>NHS inform</b> or download the <b>NHS 24 App</b>.</p>	<p><b>B</b></p> <p><b>Be aware</b> There is help on your doorstep. Your local <b>GP, pharmacy, dental practice and optician</b> offer a range of services.</p>	<p><b>C</b></p> <p><b>Call 111</b> If it's urgent, or you're unsure, call <b>NHS 24</b> on <b>111</b>. They'll get you the care you need.</p>
--	--	---

**Unless it's an emergency - think ABC before visiting A&E.**  
For more information: [www.nhsggc.scot/rcrp](http://www.nhsggc.scot/rcrp)



\*\*\*Staff are reminded to make sure their [personal contact details are up to date on eESS](#).\*\*\*

**It is important to share Core Brief with colleagues who do not have access to a computer.**

**A full archive of printable PDFs are available on [website](#)**