

# Core brief

## Message from Jane Grant, Chief Executive (21 October 2022, 12.05pm)

This week, our team at Inverclyde Royal Hospital received an unannounced hospital inspection visit from Healthcare Improvement Scotland. The inspection, which took place over a two day period, was focussed on the safe delivery of care and was extremely well supported by staff from numerous teams across the hospital. I understand that initial feedback from the inspection team has been positive, which is testament to the support provided by staff across the two day period.

The senior team at the hospital has also fed back to me that our clinical teams, Estates and Facilities and Infection Prevention and Control colleagues worked very well together to support the inspection and I would like to thank everyone involved.

Elsewhere this week, Public Health Scotland published information on patients waiting longer than two years for an inpatient or day case admission, which have largely arisen due to reduced service capacity during the pandemic. Our teams have made significant progress in tackling long waits whilst also continuing to treat emergency, urgent, cancer and trauma cases. As at September 30th, there are 1000 fewer patients waiting more than 104 weeks for treatment and I want to acknowledge the tremendous efforts of everyone involved. Thank you.

As you may be aware, the first phase of HEPMA (Hospital Electronic Prescribing and Medicines Administration) has now been successfully rolled out across 370 wards and theatres in NHSGGC. This is a fantastic achievement and I would like to thank you all for the significant amount of work you have collectively undertaken. I would echo the comments of the HEPMA team from earlier this week in recognising that the scale of the change in working practice required was only possible because of the overwhelmingly positive engagement of clinical staff. HEPMA has brought with it a shift change to the way we work and is proving to be a successful tool in reducing the risk of prescribing errors, including potential missed doses of medication, as well as better enabling remote prescribing across our sites.

I was particularly pleased to see that NHSGGC has nine shortlisted nominees for the 2022 Scottish Health Awards. Our teams are up for an award across a number of categories, including Nurse, Young Achiever and Volunteer of the Year. The nominees are:

Allied Health Professional - Mhairi Burke, Physiotherapist, nominated for work at the RAH, now based at IRH  
Nurse - Brenda Kirk, Clinical Nurse Specialist, Team Lead Disability, Aranthrue Centre  
Nurse - Isobel McLucas, Health Visitor, Plean St Clinic  
People's Choice - Carolyn MacGillivray, Clinical Nurse Specialist, Beatson West of Scotland Cancer Centre  
Young Achiever - Craig McGregor, Energy Manager, QEUH  
Tackling Health Inequalities - Amma Birth Companions  
Tackling Health Inequalities - Navigator Scotland  
Volunteers - Amma Birth Companions  
Volunteers - Kidney Research UK: Scottish Peer Educator Team

I would like to wish all of our shortlisted nominees the very best of luck at the ceremony, which is set to take place in the coming weeks. Good luck to you all!

Finally, this week, our patient feedback is focussed on our Orthopaedics team at GRI. Our patient writes: "I attended the Orthopaedic out-patient clinic at Glasgow Royal Infirmary yesterday. Much praise to the consultant's secretary, Debbie, who arranged the consultation at very short notice and subsequently, to absolutely everyone I encountered yesterday. Their care was friendly, warm and efficient with reassurance from Patricia the main nurse I saw yesterday. It's fair to say I've visited this department a few times now and all the care I've received is a credit to the team and the NHS." This is another great example of a consistent, whole team approach to person centred care and I would like to thank Debbie, Patricia and the rest of the team for the support you gave this patient. Thank you.

**Are your contact details up-to-date? [Click here](#) to check**