



Daily update
(21 May 2026, 11.45am)

Topics in this Core Brief:

- [NHSGGC Board members attend Active Bystander Training to tackle sexual misconduct](#)
- [Cyber Crime: Recognising the signs](#)
- [Carers Week 2026 – ‘Let’s talk about... Being a carer’](#)
- [Palliative Care and Care Around Dying Strategy](#)
- [National Early Warning Score \(NEWS\) in Hospital CAIR measures](#)
- [Where to find NHSGG Clinical Guidelines](#)

NHSGGC Board members attend Active Bystander Training to tackle sexual misconduct

NHS Greater Glasgow and Clyde Board Members recently took part in Active Bystander Training, focusing on tackling sexual misconduct in healthcare. This is part of the Board’s ongoing commitment to create a safe, respectful, and inclusive workplace for all of our colleagues.

The session explored what sexual misconduct is and its impact, highlighting that unwanted behaviour of a sexual nature, whether intended or not, can violate dignity and create a hostile or unsafe environment. Participants also discussed the importance of psychological safety, enabling staff to speak up with confidence, and learned practical techniques to recognise and respond to inappropriate behaviour.

NHSGGC Board Chair, Dr Lesley Thomson KC, said: “Creating a safe and respectful working environment for everyone is a fundamental priority for NHS Greater Glasgow and Clyde. It is important that we lead by example, and this training is a meaningful step in strengthening our culture, empowering people to speak up, and to support one another and act when it matters.”

Find out more [on Staffnet](#), and look out for updates and opportunities to get involved in the Core Brief.

Cyber Crime: Recognising the signs

Cyber-crime and the Threat Actors who deploy it, continue to use ever more elaborate ways of stealing both your personal and your organisation's information. Following up on recent activity in the wider Public Sector we will examine Social Engineering.

What is Social Engineering?

Social engineering is a method used by attackers to manipulate individuals into revealing sensitive information or performing actions that could compromise systems or data. Rather than exploiting technical vulnerabilities, it focuses on human behaviour, using deception, urgency, and trust. Common objectives include obtaining login credentials, accessing sensitive data, initiating financial transactions, or installing malicious software.

Common types of Social Engineering:

- Spear Phishing – targeted emails appearing to come from trusted sources.
- Phishing – mass emails designed to trick users into clicking links or providing information.
- Vishing – phone-based impersonation attacks.
- Smishing – SMS/text-based attacks containing malicious links.
- Impersonation – attackers posing as colleagues, managers, or partners.

What can I do?

Be cautious of communications that create urgency, request financial transactions, ask for credentials or sensitive information, contain unexpected attachments or links, use unusual language, or show inconsistencies in addresses or domains.

- Pause and think before responding to unexpected requests.
- Verify requests using a known contact method.
- Avoid clicking links or opening attachments if unsure.
- Never share passwords or sensitive information.
- Report anything suspicious immediately.

Further Information is available at the [IT Security Cyber Awareness SharePoint site](#).

Reporting suspicious content

It's important to remember never to click on any links or open any emails which look even remotely suspicious.

If you suspect you have received anything to your work email address containing malicious content you can report it to: ggc.spam.ggc@nhs.scot

Carers Week 2026 – 'Let's talk about... Being a carer'

During Carers Week 2026 (8 - 14 June), it's crucial to recognise and support those among us who are also caring for loved ones, whether this is supporting others looking after someone as part of your professional role or perhaps you are a carer. As staff supporting patients and their families, we must identify unpaid carers and connect people to trusted carer services and networks, so they know what support is available.

Please join us on **Wednesday 17 June from 12.30pm to 1.30pm** for a "Let's talk about... Being a Carer Webinar". The session is open to any NHSGGC and HSCP member of staff to attend.

At the webinar we will discuss:

- how staff can encourage carers to recognise their role

- how to refer to support services and what they can provide
- how we can support carers in our workforce.

Link to join meeting: [Click Here to Join Grand Round](#) - please share with colleagues who may be interested in coming along.

Supporting carers in our workforce

We have dedicated web pages focusing on the [workforce support available](#) as well as important [external links and information](#).

You can also access the Carer Peer Support Hub. This initiative aims to:

- Provide a supportive space to talk about carer-specific challenges
- Offer networking opportunities to connect with others who share similar experiences
- Be a supportive, listening ear whenever it's needed.

Plus we have a dedicated Carers Teams channel, to provide a platform where staff can:

- Connect and engage with colleagues with caring responsibilities
- Share experiences, tips, and resources that can assist in balancing professional commitments with caregiving responsibilities
- Seek guidance and ask questions about available support routes both within and outside our organisation

Getting started is simple: Access the MS Teams Page using this [link](#).

Palliative Care and Care Around Dying Strategy

We are seeking your help with feedback for the next phase of palliative care strategy engagement work.

We would like to get feedback on the five draft strategic priorities for palliative care and care around dying.

This engagement aims to test and refine the five draft strategic priorities for NHS Greater Glasgow and Clyde's Palliative Care and Care Around Dying Strategy. Specifically, it will:

- Check that priorities are clear, meaningful and reflect what matters most to people
- Confirm they are comprehensive and not missing key issues
- Understand what "good" looks like from a lived experience perspective.

All resources for this engagement phase are hosted here: [Palliative Care Strategy Engagement - NHSGGC](#)

Have your say in [this survey](#).

National Early Warning Score (NEWS) in Hospital CAIR measures

This swag outlines the process for measuring the accuracy and frequency of the National Early Warning Score (NEWS) within NHS Greater Glasgow and Clyde (NHSGGC) hospitals. Data collection is conducted via the NHSGGC Care Assurance Improvement Resource (CAIR) Information Point.



[Guidance on Measuring Accuracy and Frequency of NEWS in Hospital](#)

This guidance outlines the process for measuring the accuracy and frequency of the National Early Warning Score (NEWS) within NHS Greater Glasgow and Clyde (NHSGGC) hospitals.

[Go to this Sway](#)

Where to find NHSGG Clinical Guidelines

- NHSGGC clinical guidelines are centrally available via the Right Decision Service (RDS) platform, providing access to approved and up-to-date local guidance
- Using the RDS helps reduce the risk of outdated versions and supports consistency across teams and sites
- To help ensure everyone is using the most up-to-date version, please avoid saving or uploading NHSGGC Clinical Guidelines to other sites
- Clinical guidelines support professional judgement and should always be used alongside individual patient needs and clinical context

Within NHSGGC, local clinical guidelines are available via the [GGC Clinical Guidelines](#) section of the [Right Decision Service \(RDS\) platform](#). This provides clinicians with access to approved, up-to-date local guidance in one place, helping ensure that the information being used in practice is current and reliable.

Using the RDS platform helps avoid the risk of outdated or superseded versions of guidance being shared or saved locally. It also supports consistency across services, particularly for staff who work across multiple teams or sites.

NHSGGC Clinical Guidelines can also be found and accessed using the [GGC Medicines – Adult Therapeutics Handbook](#).

When using a clinical guideline, it's important to:

- Check you're using the most recent version
- Consider the clinical context and individual patient needs
- Use guidelines as a support to professional judgement, not a replacement for it.

Remember, for all your latest news stories, visit the Staffnet Hub:

[GGC-Staffnet Hub - Home \(sharepoint.com\)](https://sharepoint.com)



Getting the right care is as easy as ABC

NHS
Greater Glasgow and Clyde

A
Ask yourself
Do I need to go out?
For information on treating minor illnesses and injuries from home, go to **NHS inform** or download the **NHS 24 App**.

B
Be aware
There is help on your doorstep.
Your local **GP, pharmacy, dental practice and optician** offer a range of services.

C
Call 111
If it's urgent, or you're unsure, call **NHS 24** on **111**.
They'll get you the care you need.

Unless it's an emergency - think ABC before visiting A&E.
For more information: www.nhsggc.scot/rcrp



Staff are reminded to make sure their personal contact details are up to date on eESS.

It is important to share Core Brief with colleagues who do not have access to a computer.

A full archive of printable PDFs are available on [website](#)