

Core brief

Daily update

(21 March 2023, 11.00am)

Topics in this Core Brief:

- Celebrating and Evidencing how we Involve and Engage Patients and Carers
- Realistic Conversations for Clinical Staff - Thursday 23 March 4.00 – 5.00pm
- World Down Syndrome Day
- Better Workplace – Ple-eESS update your eESS

Celebrating and Evidencing how we Involve and Engage Patients and Carers

NHSGGC produced their first report providing an overview of engagement and involvement activity carried out by staff with patients and carers. This report allowed teams across the organisation to showcase how they are listening and involving people in services.

The Patient Experience Public Involvement (PEPI) Team is collecting information for the 2022/23 report and would like to hear from teams about the work they have carried out.

Involvement can range from large scale activities, surveys and focus groups to actions resulting from patient feedback and more focused group work with the people you support. If you would like inspiration on what submissions could look like you can see last year's report here: [Involvement and Engagement Overview Report 2021/22](#).

We would like you to share any examples you have been involved in, big or small. You can share any examples through:

- This MS Forms link: [Overview Report Submission](#)
- By emailing public.involvement@ggc.scot.nhs.uk

It would be great to hear from you by 24 March 2023, but if you need more time please get in touch with the team. Similarly, if you have any issues accessing the

form, or want to chat through an example, please get in touch with the PEPI team public.involvement@ggc.scot.nhs.uk.

Realistic Conversations for Clinical Staff - Thursday 23 March 4.00 – 5.00pm

Join a free online webinar for NHSGGC staff involved in Treatment Escalation Planning/ACP conversations. This one hour session will offer an interactive demonstration using a realistic clinical scenario to identify a framework and helpful communication behaviours around TEP/ACP conversations.

To book your place, visit: [EC4H Realistic Conversations: Using REDMAP in Treatment Escalation Planning \(TEP\) Conversations - EC4H](#)

World Down Syndrome Day

Today is **World Down Syndrome Day** so look out for lots of socks!



Why socks for Down Syndrome? The odd socks campaign was conceived as the three strands of Chromosome 21 just happen to look like socks. Now you know!

There is still time until the draw for the prize £50 Amazon voucher, last entries by 5pm today please. Open to all NHSGGC staff including HSCP, to enter, email ggc.staffdisabilityforum@ggc.scot.nhs.uk with a picture of your crazy socks, your name and work contact.

We'd also love you to share your pictures on social media @NHSGGC #WorldDownSyndromeDay #LotsOfSocks, #WithUsNotForUs.

Better Workplace – Ple-eESS update your eESS

Equality, Diversity and Inclusion continues to be a priority for all of us in NHS Greater Glasgow and Clyde.

As part of this, we collect data on all protected characteristics. This helps us to make the right provisions for our diverse workforce.

Up to date data helps us understand the demographics and diversity of our workforce, enabling us to identify strengths and continuous improvement opportunities, and ensuring the right resources, facilities and support are available for you and your colleagues.

Ple-eESS support by accessing and updating your personal data on eESS [here](#), select “Personal Information”, then click “Update” in the ‘Basic Details’

section and a screen will open with options to add your equalities data. Please remember your manager will NOT have access to these protected characteristics. All information provided is secured confidentially in adherence to General Data Protection Regulation (GDPR).

You can also update your personal contact details or emergency contacts in the same section of eESS, if these have changed since you last updated your information.

All HR, L&E and eESS enquiries and requests should be submitted via the new HR Self Service Portal. You can contact the teams on 0141 278 2700 for any urgent enquiries. The link to the HR Self Service Portal can be accessed via the following link: https://nhsnss.service-now.com/ggc_hr

If you're not sure of your login or password for eESS, click on Login Assistance underneath the Login button on the main page using this [link](#). You are also able to view the guidance to use eESS [here](#) which includes a short eLearning demo.

Your data will help us all build a Better Workplace together, thank you for your continued support.



Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

It is important to share Core Brief with colleagues who do not have access to a computer. A full archive of printable PDFs are available on [StaffNet](#)