NHS Greater Glasgow and Clyde COTE DIE COTE C

Daily update (21 December 2023, 12.10pm)

Message from Anne MacPherson and Ann Cameron-Burns – flu and Covid vaccinations

As we continue our vaccination roll out programme, we want to ensure that all our staff are aware of the opportunity to have the Flu vaccination (all staff eligible for vaccine) and Covid vaccination (staff with patient contact are eligible). These vaccines offer the best way to protect yourself, your patients, your family, and your colleagues.

All our staff are eligible for Flu vaccination. All clinical and non-clinical staff with patient contact are eligible for the Covid vaccination. This includes our domestic and porter teams.

Evidence shows that both these vaccines offer good protection against illness (particularly serious illness). Previous experience tells us that both infections can rise in January and February, and we want to do everything we can to help protect you and minimise the risk to others. Therefore, if you have not yet had these vaccines this year or have not been able to attend any of our recent clinics, we encourage you to attend one of the new clinics listed below.

There should be no problems in being released whilst at work as it's also important that all our managers support their staff to access the vaccines helping to protect the wider team and patients in our care.

Please <u>check our website</u> for local drop-in buses and clinics. There are also two on-site clinics and a mobile bus clinic this week:

- Thursday 21 December New Victoria, 2nd floor canteen, 9.00am to 4.30p
- Friday 22 December Queen Elizabeth University Hospital, Car Park 4 (mobile bus), 9.00am to 4.00pm.

Anne MacPherson
Director of Human Resources
and Organisational Development

Ann Cameron-Burns Employee Director

Update on the Re-Publication of the CMO Guidance for Terminal Illness

The Chief Medical Officer (CMO) Guidance: Guidance for Doctors and Nurses Completing Benefits Assessment under Special Rules in Scotland (BASRiS) form for Terminal Illness has been re-published (20 December 2023) following a substantive re-draft.

Required by legislation, the guidance supports clinicians to interpret and apply the Scottish definition of terminal illness when reaching a clinical judgement of terminal illness and completing a Benefits Assessment under Special Rules in Scotland (BASRiS) form. The BASRiS form is used by Registered Medical Practitioners and Registered Nurses to provide Social Security Scotland with supporting information for terminally ill individuals applying for Adult Disability Payment (ADP) or Child Disability Payment (CDP).

Amendments made to the guidance include:

- Updated information on the terminal illness definition used by the Department for Work and Pensions (DWP) and related changes to the forms required
- Clarification of the "Consent" section, aligning it to the Primary Care Directions for Emergency Care Summary/Key Information Summary (ECS/KIS), UK GDPR and other particular legislative requirements on disclosure
- Updated information on the process for accessing and submitting a BASRiS form
- Additional information related to the impact of poverty at the end of life
- Clarification of communication between clinicians and Social Security Scotland practitioners when BASRiS information is required
- Information on Carer Support Payment replacing DWP's Carer's Allowance in Scotland
- Advice to consider Future Care Planning (changed from Anticipatory Care Planning), particularly when the completion of a BASRiS form is being considered

You can access the amended guidance here.

Listening to our Patients

We would like to thank Mary Hannah, Education Nurse, at the Spinal Injuries Unit, for kindly agreeing to participate in a <u>video</u> to help encourage feedback. The feedback we receive provides us with the opportunity to learn from people that use our services on what is working well, and identify any areas of improvement.



The video has been shared via NHSGGC's social media channel and the level of engagement has been incredible. The video clearly resonated with patients and staff alike, one of the comments received was;

"Absolutely amazing staff who cared for my brother through the pandemic after suffering a spinal stroke".

Care Opinion

We are delighted to report that we have now exceeded last year's total number of stories on Care Opinion with another three months still to go with the level of positive feedback received increasing too. Below are the highlights for November, and the positive themes continue to relate to our staff and the care they provide to our patients and their families.

- 219 people shared their story via Care Opinion
- These stories have had 254 responses
- 81% of feedback received was positive
- These stories have been viewed 15,665 times



If you would like more information about Care Opinion, are interested in becoming a responder, or would like to enquire about responders in your area please contact the Patient Experience Public Involvement Team:

PatientExperience@ggc.scot.nhs.uk.

Remember, for all your latest news stories, visit our new Staffnet Hub: <u>GGC-Staffnet Hub - Home (sharepoint.com)</u>



Staff are reminded to make sure their personal contact details are up to date on eESS.

It is important to share Core Brief with colleagues who do not have access to a computer.

A full archive of printable PDFs are available on website