



Daily update
(20 October 2025, 1.50pm)

Topics in this Core Brief include:

- Data Security Spotlight – Be aware of Remote Access Cyber Attacks
- Help shape the future of TrakCare – Complete the TrakCare Advance Questionnaire
- Get ready for Infection Prevention and Control Awareness Week!
- Quality Strategy Newsletter

Data Security Spotlight – Be aware of Remote Access Cyber Attacks

Remote Access Cyber Attacks happen when a hacker attempts to contact staff working remotely and requests access to their device for support purposes. When you are using remote access, NHSGGC IT Support will never:

- Request that you click on links or download software
- Ask you to go to a website in order to remotely access your device
- Ask for any sort of personal details other than your device asset tag and XGGC username.

Help shape the future of TrakCare – Complete the TrakCare Advance Questionnaire

We're reaching out to invite you to take part in an important initiative: TrakCare Advance.

✦ What is TrakCare Advance?

TrakCare Advance is our opportunity to work collaboratively to improve how we use TrakCare across NHS Greater Glasgow and Clyde. It aims to enhance clinical workflows, improve data quality and system usability, and support better patient outcomes through smarter digital tools.

🏢 Why Your Input Matters

Your experience and feedback are vital. By completing the questionnaire, you'll help us identify areas for improvement, tailor training and support to your needs, benchmark performance across teams, and inform future upgrades and enhancements.

✦ How Your Feedback Will Be Used

The information you provide will be analysed to shape the future development of TrakCare, guide support and training strategies, and align with national standards and best practices.



Next Steps

Please take a few minutes to complete the questionnaire using the following link:

 [TrakCare Advance Questionnaire](#)

Get ready for Infection Prevention and Control Awareness Week!

Infection Prevention and Control Awareness Week is happening from 19 – 25 October 2025, and it's a great chance for the IPC Team to share useful info and resources to help us all stay on top of infection control.

It's a good time to remind ourselves how important it is to stop infections spreading in our wards and departments.

Keep an eye out over the next couple of weeks for updates in Core Brief – especially the online quiz, where you could win a gift voucher!

This week isn't just about raising awareness – it's about working together, learning something new, and getting inspired to keep infection prevention front and centre.

Quality Strategy Newsletter

Welcome to the sixth issue of our newsletter where you can hear all about what's going on with Quality Everyone Everywhere.

In this edition:

- What's been happening?
- Quality Improvement
- Tell us your Quality Story
- Realistic Medicine – The Power of 10
- Mapping your service to the Quality Strategy

[Click here to read the newsletter.](#)



NHS Greater Glasgow and Clyde Quality Strategy Newsletter

Welcome to the Halloween Issue! Where you can hear all about what's going on with Quality Everyone Everywhere.

[Go to this Sway](#)

Remember, for all your latest news stories, visit the Staffnet Hub:

[GGC-Staffnet Hub - Home \(sharepoint.com\)](#)



Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

It is important to share Core Brief with colleagues who do not have access to a computer.

A full archive of printable PDFs are available on [website](#)