



System Reset Update (20 January 2026, 9.20am)



System Reset 2 has started and will run until Wednesday 28th January. Our collective efforts are vital as we work together to maintain safe and effective patient care.

By working together across Acute, Interface, HSCPs, and Whole System Flow teams, we aim to:

- Reduce unnecessary admissions and delays
- Improve patient flow and experience
- Maintain occupancy at safe levels
- Ensure timely access to care

Please continue to support each other and make this reset a success for patients our teams, and for the whole system.

[System Reset FAQs](#)

[System Reset Staffnet page](#)

Remember, we want to hear from you! Get in touch and we'll feature your stories on how the System Reset has helped your team, ward, or department. Tell us what's going well, share your success, and let us know where the challenges are.

[Give us your feedback](#)

Here's an example from the last System Reset, when colleagues at the GRI used new pathways through the Flow Navigation Centre Plus (FNC+Plus) to speed up safe discharge in surgical orthopaedics.



[Tell us your System Reset 2 story](#)

Remember, for all your latest news stories, visit the Staffnet Hub:
[GGC-Staffnet Hub - Home \(sharepoint.com\)](https://sharepoint.com/GGC-Staffnet-Hub-Home)

Getting the right care is as easy as ABC 

A Ask yourself Do I need to go out? For information on treating minor illnesses and injuries from home, go to NHS Inform or download the NHS 24 App .	B Be aware There is help on your doorstep. Your local GP, pharmacy, dental practice and optician offer a range of services.	C Call 111 If it's urgent, or you're unsure, call NHS 24 on 111. They'll get you the care you need.
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Unless it's an emergency - think ABC before visiting A&E.
For more information: www.nhsggc.scot/rcrp 

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on [website](#)