

# Core brief

## Daily update

(20 February 2023, 1.30pm)

Topics in this Core Brief:

- NHSGGC Digital Strategy 2023-2028 - Digital on Demand
- Adult Support and Protection Day
- Improvements to Immediate Discharge Letters (IDL) – Capability to Import Discharge Medicines from HEPMA into Clinical Portal IDL

## NHSGGC Digital Strategy 2023-2028 - Digital on Demand

On 20 December 2022 the NHSGGC Board approved our new Digital Strategy, “Digital on Demand”. The strategy has been developed with staff and citizens and there has been extensive engagement to make sure that we have captured as many views as possible. The strategy builds on the investments made over the past five years and seeks to enable a range of transformation opportunities for the implementation of technology aligned to the Board’s corporate aims and objectives and our transformation plans set out within Moving Forward Together.

Over the past five years there has been significant progress across all of the main programmes. The COVID-19 pandemic meant that digital implementations were accelerated and in some cases new developments were delivered. Our innovation programme has been well established and has started to scale up a number of what started as small scale research and innovation initiatives, delivering real benefits to patients.

The strategy focusses on the delivery of digital to support transformation, increase our “digital maturity”, make digital tools as accessible as possible and support staff and citizens to adopt these new technologies.

The strategy will be supported with a detailed Digital Delivery Plan and each of the major programmes will include a business case to ensure that investment is targeted appropriately.

We will continue to work closely with staff and the public and encourage continued involvement in the delivery of the benefits of digital. The strategy is available for

download at <https://www.nhsggc.scot/staff-recruitment/staff-resources/ehealth/digital-strategy/> in both colour and black-and-white formats. An interactive version is also available.

## **Adult Support and Protection Day**

Adult Support and Protection Day is 20 February each year, but it's critical to keep awareness throughout the year.

Throughout Scotland, there are some adults who are more at risk from all kinds of harm, due to illness, physical or mental health conditions. Harm can be physical, psychological, financial or sexual. Harm can also mean neglect, or self-neglect.

You can contact your local social work department if you're worried about someone; reporting a concern might be a vital piece in the jigsaw puzzle to see what's happening and keep someone safe.

If you think someone is in immediate danger, contact the police.

Adult Support and Protection Training can be accessed via eESS.

## **Useful links**

[Adult Support and Protection Day: Spotting signs of neglect and self-neglect ASP Day, Neglect and Self-Neglect, 7 Minute Briefing](#)

[Seen something? Say something: help keep people safe from neglect animation](#)

## **Improvements to Immediate Discharge Letters (IDL) – Capability to Import Discharge Medicines from HEPMA into Clinical Portal IDL**

A new capability **to import discharge medicines from HEPMA into Clinical Portal IDL** will become available for existing HEPMA/Clinical Portal users from **Thursday 23 February**. This follows a successful pilot at sites within the board.

This capability will bring a number of benefits to service system users and patients including:

- Reduced manual transcription time and effort for discharge medicines
- Quicker and more efficient generation of IDLs
- Quicker discharge process and experience for patients

Quick Reference Guides detailing how to use the new capability (use of which is optional) are available on [HEPMA StaffNet Support Site](#).

HEPMA Facilitators are now visiting key sites to raise awareness and provide user support for the new capability. Telephone support will also be available, further details to follow.

Any queries, please contact [nhsggc.hepma@ggc.scot.nhs.uk](mailto:nhsggc.hepma@ggc.scot.nhs.uk) in the first instance.

If something isn't right, let's talk about...  
**Whistleblowing**



**Whistleblowing**

This is a way you can formally raise concerns about an issue that is in the public interest, such as patient safety or suspected malpractice. You can find out more information about the whistleblowing process by visiting National Whistleblowing Standards | INWO ([spsa.org.uk](http://spsa.org.uk)). To submit a formal whistleblowing concern, please email [ggc.whistleblowing@ggc.scot.nhs.uk](mailto:ggc.whistleblowing@ggc.scot.nhs.uk).



\*\*\*Staff are reminded to make sure their [personal contact details are up to date on eESS](#).\*\*\*

It is important to share Core Brief with colleagues who do not have access to a computer.  
A full archive of printable PDFs are available on [StaffNet](#)