



Daily update
(2 October 2025, 3.35pm)

Topics in this Core Brief include:

- Thank you for making staff flu vaccination week a success
- Pharmacy Department - new Helpdesk arrangements
- Keep medicines secure at all times
- Speak Up Week 2025 – Listen, Act, Build Trust
- BME Leadership Programme 2025 – Our Graduates

Thank you for making staff flu vaccination week a success

Thank you to everyone who took the time to get their flu vaccination during last week's Staff Flu Vaccination Week. Over 6,300 staff attended our clinics. That's an incredible turnout and a rise of more than 2,000 compared to our first staff vaccination week last year.



A special thank you goes to our vaccination team for coordinating such a smooth and successful week. I'd also like to recognise the services that supported the logistics behind the scenes, from our facilities teams who organised venues, to team leads who ensured staff had time off shift to attend a clinic on site. Your efforts made this possible.

If you weren't able to get your vaccine last week, I strongly encourage you to do so as soon as possible. We're also fortunate to have peer immunisers available across hospital sites. If you're unsure whether there's one in your area, please speak to your team lead.

Community flu vaccination clinics are also available and can be booked by visiting [Login – Customer Service \(nhs.scot\)](#) or calling **0800 030 8013** during the hours of Monday to Friday 9.00am to 6.00pm or Saturday 9.00am to 1.00pm. You can also attend at your community pharmacy. Participating pharmacies can be found via the links below.

- [Glasgow South](#)
- [Glasgow North East](#)
- [Glasgow North West](#)
- [Renfrewshire](#)
- [East Renfrewshire](#)
- [West Dunbartonshire](#)
- [East Dunbartonshire](#)
- [Inverclyde](#)

Thank you again for helping us keep you, your colleagues and your patients protected this winter.

Pharmacy Department - new Helpdesk arrangements

On 8 October the new way to request help and support from the Pharmacy Distribution Centre team is via our new Office365 Power App - [Paragon](#)

Please navigate to the app and click 'Create New Ticket' and then select 'Pharmacy' and choose the appropriate form to complete

From this date we will no longer be using the Zendesk platform. All of the Zendesk email addresses will be phased out although we will retain recent ticket history in case of any retrospective queries. Please now visit the Paragon app to get in touch with the Pharmacy team for all support queries.

Keep medicines secure at all times

Medicines misappropriation poses serious risks to patient safety, staff accountability, and public trust. **Theft of medicines is a criminal offence.**

Financial impact includes loss of stock, increased audit burden, and potential legal consequences.

A dedicated Medicines Misappropriation Short Life Working Group (SLWG) has been formed to address systemic and localised issues across acute sites in GGC.

We would remind all our staff – even if they are not directly involved in ordering or administering medicines - to familiarise themselves with local medicine security guidance, and to follow two simple rules to help us secure our medicines supplies:

- **Be vigilant** – notice something unusual or unsafe? Speak up immediately!
- **Be secure** – keep medicines under lock and key in designated storage e.g. ward medicine cupboards.

Please refer to the Safe and Secure Handling of Medicines (SSHM) Policy available on the NHS GGC Prescribing Website [SSHM Policy](#) for all details on the practical arrangements in relation to medicines handling (including procurement; ordering; storage; transport; administration; supply and disposal).

Speak Up Week 2025 – Listen, Act, Build Trust

As we continue to celebrate Speak Up Week (Monday 29 September – Friday 3 October), today we hear from Angela Wallace, Nurse Director, and Elaine Vanhegan, Director for Corporate Services and Governance.

Angela said: "As Nurse Director, I pledge to continue building trust with colleagues by listening carefully to concerns and feedback. This commitment is central to our Quality Strategy, which has been shaped through an Accelerated Design Event and reflects the voices of staff



across the organisation. It cuts across every service, reminding us that quality is not just about outcomes, but about how we work together.

"By listening, learning and action on what we hear, we can strengthen trust and deliver the best possible care for the people we serve. Integral to our Quality Strategy is our commitment to kindness, which is vital for fostering a supportive and collaborative workplace. Demonstrating kindness towards both our patients and colleagues is a testament to our pledge to provide quality care."

Elaine added: "As Director for Corporate Services and Governance, part of my role is to be accountable for the whistleblowing process. This is an integral part of the Board's work and an important mechanism to ensure both our patients and staff are safe. It is important to emphasise the confidential nature of whistleblowing, and I would always encourage staff to come forward with concerns.



"I pledge to continue driving improvements in this area and to build trust with colleagues by showing that we are listening and acting on concerns and feedback raised."

BME Leadership Programme 2025 – Our Graduates

Congratulations to the thirty members of staff who completed our 2025 BME (Black and Minority Ethnic) leadership programme.

At the final session on 16 September, our future leaders delivered presentations on varied topics such as Advancing Financial Sustainability, Tackling Unconscious Bias in the workplace and Understanding the International Skilled Worker's Journey. They were joined by Natalie Smith, Interim Director of HR and OD, Mehvish Ashraf, Non-Executive Board Member and NHS GGC BME Champion, Cath Cooney, Vice Chair of the new People Committee, Liam Spence, Head of Staff Experience, and Samina Ansari, Chief Executive of Path Scotland, to hear the presentations and present certificates of achievement to this year's graduates.



Our BME Leadership programme is part of our broader programme of anti-racism activities to ensure our workforce represents the communities we serve. Almost 10% of our workforce is currently BME, however this is still lower at leadership levels. You can find out more about our [anti-racism plan at this dedicated page](#), including statements of support from both our Chief Executive and Chair of NHS GGC.

We are celebrating the contribution of our Black and Minority Ethnic colleagues throughout October as part of Black History Month 2025. You can find out more at the [BME Network's page](#) or by contacting the network via: gqc.bmestaffnetwork@nhs.scot.

Remember, for all your latest news stories, visit the Staffnet Hub:

[GGC-Staffnet Hub - Home \(sharepoint.com\)](#)



Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

It is important to share Core Brief with colleagues who do not have access to a computer.

A full archive of printable PDFs are available on [website](#)