

Core brief

Daily update

(2 July 2025, 11.55am)

Topics in this Core Brief include:

- Putting positivity into patient care – celebrating the fantastic ED and MAU teamwork at the IRH
- Changes to Protecting Vulnerable Groups (PVG) scheme – ongoing compliance
- iMatter 2025 – Get together with your team to agree your team action plan
- West of Scotland Adaptive Leadership Programme: A resounding success

Putting positivity into patient care – celebrating the fantastic ED and MAU teamwork at the IRH

In a recent visit to Inverclyde Royal Hospital (IRH), Chief Executive Professor Jann Gardner and Deputy Chief Executive William Edwards spoke with staff about their pride in the hospital and their commitment to delivering exceptional services to the local population.

Meeting teams in the Emergency Department (ED) and the Medical Assessment Unit (MAU), they discussed how positive team dynamics within the IRH enhance patient care and experience as well as staff experience. They noted that staff's significant length of service onsite and their accreditation from Investors in People are both testament to the positive working environment across the hospital.

They also discussed the significant challenges faced by the team, with high demand for unscheduled care impacting service delivery and staff wellbeing. Jann and William discussed work being taken forward as part of the GGC Way Forward programme to address these concerns and to deliver improvements in unscheduled care across all Emergency Departments within NHSGGC.

Within the MAU, they discussed the innovative approach the team have taken to developing new pathways and services, such as innovative remote monitoring pathways, as well as the role the team will continue to play in the wider delivery of new models of care across NHSGGC.



William Edwards, Deputy Chief Executive; Frances Cameron, ED Consultant; Ann Gray, Senior Charge Nurse ED; Professor Jann Gardner, Chief Executive; Christopher MacDonald, Clinical Director, Emergency Medicine – Clyde; Alison McKinnon, Lead Nurse; Denise Wilkinson, Chief Nurse - Clyde

Changes to Protecting Vulnerable Groups (PVG) scheme – ongoing compliance

Even though the 30 June deadline has passed, compliance with PVG legal requirements still applies.

You must be a PVG Scheme member if your role involves:

- providing direct care to patients or service users
- physical, verbal, visual or written contact with patients or service users
- working unsupervised in hospital settings (e.g. clinics, mental health units, dispensaries)
- supervising staff in any of the above categories.

You must act now if you:

- have been contacted by the PVG Recruitment Team but haven't yet responded
- haven't yet submitted your PVG application via the Disclosure Scotland platform

- haven't been contacted but believe your role may now require PVG membership.

Sharing your PVG Disclosure with NHSGGC

Many staff are now receiving their PVG Disclosure certificates. However, your PVG status is not complete until you follow the instructions from Disclosure Scotland and share your certificate with NHSGGC.

You must do this within **14 days** of receiving your certificate. After that, Disclosure Scotland will no longer allow it to be shared, and you'll need to contact them directly for support.

NHSGGC PVG Recruitment Team

Telephone: 0141 278 2700 (option 1)

Email: ggc.pvg.recruitment@nhs.scot

Where to get more information

- [Disclosure Scotland website](#)
- [NHSGGC HR Connect](#)

iMatter 2025 – Get together with your team to agree your team action plan

A huge thank you to the **27,098** staff across NHS Greater Glasgow and Clyde who took the time to complete the 2025 iMatter survey. Your feedback is vital in helping us understand what's working well and where we can do better – together.

The most important part of iMatter is what comes next: **turning feedback into action**. Over the coming weeks, please make time during existing team meetings to discuss your iMatter results. Use this opportunity to celebrate your strengths, as well as identify areas for improvement and agree on a practical action plan.

Soon, we'll begin to review the Board results in more detail, and consider the wider staff experience themes which are emerging from across all Directorates and HSCPs, ensuring these are reflected in the overall NHSGGC Staff Experience action plan.

For more support and guidance on the action planning stage, please visit the iMatter [HR Connect](#) page.

Together, we can make NHSGGC an even better place to work.

West of Scotland Adaptive Leadership Programme: A resounding success

The West of Scotland Adaptive Leadership Programme (WoS ALP) 2024 – 2025 was launched in response to limited access to the national Leading for the Future (LFTF) programme. The programme's success is a testament to the vision of the Heads of Organisational Development in the West of Scotland, who championed this initiative to address unmet needs.

WoS ALP enabled an additional 36 participants from six board areas to benefit from advanced leadership training, including participants from those boards unable to participate in LFTF. The programme faithfully replicated the national LFTF curriculum, maintained high standards, and provided valuable face-to-face learning experiences that were highly valued for engagement and community building.

We are deeply grateful to Erwin Turbitt and Kate Flory for their thought-provoking masterclasses, and to Lynn Macdonald and Mike Burns for sharing their inspiring experiences of leading systemic change — all of whom generously gave their time for free, enriching the programme with real-world insight into adaptive leadership.

Thanks also to the national LFTF team for their generous support and training to WoS ALP facilitators and for sharing their programme management methods.

Special thanks also go to our dedicated facilitators, whose professionalism and willingness to take on extra responsibilities made a huge difference and helped build talent for the future.

Well done to everyone involved! The overwhelmingly positive feedback and sense of community show the lasting impact and future potential of this programme.

**Remember, for all your latest news stories, visit the Staffnet Hub:
[GGC-Staffnet Hub - Home \(sharepoint.com\)](#)**

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

**It is important to share Core Brief with colleagues who do not
have access to a computer.
A full archive of printable PDFs are available on [website](#)**