

# Daily update (19 September 2024, 11.30am)

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- Safe Care Team
- HomeFirst (HSCP Unscheduled Care Programme) Newsletter September 2024

# **Data Security Spotlight – Suspicious Communications**

It is important to remember never to click on any links or open any emails or other messages which look even remotely suspicious. If you suspect you have received anything to your work email address containing malicious content you must report it to: <a href="mailto:spam@ggc.scot.nhs.uk">spam@ggc.scot.nhs.uk</a>

# Staff flu vaccinations start on Monday (23 September)

Please remember to organise a time that best works for you and your team to go for the flu vaccination at one of our drop-in clinics next week. We'll have a selection of drop-in clinics and vaccination buses at hospital sites from Monday 23 to Monday 30 September 2024. Appointments are not required.

There is understanding that, when suitable, staff can go during work hours to receive the vaccine. Please talk to your team lead to ensure you can be released at a time that suits.

All clinical and non-clinical staff are eligible. Please ensure to bring your staff ID badge along.

If you'd like more information or have questions about the vaccination, our teams will also be in hospital atriums for a chat next week too. Look out for our stands.

#### Monday 23 September

Inverclyde Royal Hospital, Argyll Unit in Larkfield from 8.00am to 8.00pm. Vale of Leven Hospital, Meeting Room 2 and 5 from 8.00am to 8.00pm. Queen Elizabeth University Hospital, Vaccination Bus, laybys closest to Graham's compound from 9.00am to 4.00pm.

#### **Tuesday 24 September**

Glasgow Royal Infirmary, Clinical Skills Room 1 from 8.00am to 8.00pm. Leverndale, Canteen Area from 8.00am to 8.00pm. Gartnavel General Hospital, Vaccination Bus, staff car park opposite the pond from 9.00am to 4.00pm.

# Wednesday 25 September

Gartnavel General Hospital, Seminar Room from 8.00am to 8.00pm. Stobhill, Open Vending Area from 8.00am to 8.00pm. Glasgow Royal Infirmary, Vaccination Bus, Cuthbertson car park, off Wishart Street from 9.00am to 4.00pm.

#### **Thursday 26 September**

Royal Alexandra Hospital, Lecture Theatre from 8.00am to 8.00pm. New Victoria, Coffee Lounge Area from 8.00am to 8.00pm. Inverclyde Royal Hospital, Vaccination Bus, Larkfield Road from 9.00am to 4.00pm.

#### Friday 27 September

Queen Elizabeth University Hospital, Neuroscience Atrium from 8.00am to 8.00pm. Royal Alexandra Hospital, Vaccination Bus, Corsebar Drive from 9.00am to 4.00pm.

#### Monday 30 September

Queen Elizabeth University Hospital, Neuroscience Atrium from 8.00am to 8.00pm.

More info: Fighting Flu - It starts with you! (sharepoint.com)

# Portal for Patient Information Leaflets – Print on the Web

Patient information leaflets produced by NHS Greater Glasgow and Clyde are now available to view on a new portal, <u>Print on the Web</u>, hosted by Medical Illustration Services (MIS). This new resource allows staff to search for leaflets by speciality, by keyword, or by MIS reference number. Services can also order leaflets from

Medical Illustration directly through this system. The system also identifies if the leaflets are available in community languages and accessible formats available.

NHS Greater Glasgow and Clyde Patient Information Resources	e						Creater Clasgow and Clyde
Home About Resources	Keyword/MIS Reference	Q	Speciality	Ŷ	Language	~ A	Z
Newest Publications					My Acco	unt	
Post Spinal Surgery Physiotherapy (352116) A4 16pp D/S B/W Booklet				> 0	Order a P	ublication	+
Your Child's Squint- parent information leaflet (343039) A5 8pp B/W D/S Booklet				>	View my C	Orders	*
/ Dental X-Ray (EASY READ) (354204) D/S Colour 80/100gsm			>	Alternative Formats			
Patient's Guide to Leg Ulcers and Doppler Scans (354967) colour leaflet				>_	Creating clear information for everyone		

All leaflets on the system have been through the Clear to All quality assurance process, in line with NHS Greater Glasgow and Clyde's Patient and Public Health Information Management Policy <u>https://www.nhsggc.scot/hospitals-services/services-a-to-z/clear-to-all/</u>

If you need support or guidance on writing information for patients, please contact the Clear to All team at: <a href="mailto:cleartoall@ggc.scot.nhs.uk">cleartoall@ggc.scot.nhs.uk</a>

# Safe Care Team

The Violence Reduction Service has changed its name and will now be known as **Safe Care Team**. This is to ensure the identity and function of the service encompasses NHS Scotland's Core Values and reflects our training and clinical role in the safe, effective care and the clinical support we offer our patients and staff. A trauma informed and patient centred recovery-based approach to care in the reduction of aggression, violence and distressed/distressed behaviours within NHSGGC is one of our main aims.

A primary function of NHSGGC Safe Care Team is to ensure that patients who may show violent, aggressive, or stressed/distressed behaviours receive safe, caring and effective treatment whilst ensuring a safe environment for all patients, staff, and others.

NHSGGC Safe Care Team deliver training to staff in the General Services Association (GSA) training model in its statutory/mandatory training response in the prevention and management of violence and aggression/stressed and distressed behaviours.

The Safe Care Team has the responsibility for delivering mandatory training for all staff working within Mental Health, Forensic services, CAMHS and Learning Disability areas within NHSGGC. This is facilitated by a team of Safe Care Specialist Nurses who are supported by a team of Sessional Tutors.

Safe Care have clinical and training responsibility for violence reduction at a primary level in line with national recommendations and best practice guidelines. The sessional tutors/staff have various work experience and skills ensuring training delivered by the service reflects the multi-tiered workforce and multi-faceted challenges within NHSGGC (relating to violence reduction).

# HomeFirst (HSCP Unscheduled Care Programme) Newsletter – September 2024

The Unscheduled Care Design and Delivery Plan 2021-24 aim was to support and maintain individuals safely within the community either at home or in a homely setting. Over the past few years, the Community led improvement programme now branded as HomeFirst has delivered a number of projects offering alternatives to unscheduled care with the development of new pathways, services and systems with a focus on prevention, early intervention and expediting discharge.

We are delighted to share our <u>first newsletter</u>, showcasing some of the amazing work that has been happening across NHSGGC.

If you would like to stay up-to-date with the programme you can also join our <u>mailing list</u>. If you have any questions or would like to get in touch with the team you can email <u>ggc.HomeFirst@nhs.scot</u>

Remember, for all your latest news stories, visit the Staffnet Hub: <u>GGC-Staffnet Hub - Home (sharepoint.com)</u>

\*\*\*Staff are reminded to make sure their personal contact details are up to date on eESS.\*\*\*

It is important to share Core Brief with colleagues who do not have access to a computer. A full archive of printable PDFs are available on <u>website</u>