

# Core brief

**Daily update**  
**(19 October 2022, 1.05pm)**

Topics in this Core Brief:

- Moving Forward Together – Implementation Strategy workshops underway
- Welfare Support for Armed Forces Veterans
- Registered Nursing and Midwifery Induction
- Staff Health and Wellbeing Survey
- Reporting salaries correctly

## **Moving Forward Together – Implementation Strategy workshops underway**

In the coming month a number of engagement workshops will take place across services to progress our [Moving Forward Together](#) (MFT) Strategy. MFT represents our vision for the future of healthcare which will help transform health and social care services for the whole population, taking advantage of innovation, technology and creating a better way to deliver care to meet future demand.

Based on the MFT principals established pre-COVID and taking into account any lessons learned during the pandemic, the workshops will enable us to liaise with clinical staff to consider the clinical model and the physical infrastructure required to achieve the objectives as set out in the MFT strategy.

Clinical leads are now in touch with a range of staff from services identified across primary, secondary, community care and mental health to progress the workshops. We would encourage all staff who are invited to attend these sessions to please do if you can. We will provide ongoing updates in due course.

## **Welfare Support for Armed Forces Veterans**

NHSGGC is working in partnership with Defence Medical Welfare Service (DMWS) an independent charity to provide specialist welfare support to veterans and their families receiving care in NHSGGC hospitals.

Anyone who has served in the Armed Forces (regular or reserves) for more than one day is considered a veteran. Veterans can be any age from 18 to 100+.

DMWS Welfare Officers will work with the patient when their medical needs are being met in hospital, but other wider issues, personal problems or social influences may be distracting them from recovery or delaying discharge. DMWS can provide bedside welfare support, unlocking solutions to improve wellbeing. They understand military life and can identify with the patient, they also have access to a wide range of support provided through other Armed Forces charities and can make supported referrals. This comprehensive and confidential service can have a significant positive long-term impact, ensuring that the patient has ongoing support when they return home or to community care.

There are good reasons to be aware of which patients have served in the Armed Forces, as this employment is very different from other occupations. The risk of death or serious injury is substantially increased. And while most veterans will have had a positive and fulfilling career, some will find the transition process from being in the military to civilian life challenging due to changes in employment,

housing, finance, and healthcare. Some will also find the conditions of their military service have affected their mental health. Post-traumatic stress disorder (PTSD) can occur in a minority of veterans often presenting >10 years later.

For these reasons, please ask your patient if they have served in the Armed Forces and record this on the demographics page of TrakCare. If you feel that they would benefit from DMWS support, please contact:

**DMWS National Response Helpline:** 0800 999 3697  
**Referrals:** [referrals@dmws.org.uk](mailto:referrals@dmws.org.uk)  
**Samantha Wilke (based at QEUH):** [swilkie@dmws.org.uk](mailto:swilkie@dmws.org.uk)

This partnership with DMWS is in place to support veterans as part of NHSGGC's commitment to the Armed Forces Covenant. DMWS Welfare Officers will be working alongside NHS staff and will play an integral role in supporting both the veteran and healthcare professionals.

### Registered Nursing and Midwifery Induction

As we welcome our Newly Qualified Nurses and Midwives to NHSGGC, we would like to highlight our dedicated web pages for [Registered Nursing and Midwifery Induction - NHSGGC](#).

### Staff Health and Wellbeing Survey

NHSGGC wants to encourage and promote good staff health and wellbeing and want to ensure that any actions we propose will be meaningful.

Your views and opinions will help us to shape and develop services and support for staff health and wellbeing.

The Staff Health and Wellbeing Survey is now open to staff. To participate please visit: <https://link.webpolsurveys.com/S/51D7BFC54D724D88> or click on the QR code (right).

There will be an opportunity to complete this survey in paper format for anyone wishing to do so. Please speak to your manager who will make this available for you. A copy of the survey is also available to print off by [clicking here](#).

Printable copies have also been sent to Facilities Managers on acute sites and HSCP contacts for dissemination to line managers.

If you are unable to access the survey in this way please email [HIAdmin@ggc.scot.nhs.uk](mailto:HIAdmin@ggc.scot.nhs.uk) and a copy will be emailed to you for printing

The survey will remain open until Friday 29 October

**Note:** Can managers/supervisors make arrangements for paper copies to be returned by staff confidentially.

All completed surveys to be returned to: **Stephanie Leith, Health Improvement Team, 1<sup>st</sup> Floor, West House, Gartnavel Royal Hospital, 1055 Great Western Road, G12 OXH.**

There is also a prize draw opportunity for anyone completing the survey. Details on how to enter are in the survey.

This has been brought to you by the Staff Health Strategy.



## Reporting salaries correctly

If you complete SSTS or eESS, or are a manager responsible for staff salaries, then we want your help in ensuring that staff are paid correctly and on time.

A simple way to do this is by making sure that all leave, absence, overtime and changes to pay are recorded and authorised on time and accurately through the appropriate systems in advance of payroll deadlines.

For payroll deadlines and FAQ's visit [StaffNet](#). For information or support on particular transactions or queries you can contact the relevant teams at:

Team or Service	Example of Queries or Support	Contact Details
eESS	Recording changes to location, band, hours, termination of employment, etc.	<a href="#">HR Portal - NHS GGC HR (service-now.com)</a>
HR Support & Advice Unit	Annual leave, maternity leave, terms & conditions of service, etc.	<a href="#">HR Portal - NHS GGC HR (service-now.com)</a>
SSTS	Recording shifts, absence, overtime etc.	<a href="mailto:ssts.team@ggc.scot.nhs.uk">ssts.team@ggc.scot.nhs.uk</a>
Central Bank	Shifts worked, annual leave requests etc.	<a href="mailto:staff.bank@ggc.scot.nhs.uk">staff.bank@ggc.scot.nhs.uk</a>
Payroll	Other payments, payroll guidance, etc.	<a href="mailto:GGCPayrollQueries@ggc.scot.nhs.uk">GGCPayrollQueries@ggc.scot.nhs.uk</a>
Expenses	New claimants, insurance certificates, etc.	<a href="mailto:eExpenses@ggc.scot.nhs.uk">eExpenses@ggc.scot.nhs.uk</a>

## If something isn't right, talk to us.

If you have concerns about issues affecting your working life, the quality of service we offer or the care provided to our patients, we're here to listen. There are a number of ways you can raise your concerns:

### Management and Peer Support

- Managers and Leaders
- Confidential Contacts
- HR helpline
- Report via Datix



### Health, Wellbeing and Spiritual Support

- Chaplaincy Service
- Occupational Health



### Whistleblowing

- Formally raise a concern about an issue in the public interest.



For further information visit: [www.nhsggc.scot/speakup](http://www.nhsggc.scot/speakup)



Please keep up-to-date with the latest guidance on our dedicated web pages at: [www.nhsggc.scot](http://www.nhsggc.scot). If you have any questions about the current situation please check the FAQs first. If you have any further questions, please visit the [HR Self Service Portal](#).

\*\*\*Staff are reminded to make sure their [personal contact details are up to date on eESS](#).\*\*\*

It is important to share Core Brief with colleagues who do not have access to a computer.  
A full archive of printable PDFs are available on [StaffNet](#)