

Daily update
(19 November 2026, 7.00pm)

A message from Professor Jann Gardner, Chief Executive, and Professor Scott Davidson, Medical Director



Responding to current pressures in NHSGGC

We are currently experiencing unprecedented pressure across our urgent care system. While these pressures are being felt across our services, they are particularly acute in our Emergency Departments and front-door assessment areas, with some patients waiting more than 24 hours for admission.

We need to take further action to improve this position and to focus our collective efforts, working differently where needed to ensure that every part of our system is working to increase flow across our sites.

Whole system responsibility

Pressures at our front doors cannot be resolved by our Emergency and Front Door colleagues alone. Improving patient flow is a shared responsibility across our hospitals, services and wider health and care system and needs everyone to focus on flow actions.

Ask of all colleagues:

We are asking all colleagues to do all they can do to support this effort. This includes:

- Prioritising activity that can directly support flow, discharge and our most pressured services
- Every ward team ensuring that all patients are being discharged without delay whenever possible
- Proactively planning and supporting safe and timely discharge
- Working closely with local management teams to identify and remove barriers to patient flow

- Reviewing non-essential activity, with your local management teams, to release capacity and support flow
- Ensuring all escalation actions are being taken

We continue to have significant numbers of patients whose discharge is delayed and are working closely with our HSCP partners to improve this position.

Supporting each other

We recognise the additional demands this period is placing on colleagues who are already working extremely hard. As we work together through this challenging period, we must also remain mindful of the importance of civility.

This must be a whole-system effort. By working across service boundaries, supporting colleagues under great pressure and focussing our efforts on patients at their most vulnerable times, together we can improve the experience of both our patients and our staff.

Thank you for everything you are already doing and for your continued commitment to our patients and each other.

Remember, for all your latest news stories, visit the Staffnet Hub:
GGC-Staffnet Hub - Home (sharepoint.com)

Staff are reminded to make sure their personal contact details are up to date on eESS.

It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on the website