

Daily update
(19 November 2026, 1.00pm)

Topics in this Core Brief:

- Important security notice
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Important security notice

We all have a part to play in keeping our facilities safe for patients and staff. Please stay alert to anyone or anything that seems unusual or suspicious at work.

If you find a suspicious package, or receive a threatening email, social media message or other electronic communication, follow the guidance in the Security and Threat Policy. All staff should read the guidance so they know what to do if they are the first person to receive or find a threat.

If you receive a threatening email or social media message:

- Do not reply to, forward or delete the message.
- Note the sender's email address, username or user ID, if visible.
- Phone 999 and report the threat to Police.
- Tell your line manager so the correct incident procedures can begin.
- Report the message to the Cyber Security Team through the usual reporting route.
- Do not engage with the sender or share the message with others.

If you find a suspicious package, stay alert and report it to security staff, reception staff, your line manager, or all three if needed.

Please wear your photo ID badge at all times and watch for people following others into staff-only or restricted areas without permission.

Security is everyone's responsibility. Staff should also complete the ‘Security & Threat’ LearnPro module for more useful information.

New NHSGGC Person-Centred Care Standard and Measurement Framework Launch Webinar

All colleagues are invited to join the launch of the new NHSGGC Person-Centred Care Standard and Measurement Framework, part of our Quality Everyone, Everywhere strategy.

Developed with staff, patients, families and carers, the Standard defines what person-centred care should look and feel like in practice, while the Measurement Framework provides a shared approach to understanding patient, family and carer experiences. These tools are designed to build on the high-quality, person-centred care that you deliver every day. Creating this consistent approach enables us to recognise what works well and identify opportunities for further improvement across the whole system.

Join us for our launch webinar to discover why the Standard and Measurement Framework matter for you and your team, and how you can use them to benchmark current practice and guide quality improvement.

We invite **all staff** who provide healthcare across NHSGGC to join us.

Date: Tuesday 24 November
Time: 12.15pm – 1.15pm
Register here**.**

Patient Experience Public Involvement Team: Lunchtime Learning Sessions

Looking to strengthen how you engage with patients, families and communities? Our Lunchtime Learning Sessions will help you build your engagement skills, select the right tools and methods, and gather meaningful feedback that informs service improvement. Plus, discover how our Support Request Service can support you to plan, deliver and evaluate effective patient and public engagement.



Our sessions:
Lunchtime Learning Session – Recruiting Public Partners
Date: Tuesday 1 December 2026. Time: 12.00noon – 12.45pm
Register: https://events.teams.microsoft.com/event/14843a56-a664-4d18-92b6-454a3469cf5c@10efe0bd-a030-4bca-809c-b5e6745e499a

Lunchtime Learning Session – Engaging People through Social Media
Date: Thursday 3 December 2026. Time: 12.00noon – 12.45pm
Register: https://events.teams.microsoft.com/event/a66b61af-cf42-4d6d-abd0-1cf17f127289@10efe0bd-a030-4bca-809c-b5e6745e499a

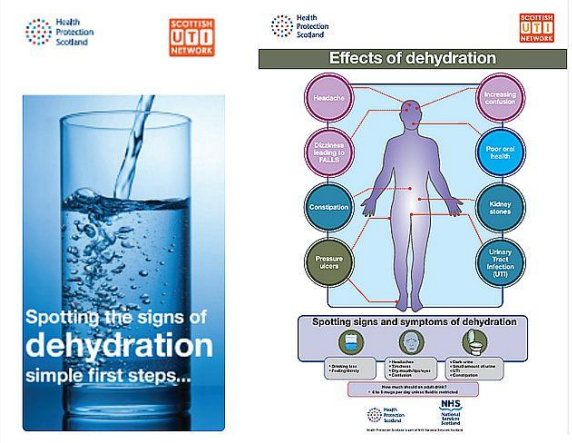
Lunchtime Learning Session – Creating Digital Surveys with Microsoft Forms
Date: Tuesday 8 December 2026. Time: 12.00noon – 12.45pm
Register: https://events.teams.microsoft.com/event/9e1f0297-0a6c-49aa-96bf-c12de97310fa@10efe0bd-a030-4bca-809c-b5e6745e499a

Lunchtime Learning Session – Closing the Feedback Loop
Date: Thursday 10 December 2026. Time: 12.00noon – 12.45pm
Register: https://events.teams.microsoft.com/event/c64a3a3f-a1e9-4853-8393-d83737614245@10efe0bd-a030-4bca-809c-b5e6745e499a

Malnutrition Awareness Week 16 - 22 November 2026

Malnutrition is a common but serious condition that affects millions of people in the UK, which can occur when your diet does not contain the right amount of nutrients.

Malnutrition Awareness week is an opportunity for all healthcare professionals to focus and learn more on how we can provide the best nutritional care to our patients.



Thirsty Thursday
Take a moment this Thirsty Thursday to think hydration – every drink counts!

Good nutrition and good hydration go hand in hand, but hydration can sometimes be overlooked. This Thirsty Thursday, we're shining a spotlight on the importance of drinking enough and the difference good hydration can make to health and wellbeing.

NHSGGC offers resources to promote good hydration. Explore these resources on the GGC Food, Fluid and Nutrition for Community and Mental Health Services homepage

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Road Safety Week - seatbelts save lives

As part of Road Safety Week, we'll be sharing an article each day focusing on a different theme to help keep you, your family, and others safe on the roads. Today's theme is **seatbelts**.



Seatbelts can save your life. They stop you being thrown around the vehicle, or out of it when in a collision. Transport Scotland estimates that a three-point seat belt

halves the risk of death in a collision.

Remember…

- Always wear a seat belt, even on short journeys. Even if you're just driving around the corner, it could still be a lifesaver, and it's still the law.
- Never squeeze in extra people without belts, or sharing the same belt
- Before setting off, make it a habit to check that everyone in your vehicle is belted up. An unrestrained passenger is a danger to other people in the vehicle as well as themselves.

You can read the full article on Staffnet, and look out for our last article coming out tomorrow.

Remember, for all your latest news stories, visit the Staffnet Hub:
GGC-Staffnet Hub - Home (sharepoint.com)



Staff are reminded to make sure their personal contact details are up to date on eESS.

It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on the website