

Core brief

Daily update
(19 May 2025, 12.20pm)

Topics in this Core Brief:

- iMatter 2025 – Have your say
- Quality Strategy Launch Follow-up Event, Tuesday 10 June 1.30pm - 3.30pm
- Guided Health Walk – Saturday 31 May 2025
- Human Resources and Organisational Development staff awards

Matter 2025 – Have your say

The iMatter questionnaire launches from **Monday 19 May 2025**. This questionnaire, along with the collaborative action planning discussions, are a great way for you to share your experience working within NHS Greater Glasgow and Clyde and to identify where there are opportunities for improvement.

Your insights, experiences, and perspectives are crucial in driving positive change and fostering an inclusive environment where everyone can thrive.

In [this short video](#), our Chief Executive Professor Jann Gardner talks about how she wants to hear from you and how she recognises the importance of staff taking the time to complete the questionnaire to share their thoughts and feedback.



Please visit the iMatter page on [HR Connect](#) to stay informed about the launch dates for your Directorate or Health and Social Care Partnership. For any inquiries, please contact ggc.nhsggc.imatter@nhs.scot.



Quality Strategy Launch Follow-up Event, Tuesday 10 June 1.30pm - 3.30pm

Come along and join colleagues from across the organisation at the next NHSGGC QI Network Event, where we will be **Building our House of Kindness** together.

Everyone, everywhere in the organisation is welcome. Please share widely with colleagues: [Link for joining on the day](#)



Event: QI Network Meeting: *Quality Everyone Everywhere Launch Follow-up*
Date: Tuesday 10th June 2025, 1.30-3.30pm
Location: MS Teams

	Programme	Time	Speaker
1.	Welcome	1.30-1.35	Chair
2.	Continuing to Write the #NewChapterGGC Together - Including time for questions	1.35-2.00	Professor Jann Gardner, Chief Executive Professor Angela Wallace, Executive Nurse Director
3.	Sharing Learning: Impact of Staff Experience	2.00-2.25	Liam Spence, Head of Staff Experience Plus second speaker TBC
4.	Comfort Break	2.25-2.35	
5.	Building our House of Kindness - Everyone into breakouts - Question: What would you like to see in GGC's Kindness Programme? - 30 minutes discussion in groups - 10 minutes to enter group summary into MS Form	2.35-3.20	Everyone
6.	Close/Call to Action	3.20-3.30	Chair/All

At the last QI Network Event on 13 March, we had a truly inspirational keynote session by Tim Keogh on Kindness and Quality. The session is available for

anyone to view and was described by one attendee as “...a wonderfully inspiring, fabulous session” who left “with a real spring in my step”.

We strongly encourage individuals and teams to watch the recording of the launch to help bring us all to the same page as we write the #NewChapterGGC together:

[📺 QI Network Event-20250313 100019-Meeting Recording 1.mp4](#)

[📺 QI Network Event-20250313 112518-Meeting Recording 1.mp4](#)

Even if you didn't manage to make the event, please come along to the follow-up session where you can help **Build our House of Kindness**. MS Teams link can be found below to join our June Event:

[Joining link for June event](#)

Guided Health Walk – Saturday 31 May 2025



Join your walk leader, John, for a guided walk around **Isle of Bute/Kilchatten Bay circuit**. The walk distance is approximately 8km.

This classic coastal circuit is the finest walk on Bute. The walk features some beautiful coastal scenery, a lighthouse and an atmospheric ruined chapel. The total circuit is 8km.

This walk is open to NHSGGC and HSCP staff but is limited to 20 participants. Full details of the walk are provided upon registration. Please use the automatic waiting list to receive an email as any places become available.

To book your place please complete our [Active staff booking form](#) or scan QR code right.

Visit our [NHSGGC Active Staff Webpage](#) where you will find details about all the free classes/events we run or contact us at ggc.activestaff.legacy2014@nhs.scot



Please print off for staff who do not have regular PC access.

Human Resources and Organisational Development staff awards

Staff from across the Human Resources and Organisational Development directorate were recognised in their local awards.

Innovation of the Year went to Craig Rennie, Workforce Planning and Information Manager. Craig developed an automated medical bank payroll process, reducing effort and increasing accuracy.



Craig Rennie

Mark Allen, Senior HR Administrator, Staff Experience, walked away with Employee of the Year. Mark provides a fantastic administrative service to the Staff Governance Committee, Remuneration Committee and Workforce Equality Group. Mark frequently supports other key initiatives within Staff Experience or across the broader HR team.



Mark Allen

Leader of the Year was awarded to Gillian Gall, Head of HR, West Dunbartonshire HSCP. Gillian epitomises the values of the HR profession, very knowledgeable and works hard to learn and retain information so that she can provide timely and accurate advice and guidance.

Moving and Handling Team scooped Team of the Year for providing safe and effective solutions for patients and staff in complex situations. Due to the pandemic and the need for a mass recruitment campaign, a significant backlog of staff in the nurse bank required training in Moving and Handling.

Volunteer of the Year went to Emma Kelly, HR Assistant, HR Support and Advice Unit. Emma introduced a weekly closed case report which pulls together information from various sources and presents it in a very user-friendly way. This clearly shows, week by week, how many cases have been closed, in what areas and for what reasons.

Well done to all the winners!



Gillian Gall



The Moving and Handling Team



Emma Kelly

Remember, for all your latest news stories, visit the Staffnet Hub:
[GGC-Staffnet Hub - Home \(sharepoint.com\)](#)

Be Phishing and Vishing Aware!

Phishing and Vishing are forms of social engineering, a technique used to gain access to private information, often via email. It can cause a huge amount of damage, disruption and distress. To help prevent social engineering attacks at NHSGGC and at home, remember N.E.T.

NHS
Greater Glasgow
and Clyde

No Trust
Verify, via alternative means, the identity of those sending unexpected messages, even if the contacts are known to you.

Educate Yourself
Complete the Security and Threat module on LearnPro. Check online sources to see if emails, SMS messages or other forms of social engineering attacks are known or commonplace. Remember, educating yourself can protect you in both your work and personal life.

Think First
Successful attacks generally require a sense of urgency. Stop! Take a moment to reflect and investigate, this can show these attacks for what they are.

Managing technology and data safely and securely is everyone's responsibility throughout NHSGGC.
For further information, visit: [FAQ---IT-Security-v0.2.pdf](#)

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on [website](#)