

# Core brief

**Daily update**  
**(19 June 2025, 12.15pm)**

Topics in this Core Brief:

- Freedom of Information – new procedures
- NHSGGC QI Network updates
- Anxiety and Depression Awareness sessions
- World Sickle Cell Day – 19 June

## **Freedom of Information – new procedures**

NHSGGC is required to comply with the Freedom of Information (Scotland) Act 2002 (FOI), which legally requires us to respond to information requests from the public within 20 working days. Many staff across acute, partnership and corporate sites have a critical role to play in supporting this requirement by locating, preparing and providing information to the FOI team.

A [revised procedure](#) has been approved by the Corporate Management Team to ensure that everyone involved in the process is clear on what they are required to do and by when in order to help NHSGGC meet its legal timescales in responding to information requests. All staff are encouraged to familiarise themselves with this procedure should they be required to assist their management team.

Staff are also encouraged to complete the [LearnPro Module on Freedom of Information](#).

FOI Manager, Jacqueline Yesildogan, and her team will continue to offer expert support and advice across NHSGGC. Should any staff have any questions about Freedom of Information then they are welcome to contact the team on:  
[FOI@GGC.SCOT.NHS.UK](mailto:FOI@GGC.SCOT.NHS.UK)

## NHSGGC QI Network updates

On 10 June the QI Network Event hosted a follow-up to the launch of Quality Everyone Everywhere. We heard from; Professor Jann Gardner, Chief Executive; Professor Angela Wallace, Executive Nurse Director; Liam Spence, Head of Staff Experience and Maggie Cunningham, Principal Clinical Psychologist.



The recording and slides from these motivating and powerful sessions are available to view, visit:

[QI Network Quality Strategy Launch Follow-up Event Session 1](#)

[QI Network Quality Strategy Launch Follow-up Event Session 2](#)

[!\[\]\(a870788d6ed9b8fd294b7654a8c8526b\_img.jpg\) QIN Event Slides 10th June 2025.url](#)

[!\[\]\(de95854c7ee024cfadc48187bbb781b2\_img.jpg\) Staff Experience - Kindness week - LS June 2025.pptx](#)

[!\[\]\(3211b5d1d968fc1665909b34f9f16010\_img.jpg\) QI Peer Support Presentation 10th June.pptx](#)

One of the key deliverables of Quality Everyone Everywhere is to develop an approach that supports a culture of careful kindness, trust, respect and compassion and to co-design a kindness programme that develops fundamental communication and collaboration skills, with the aim of building trust, civility and belonging within the organisation.

At the session participants were invited to co-design and build the **NHSGGC House of Kindness**. Participants discussed in small groups their experiences of what kindness looks and feels like to them and to share currently what's serving us well and what we need to do differently.

For those who did not have the opportunity to attend the session, you can still contribute to the co-design process by completing [this MS Form](#). Please share widely with colleagues in your area and to those who may not have access to the core brief.

## Anxiety and Depression Awareness sessions

Anxiety and Depression Awareness (ADA) is a foundation level, interactive course that explores the factors that may affect a person's mental health. Participants will look at what causes the physical effects of mild to moderate anxiety and depression and how it can affect thought process, emotions and behaviours. Using case studies, the course explores how participants can better understand their own and their patient's mental health.



A previous ADA participant, said: “Session was very informative. Has great content which was delivered in a manner that is easy to understand and absorb.”

The next ADA sessions at Gartnavel Royal Hospital are:

- 27/06/25 – 10.00am – 1.00pm
- 30/07/25 – 10.00am – 1.00pm
- 27/08/25 – 10.00am – 1.00pm
- 24/09/25 – 10.00am – 1.00pm
- 29/10/25 – 10.00am – 1.00pm
- 10/12/25 – 10.00am – 1.00pm

If you would like to book a place on this course, or discuss the course content further, please contact: [Grant.Scott@nhs.scot](mailto:Grant.Scott@nhs.scot)

## World Sickle Cell Day – 19 June

Are you interested in learning more about sickle cell disease? NHS Greater Glasgow and Clyde's Haematology team is using World Sickle Cell Day (19 June) to raise awareness of sickle cell disease. The condition is increasingly prevalent within the Greater Glasgow and Clyde population, with more than 220 patients cared for across adults and paediatric services, requiring support from many specialties. Sickle cell disease predominantly affects patients of African, Afro-Caribbean, South Asian, Arabic heritage and until recently this has been a rare disease in Scotland.



As caregivers may be relatively unfamiliar with sickle cell disease, the Haematology team is using this opportunity to spread awareness and highlight existing resources available to staff and patients:

- The Scottish Paediatric and Adult Haemoglobinopathy MCN Website, a useful resource for Guidelines/Patient information: [Scottish Paediatric & Adult Haemoglobinopathies Network](#)
- Mary's Story - an insight into living with sickle cell disease and hospital encounters: [Patient Stories: The journey of Pain in Sickle Cell Disease](#)
- Sickle Cell Society, a UK charity supporting patients and caregivers: [About Sickle Cell » Sickle Cell Society](#) - UK charity supporting patients and caregivers
- Hope Project Scotland: [The Hope Project Scotland – Scotland's foremost charity for Sickle Cell Disease](#)

If you wish to explore further educational opportunities, please contact our Clinical Nurse Specialists:

Adults (based at GRI) - [corinna.sheehan@nhs.scot](mailto:corinna.sheehan@nhs.scot)  
Paediatrics (based at RHC) - [nadia.catherwood@nhs.scot](mailto:nadia.catherwood@nhs.scot)

Remember, for all your latest news stories, visit the Staffnet Hub:  
[GGC-Staffnet Hub - Home \(sharepoint.com\)](https://sharepoint.com)

**Be Phishing and Vishing Aware!**

Phishing and Vishing are forms of social engineering, a technique used to gain access to private information, often via email. It can cause a huge amount of damage, disruption and distress. To help prevent social engineering attacks at NHSGGC and at home, remember N.E.T.

**NHS**  
Greater Glasgow and Clyde

| <b>No Trust</b>                                                                                                          | <b>Educate Yourself</b>                                                                                                                                                                                                                                           | <b>Think First</b>                                                                                                                                      |
|--------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| Verify, via alternative means, the identity of those sending unexpected messages, even if the contacts are known to you. | Complete the Security and Threat module on LearnPro. Check online sources to see if emails, SMS messages or other forms of social engineering attacks are known or commonplace. Remember, educating yourself can protect you in both your work and personal life. | Successful attacks generally require a sense of urgency. Stop! Take a moment to reflect and investigate, this can show these attacks for what they are. |

Managing technology and data safely and securely is everyone's responsibility throughout NHSGGC.  
For further information, visit: [FAQ---IT-Security-v0.2.pdf](#)

\*\*\*Staff are reminded to make sure their [personal contact details are up to date on eESS](#).\*\*\*

It is important to share Core Brief with colleagues who do not have access to a computer.  
A full archive of printable PDFs are available on [website](#)