

Core brief

**Message from Jane Grant, Chief Executive
(18 October 2024, 3.35pm)**



I'd like to highlight the opportunity for colleagues to attend the Health Board's Annual Review on Monday 25 November from 3:35pm to 4:35pm at the lecture theatre at the Teaching and Learning Centre, on the Queen Elizabeth University Hospital Campus site. The event will be opened by the Cabinet Secretary for Health and Social Care, Neil Gray MSP, followed by a short presentation highlighting some of our major achievements and challenges during 2023/24. This will be followed by a Question and Answer session from members of the audience. Individuals unable to attend can still submit questions in advance. If not selected on the day, a written response will be provided. Details on how to register will be released in a Core Brief next week.

As we continue to evolve how we engage with patients to meet changing demands and take advantage of digital technology, I'm pleased to report some very positive patient feedback from our Patient Hub service. Patient Hub is a new one-stop online platform which provides patients with information relating to their care at a click of a button and is accessible via a smartphone, tablet or computer. An initial evaluation has shown a 95% satisfaction rate among users, with three-quarters finding the service easy to navigate overall and to access their digital letters which can include a range of standard communications, such as appointment letters. We look forward to seeing the Hub continue to grow embed further into our patient communications.

This week, I'd also like to thank our clinical and estates colleagues for their swift response in managing repairs on the QEUH campus in recent days. The collective action, quick response and clear communication from the teams involved ensured our staff and patients locally have been kept up to date, and that effective mitigations have been put in place to minimise any disruption in care. Thank you to everyone involved.

Congratulations to Pamela Dalrymple, our Lung Cancer Clinical Nurse Specialist, who has been invited to the Scottish Parliament following her crucial work in this area, particularly for her contribution to the Scottish Pathways Matter Report. The

report, released by the UK Lung Cancer Coalition (UKLCC), focuses on improving the diagnosis and treatment of lung cancer in Scotland. Despite advancements in care, nearly half of all lung cancer patients in Scotland are still diagnosed at stage IV, the most advanced stage, and survival rates remain lower than in other parts of the UK. Pamela will attend a reception to help promote the recommendations from the report which aims to help advance cancer care for every patient.

In more positive news, Professor Ewan Forrest, Consultant Physician and Hepatologist at Glasgow Royal Infirmary, and Honorary Professor at University of Glasgow, has been appointed as the new British Society of Gastroenterology Alcohol Lead. In his additional role, Professor Forrest will help further shape and influence national policy while also representing BSG and the Alcohol Health Alliance in the media. This is a fantastic appointment which will benefit NHSGGC greatly as alcohol related harms continue to be a significant challenge which we must address both within Greater Glasgow and Clyde and across Scotland.

Finally, a big thank you to the team at the Day Surgery Unit at the Vale of Leven Hospital for supporting this patient through her care journey. Well done to all involved:

“Admitted for a gynaecological procedure under general anaesthetic. From pre-assessment several weeks prior to being escorted to my transport following the procedure, I am overwhelmed by such amazing care from the wonderful staff at Vale of Leven in Alexandria Day Surgery Unit. Every staff member was extremely professional and friendly. Without exception – from the HCSWs, to domestic staff, ECG staff, nurses, anaesthetists, and consultant.”

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have access to a computer.
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