



**Daily update**  
**(18 May 2026, 12.10pm)**

Topics in this Core Brief:

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**iMatter 2026 – You Said, We Did**



Thank you so much for your responses so far to the iMatter questionnaire. We received over **27,000** responses last year, so make sure your voice is heard! Look out for your link.

Cohort One		Cohort Two	
<b>**NOW LIVE** Survey closing on 1<sup>st</sup> June 2026</b>		<b>Survey opening **TODAY – 18<sup>th</sup> May**</b>	
APF JOC	East Dunbartonshire		Renfrewshire
HR & OD	HSCP		HSCP
Directorate	North Sector	Diagnostics	Glasgow City
Board Nurse	Estates & Facilities	Finance	HSCP
Directorate	Corporate	Board Medical	Women &
Public Health	Communications &	Directorate	Children's Services
Corporate Services	Public Engagement	East Renfrewshire	Inverclyde HSCP
& Governance	Regional Services	HSCP	Clyde Sector
Oral Health	West Dunbartonshire	Digital Services	Out Of Hours
Specialist	HSCP	South Sector	Interface
Children's Services	Acute Services SMT		Directorate

The survey is managed by an independent company (Webropol), ensuring that all responses remain **anonymous**. Individual feedback is not shared with anyone at NHSGGC. Keep an eye out for your questionnaire link, and if you have any questions about completing it, please reach out to your line manager.

Your feedback is invaluable – share your views and help us create a **Better Workplace** together!

**Did You Know?**

For 2026, we have created a [Staff Guide](#) to support staff in understanding iMatter. This is a helpful guide to describe what the iMatter programme is, and how it works.

Please check out our NHSGGC [HR Connect page](#) (or scan the QR code) to find lots of information and guidance relating to iMatter.



## **Fraud Awareness module – Learning at Work Week**

From March 2026, the Fraud Awareness module became mandatory for all NHS Scotland employees and it is ready for you to complete on your LearnPro account.

Learning at Work Week takes place from Monday 18 to Sunday 24 May and this is an excellent opportunity for you to complete this new training module. So far, 22,652 members of staff have completed the training which shows a fantastic commitment to continuous learning and understanding how to safeguard NHSGGC's precious resources from fraud.

Our ask of staff is:

1. Agree time in work with your manager to complete this module.
2. Access the module and undertake the learning – it is ready for you in your LearnPro account.
3. Update your PDP to record that you have completed the module.

If you do have any questions or queries, please contact the:

- LE Support Team: NHS Service Now Portal – Click on the L&E Icon and fill in the relevant fields. You will receive an acknowledgement which will include a ticket number for your query. [How to raise a query through NHS Service Now Portal.](#)
- Or you can call us on 0141 278 2700 Option 3.

## **What are Clinical Guidelines and why are they important?**

Clinical Guidelines:

- Support safe, effective and consistent patient care using evidence-based recommendations
- Bring together best available evidence, expert clinical consensus and local context
- Support professional judgement with practical tools to aid day-to-day decision making.

Within NHSGGC, all clinical guidelines are supported by the [Clinical Guideline Framework](#), which sets out how guidelines are developed, reviewed, approved and kept up-to-date. The Framework applies to both medicine and non-medicine related guidelines, supporting governance and oversight.

Clinical guidelines support safe, effective and consistent care across NHSGGC.

They bring together evidence, professional expertise and local context to support informed decisions across a wide range of settings.

Guidelines provide recommendations rather than mandatory instructions. They support, rather than replace, professional judgement and often include practical tools such as algorithms and flowcharts.

This week, we will share short insights into how guidelines are developed, reviewed, accessed and used and how you can get involved.

## Peer Support Network – Join our training to become a Peer Supporter

Peer Support makes a real difference to colleagues across our organisation.



Attending a **Peer Support Training Day** equips you to provide listening, empathy, and support during challenging moments. Many Peer Supporters say the role is rewarding and strengthens connection across teams and services.

Training focuses on practical skills, understanding boundaries and knowing how to guide colleagues towards further support. If you're motivated by helping others and contributing to a supportive workplace, this is a great place to start.

Sign up today for the full day training and help build a workplace where everyone feels supported. Booking links and dates are below:

- 26/05/26- Gartnavel General Hospital – [Book Here \(only 2 spaces left\)](#)
- 09/07/26 - Vale of Leven Hospital – [Book Here](#)

Further Peer Support Training dates for the rest of 2026 will be released and shared soon.

Want to know more about our Peer Support Network visit [Peer Support Network - NHSGGC](#) or [Peer support in the workplace: putting theory into practice - National Wellbeing Hub](#) or contact the team at [ggc.peer.support@nhs.scot](mailto:ggc.peer.support@nhs.scot).

**Remember, for all your latest news stories, visit the Staffnet Hub:**

[GGC-Staffnet Hub - Home \(sharepoint.com\)](#)



\*\*\*Staff are reminded to make sure their [personal contact details](#) are up to date on eESS.\*\*\*

**It is important to share Core Brief with colleagues who do not have access to a computer.**

**A full archive of printable PDFs are available on [website](#)**