



Daily update
(18 December 2025, 11.40am)

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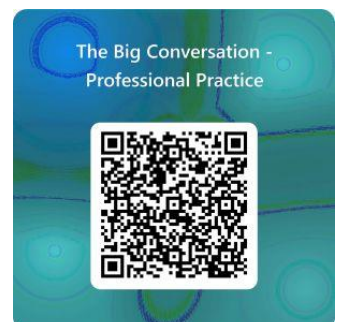
The Big Conversation: Priority 2 – Professional Practice



The Big Conversation Nursing and Midwifery Strategy has launched **Priority 2 – Professional Practice**, with conversations taking place throughout November, December and January.

We are delighted to share that there are now **215 Big Conversation Champions**. This is a fantastic achievement and reflects the commitment of each champion in driving meaningful conversations and ensuring the voices of nurses and midwives are heard as we implement '*Leading the Way*'. Please continue to engage with your local champions and share feedback from your conversations – we are listening.

Professional Practice is the second priority within the Strategy and invites teams to reflect on three key areas: aspirations for professional practice, professional development, and future goals. Feedback can be shared via the [MS Form](#) or QR code right and takes just **two minutes** to complete. We also encourage everyone to explore the [Education Framework](#) for further guidance and support.



We have already received over **50 responses** on Professional Practice and more than **400 overall** – thank you to everyone who has contributed. Key themes include evidence-

based practice, career development, and access to time, resources and support to ensure safe practice.

The Big Conversation remains a powerful platform for shaping the future of nursing and midwifery across NHSGGC. For feedback or to become a champion, email: ggc.bigconversationsfeedback@nhs.scot.

For more information on The Big Conversation Nursing and Midwifery Strategy, visit [Staffnet](#).

Listening to our patients

Listening to patients, families, and carers – and understanding their experiences of care – is central to what we do at NHS Greater Glasgow and Clyde.

Care Opinion is one of the ways we gather feedback to help us achieve this. It is an independent website where patients, families, and carers can share their healthcare experiences: <https://www.careopinion.org.uk>. The feedback we receive through this platform gives us valuable insight into what is working well and where we can improve.

Here are some highlights from November 2025. “Staff” was the most frequently used tag to describe what people felt was good about our services. The word cloud themes reflect the care, helpfulness, and kindness of our staff – qualities that make a meaningful difference every day.

- **335** patients, relatives and carers shared their feedback via Care Opinion.
- **73%** of these stories were from patients or service users.
- **79%** of feedback was positive.
- These stories have been viewed on Care Opinion **24,283** times.

What was good about the care you received?



We offer Care Opinion Responder Training for staff within Acute Services. This 60-minute session is delivered via Microsoft Teams, with the next session scheduled for **Thursday 22 January 2026 at 2.00pm**. If you would like to become a responder on Care Opinion and have approval from your Senior Management Team. You can register here: [Care Opinion Responder Training | Meeting-Join | Microsoft Teams](#)

If you would like more information, please contact the Patient Experience Public Involvement Team for more information: ggc.patientexperience@nhs.scot

NHSGGC Bin survey

The Sustainability and Waste Team is conducting a comprehensive ward-level inventory of waste bins across all hospitals. This survey will record the **number, type, and placement of bins** within each ward to establish an accurate baseline for waste segregation infrastructure.

Our primary objectives are to:

- Ensure compliance with NHS waste management standards
- Identify gaps or inefficiencies in bin provision
- Support initiatives that improve recycling, reduce costs, and minimise environmental impact

Findings from this inventory will inform **future waste strategy planning, staff training, and sustainability reporting**.

We'd love if you could take just **six minutes** to help us improve the NHS and make it more sustainable.

Please share this link widely with your colleagues - every response counts! The survey covers the entire board, including both clinical and non-clinical areas.

Together, we can make sustainability part of everyday practice. **Thank you for your support!**

You can fill in the survey by visiting: [Waste bin quantity survey – Fill in form](#)

RAH – Vale of Leven shuttle bus

The shuttle bus linking RAH and Vale of Leven will not operate on Christmas Day or New Years Day and will operate a Saturday service on 26 December 2025 and 2 January 2026.

The current timetable for the service can be found [here](#).

Remember, for all your latest news stories, visit the Staffnet Hub:

[GGC-Staffnet Hub - Home \(sharepoint.com\)](#)





Staff are reminded to make sure their personal contact details are up to date on eESS.

**It is important to share Core Brief with colleagues who do not
have access to a computer.
A full archive of printable PDFs are available on [website](#)**