

Message from Jane Grant, Chief Executive (18 August 2023, 9.45am)

On Wednesday, I was pleased to join our teams at the Invercive Royal Hospital and Glasgow Royal Infirmary when we hosted a visit from the Cabinet Secretary for NHS Recovery, Health and Social Care, Michael Matheson MSP. While at the IRH, the Cabinet Secretary met staff working on Ward K North and our Geriatric Orthopaedic Rehabilitation Unit.

The Cabinet Secretary was given a detailed overview of the major trauma pathway, which enabled the redesign of trauma and orthopaedic services in Clyde. The Cabinet Secretary then went on to GRI, where he visited the ED and the Urology Diagnostic Hub. While at the GRI, Mr Matheson was able to meet with staff and see the way in which the ED, Acute Assessment Unit (AAU), Ambulatory Care service and Minor Injuries Unit work together to provide care to our patients. I would like to thank staff at the IRH and the GRI for your involvement in the visit this week.

I was really pleased to learn that the robotics team at the Glasgow Royal Infirmary have recently celebrated a ground-breaking achievement by reaching the milestone of 500 successful procedures in just over two years. This is a great achievement and I am grateful to the team for enabling our patients to receive this treatment. Within NHSGGC, our teams at the GRI and QEUH carry out robotic surgery across multiple specialties including Colorectal, Urology, Gynaecology and Head and Neck surgery. This gives the surgeon the ability to carry out highly precise surgery by permitting movements of specialist instruments in confined spaces with enhanced visualisation, meaning that they can access hard to reach areas with minimal incisions. This reduces patient pain, enables shorter recovery times and provides a lower risk of complications, which is of benefit to our patients as well as our services.

Following a period of consultation, Junior Doctors across Scotland have voted to accept the pay offer from the Scottish Government. This means that any potential industrial action will no longer take place. Our focus will now be to ensure we work with colleagues to enact the pay offer in line with Scottish Government guidance.

I was delighted to see that Dr Ioanna Nixon, the Clinical Director of the Beatson West of Scotland Cancer Centre, has been announced as a finalist in the Services to Medicine category at this year's Scottish Women's Awards. Dr Nixon is the Cancer Innovation Lead for the West of Scotland Innovation Hub and has also served as the Clinical Lead for the Scottish Sarcoma Network since 2015. Her research focuses on novel cancer therapies, quality of life, health policy, clinical innovation, and clinical leadership. I would like to wish Ioanna the very best of luck at the awards next month.

The closing date for the Scottish Health Awards has now passed, and I was pleased to see that staff from NHSGGC are well represented, with more than 200 nominations from colleagues and the public. The nominations will now be shortlisted and judged by the panel, chaired by Jason Leitch, National Clinical Director. The public vote for the People's Choice Award winner will open from Monday 18 September.

In other good news, I was pleased to learn that the Patient Experience and Public Involvement Team has been shortlisted for an award for their engagement with maternity services users. The Patient Experience Network National Awards are the first and only awards programme to recognise best practice in patient experience across all facets of health and social care in the UK. The team have been shortlisted in the award recognising excellence in Engaging and Championing the Public.

This week, the feedback I would like to share with you is about several teams and how collectively, staff from the GRI, Beatson and East Renfrewshire HSCP delivered a great standard of patient centred treatment and support. Our patient writes; "I had undergone complex surgery, which took 12 hours, at the Glasgow Royal Infirmary to remove a Sarcoma in my gluteus muscle. Due to the amazing team at the Glasgow Royal Infirmary headed up by Mr Gupta and Mr Fairbairn the operation was a success. Also Dr Vohra's team at the Beatson provided amazing support throughout. Post op, I required a high level of community care. The district nurses have been looking after my well-being and wound since my operation and they have been exceptional. I would give all their names a mention but would be afraid I left anyone out. This is still ongoing and is overseen by Una, who, with her team, has provided me with post-operative care that is second to none while supporting me through a very difficult journey. I just can't praise them enough for being there when I needed them most, including out of hours. Overall the care and professionalism has been outstanding. I am so grateful to all of the NHS team from nurses to consultants who have saved my life and supported me through a very difficult journey."

My thanks also to the three teams mentioned in this feedback for their contribution to our patient's successful transition through the treatment pathway.

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