



NHS Greater Glasgow and Clyde

# core brief

Daily update

(17 July 2025, 2.30pm)

## Topics in this Core Brief:

- Violence Reduction and Cut it Out
- New leaflet for patients: reducing the risk of blood clots after discharge from hospital
- NHSGGC Protocol for managing visits

## Violence Reduction and Cut it Out

At NHSGGC, we recognise the incredible dedication and hard work shown by our staff every day as they care for our patients and communities.

Ensuring the safety and wellbeing



of our colleagues at work is our priority and we know that a safe working environment allows us all to deliver the best possible care.

We're committed to fostering a workplace where everyone feels secure, respected and supported. This means taking proactive steps to prevent and address any form of aggression, abuse, or violence towards our staff and colleagues.

We want to highlight key programmes and services specifically designed to keep our staff and colleagues safe:

**Violence Reduction Service**: Anyone who experiences or witnesses any form of violence or aggression can get support, advice and assistance with reporting incidents from the Violence Reduction Service. This service can also provide staff training. Please don't tolerate or ignore such behaviours.

**Cut It Out**: This programme reinforces our zero-tolerance approach to sexual harassment and unacceptable behaviour and empowers staff to challenge inappropriate conduct. In addition, we're also working towards **Equally Safe at**

Work accreditation with [Close the Gap](#). This commitment supports NHSGGC in embedding a robust culture of gender equality, having workplace free from Gender Based Violence, harassment and discrimination.

Please familiarise yourselves with these resources, report any incidents of violence, sexual harassment or inappropriate behaviours, and contribute to maintaining the safe, respectful environment our staff and colleagues deserve.

Support and advice are available to any member of staff who has experienced harassment:

1. Line Management
2. Bully & Harassment Confidential Contacts – [Confidential Contacts - NHSGGC](#)
3. [HR Support & Advice Unit](#) – contact them via the [HR Self Service Portal](#) or calling 0141 278 2700 (Option 2) if your enquiry is urgent or you would prefer to talk to an HR Assistant
4. You can also contact our anonymous Bullying and Harassment helpline on 0141 201 8545
5. Speak Up! - [Speak Up! - NHSGGC](#)
6. Spiritual Care Services - [Spiritual Care and Chaplaincy Service - NHSGGC](#)
7. Occupational Health Services - [Mental Health and Wellbeing - NHSGGC](#)
8. Peer Support Network - [Peer Support Network - NHSGGC](#)
9. Civility Saves Lives - [Home | Civility Saves Lives](#)
10. The SARC Service - [Turn to SARCS](#)
11. Women's Aid - [HOME - Glasgow Women's Aid](#)
12. Rape Crisis Scotland - [Rape Crisis Scotland | Working to end sexual violence](#)
13. Scotland's Domestic Abuse and Forced Marriage Helpline – 0800 027 1234 - [www.sdafmh.org.uk](#)

## **New leaflet for patients: reducing the risk of blood clots after discharge from hospital**

As part of the ongoing improvement work within The Acute Thrombosis Committee, an update of the Reducing risk of blood clots after discharge leaflet has been made.

This leaflet provides explanation on blood clots, medication and other general information which empowers patients to take proactive steps to protect their health.

The leaflet can be ordered via Medical Illustration. Email them on [ggc.medical.illustration@nhs.scot](mailto:ggc.medical.illustration@nhs.scot) including the MIS reference in the subject heading: MI278503.

The leaflet can also be found on the Right Decision Platform here - [Patient Information | Right Decisions](#)

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## **NHSGGC Protocol for managing visits**

NHS Greater Glasgow and Clyde regularly receives requests from individuals external to the organisation to visit our premises and services for publicity purposes and to mark official openings.

As a public sector organisation we engage with politicians on a regular basis. We receive regular requests to visit our services as we are accountable for activities undertaken within our organisation.

The purpose of the NHSGGC Protocol for Managing Visits is to provide clear guidance on the arrangements for managing and approving visits to NHSGGC premises.

If you wish to arrange a visit to your service or if you receive a request from a VIP visitor to visit NHSGGC premises, including via charity organisations, you must notify Corporate Communications as soon as the request is received, view our [Protocol for Managing Visits](#) for more information and contact details.

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**Remember, for all your latest news stories, visit the Staffnet Hub:**

[GGC-Staffnet Hub - Home \(sharepoint.com\)](#)

# Be Phishing and Vishing Aware!



Phishing and Vishing are forms of social engineering, a technique used to gain access to private information, often via email. It can cause a huge amount of damage, disruption and distress. To help prevent social engineering attacks at NHSGGC and at home, remember N.E.T.

## No Trust

Verify, via alternative means, the identity of those sending unexpected messages, even if the contacts are known to you.



## Educate Yourself

Complete the Security and Threat module on LearnPro. Check online sources to see if emails, SMS messages or other forms of social engineering attacks are known or commonplace. Remember, educating yourself can protect you in both your work and personal life.



## Think First

Successful attacks generally require a sense of urgency. Stop! Take a moment to reflect and investigate, this can show these attacks for what they are.



Managing technology and data safely and securely is everyone's responsibility throughout NHSGGC.  
For further information, visit: [FAQ---IT-Security-v0.2.pdf](#)

\*\*\*Staff are reminded to make sure their [personal contact details are up to date on eESS](#).\*\*\*

**It is important to share Core Brief with colleagues who do not have access to a computer.**

**A full archive of printable PDFs are available on [website](#)**