

Core brief

Daily update
(17 April 2023, 4.15pm)

Topics in this Core Brief:

- Staff safety is important to us
- Children and Young People with Exceptional Health Care Needs Protocol
- Stress Awareness Month
- Demystifying Death Week 2023 (1–7 May 2023)
- Road closure for emergency water main repair

Staff safety is important to us

The safety of our staff is important to us and we would like to remind all staff of the suite of policies we have around violence reduction.

Health and Safety policies available on HR Connect include: Managing Violence and Aggression, Lone Working and Stalking. Our Security and Threat Policy is also available. [Policies, Guidance Documents and Forms - NHSGGC](#).

We also have the following support available - [Self help for staff - NHSGGC](#) and [Mental Health and Wellbeing - NHSGGC](#).

These include a self-referral to Occupational Health including counselling services.

Should anything get to a formal legal stage, the Legal Office also offer support and guidance - [NHS Staff Witness Support - NHSGGC](#).

Health and Safety Violence Reduction Service have also previously given support to services in the form of site visits and also individual support.

Staff are also encouraged/required to report all incidents of verbal abuse/aggression, stalking and harassment, security threats, threats of or actual physical violence/aggression, or inappropriate social media posts pertaining to NHSGGC staff and services, on Datix and Police Scotland.

Children and Young People with Exceptional Health Care Needs Protocol

The Children's Services protocol will be implemented from today (Monday 17 April 2023) with all information sourced in the NHSGGC clinical guidelines site, visit:

[Complex care management for children and young people with Exceptional Health Care Needs protocol \(scot.nhs.uk\)](https://www.scot.nhs.uk/complex-care-management-for-children-and-young-people-with-exceptional-health-care-needs-protocol)

or click on the QR code, right.

This Protocol was developed by a multidisciplinary group of professionals working within children's health services. It was in response to actions from a significant case incident (SCI) and was to improve coordination, communication and collaboration of care for children with complex needs and vulnerabilities.

The protocol adopts GIRFEC (Getting it Right for every Child) practice model, in developing the role of Lead Health Professional (LHP) and Team Around the Child (TAC) and a single health coordination plan.

It sets out clearly the responsibilities of all professionals working in children's health services in the Board for the promotion of team working, information sharing and effective professional to professional communication, in the provision of complex children centred care.

Within the guidelines page is PowerPoint presentation to support practitioners while the LearnPro module is under construction.

Stress Awareness Month

In challenging times, it is important that each of us take care of our own physical and mental health, our emotional wellbeing and support our colleagues.

NHSGGC provides a range of wellbeing services and support for staff. As part of Stress Awareness Month, taking place throughout April 2023, our services are out and about across NHSGGC sites to let you know about the support available to you and your colleagues.

Please come along or encourage your team to visit our stalls. We'll have loads of information, leaflets and friendly people to talk to about the support that's in place.

You can also find out more on [our intranet](#), where you can read more and download or order our really helpful [z-card](#) with loads of useful tips.



This week, here's where we'll be:

Glasgow Royal Infirmary	In centre block by front entrance and front atrium of the QEB	Tuesday 18 April	10am to 2pm
RHC	Atrium Area	Thursday 20 April	10am to 2pm
Victoria	Staff dining area	Thursday 20 April	10am to 2pm

Demystifying Death Week 2023 (1–7 May 2023)

Demystifying Death Week returns in 2023 to shine a light on death, dying and bereavement. Across the country many events will be taking place to get people talking to each other and sharing experiences – and NHS Greater Glasgow and Clyde is no different!

We have 30 events happening from **2 May – 14 May 2023** covering a wide range of topics – hopefully there is something for everyone. Teams from across the Board have come together and joined with other local organisations to deliver sessions such as “Let’s talk about... grief” to “A Day in the Life of a funeral director and crematorium manager”. Please see the ACP Programme [Events Pages](#) for times, dates and further information on all our events as well as registering. All events are free to attend.

We also know that there may be colleagues who are organising their own events as well. If you would like any help promoting these please email ACPSupport@ggc.scot.nhs.uk and we can get information up on the Events Pages.

Any questions can be directed to ACPSupport@ggc.scot.nhs.uk

Road closure for emergency water main repair

An emergency repair to a water main in the Anniesland area of Glasgow will begin on Tuesday 18 April 2023 and is expected to last approximately one week.

A pipe is leaking underneath the southbound carriageway of Crow Road between Ancaster Drive and Sackville Avenue and that section of the road will need to close.

Traffic management has been agreed with Glasgow City Council and will involve a diversion along Anniesland Road, Queen Victoria Drive and back along Dumbarton Road. The northbound carriageway of Crow Road will be unaffected.



Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on [StaffNet](#)