

Core brief

Daily update
(16 June 2023, 10.40am)

Topics in this Core Brief:

- Highlight report from the Urgent and Unscheduled Care Oversight Board

Highlight report from the Urgent and Unscheduled Care Oversight Board

The Oversight Board, which includes acute and HSCP representation, with planning, eHealth and communications colleagues, continues to meet monthly to progress changes and improvements to urgent and unscheduled care across NHSGGC.

The latest meeting of the Programme Board took place on Friday 31 May. Key highlights reported at the meeting included:

New patient pathways

The Outpatient Parenteral Antibiotic Therapy (OPAT) service working well and achieving patient numbers expected. OPAT is up and running in Clyde and a virtual ward has been set up in QEUH. The team is looking to roll this out to other sites. Work is underway to increase visibility of service among Clyde and North staff.

The Flow Navigation Centre continues to see high volumes of activity and sustained high closure rates, with more than 46% of patients being discharged entirely remotely.



Discharge Without Delay

Following the bundle rollout, pre-noon discharges continue to show improvement in some areas against the baseline and planned date of discharged (PDD) accuracy is above original baseline. Further work to embed and improve will be progressed.

Continuous Flow Model

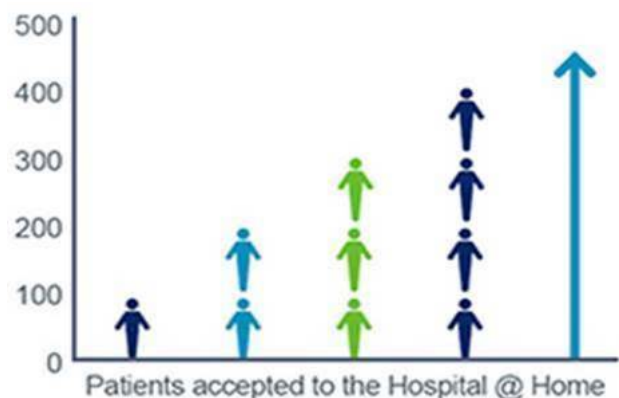
The Continuous Flow Model (CFM) is now in place at QEUH, GRI, RAH and IRH, with the first completed evaluation at the QEUH suggesting the model is maintained with some further refinements.

Additional reviews will be carried in out in due course.

Community Pathways

In April, there was a 29.5% reduction in patients with falls and frailty being conveyed by the Scottish Ambulance Service to ED, against a target of a 30% reduction to be achieved by July 2023.

More than 400 patients have now been accepted to the Hospital @ Home service.



The Home First Response Service assessed 112 patients at ED and discharged.

If something isn't right, let's talk about...
Whistleblowing



Whistleblowing

This is a way you can formally raise concerns about an issue that is in the public interest, such as patient safety or suspected malpractice.

You can find out more information about the whistleblowing

process by visiting National Whistleblowing Standards | INWO (spso.org.uk).

To submit a formal whistleblowing concern, please email ggc.whistleblowing@ggc.scot.nhs.uk.



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