# Daily update (16 June 2020, 5.50pm)

Topics in this Core Brief:

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- What matters to you, matters to us

#### Life on the Frontline

In today's <u>Life on the Frontline we hear from Dr Lara Mitchell</u>, Consultant Medicine for the Elderly, QEUH. Dr Mitchell explains that even though her role has changed due to the pandemic she still loves to find out what make each of her patients unique, as well as how commuting to work every day on her bike has helped especially in the Glasgow sunshine!



#### **Deputy Director of Communications appointed**

Following a competitive selection process, Catherine Ospedale has joined NHSGGC as Deputy Director of Communications.

Cat has held a number of senior communications roles, latterly as Group Head of Employee Communication Projects with BAE Systems plc.

Sandra Bustillo, Director of Communications and Public Engagement said: "I am delighted to welcome Cat to the team. She brings a wealth of experience to the role and will make an important contribution as we



continue to develop and strengthen NHSGGC's corporate communications with patients, staff, the public and other stakeholders."

### **Transport update**

To provide improved information on capacity for their services, the First Bus app now includes information on how many seats are available on their services. For more information, please visit the <u>First Bus website</u>. Please continue to advise Travel Plan Office on <u>travelpo@ggc.scot.nhs.uk</u> of any issues you encounter with regard to capacity on any public transport services.

## What matters to you, matters to us

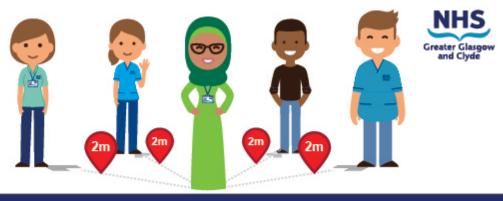
Tuesday 9 June 2020 was What Matters To You? Day. Celebrated internationally, it gives us the opportunity to have meaningful conversations with people – staff, patients and family members – about what matters to them most.

People took to social media to share what mattered most to them, using #WMTY20. A huge amount of activity across the board was shared virtually throughout the day, including for example this video from staff in the Institute of Neurological Sciences sharing what matters to them.

We will collate all the feedback from the day and consider how we can take this forward to continue doing what really matters for our staff, patients and family members. If you would like to share a story or feedback from the day please email <a href="mailto:person.centred@gqc.scot.nhs.uk">person.centred@gqc.scot.nhs.uk</a>

Please keep up-to-date with the latest guidance on our dedicated web pages at:
<a href="mailto:www.nhsggc.org.uk/covid19">www.nhsggc.org.uk/covid19</a>. If you have any questions about the current situation please check the <a href="mailto:FAQs">FAQs</a>
first. If you have any further questions, please email: <a href="mailto:staff.covid19@ggc.scot.nhs.uk">staff.covid19@ggc.scot.nhs.uk</a>

Staff are reminded to make sure their personal contact details are up to date on eESS.



It's important to maintain the social distancing rule.
Respect personal space and keep 2 metres apart.